# 24/7 Backup Advanced Backup Manager (B247PRO) v9

## Oracle Database Backup and Restore Guide for Windows

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Revision History

| Date | Descriptions | Version |
|---|---|---|
| 11 February 2022 | ▪ Ch. 5.2 – added migrate data | 9.1.0.0 |

# Table of Contents

# 1 Overview

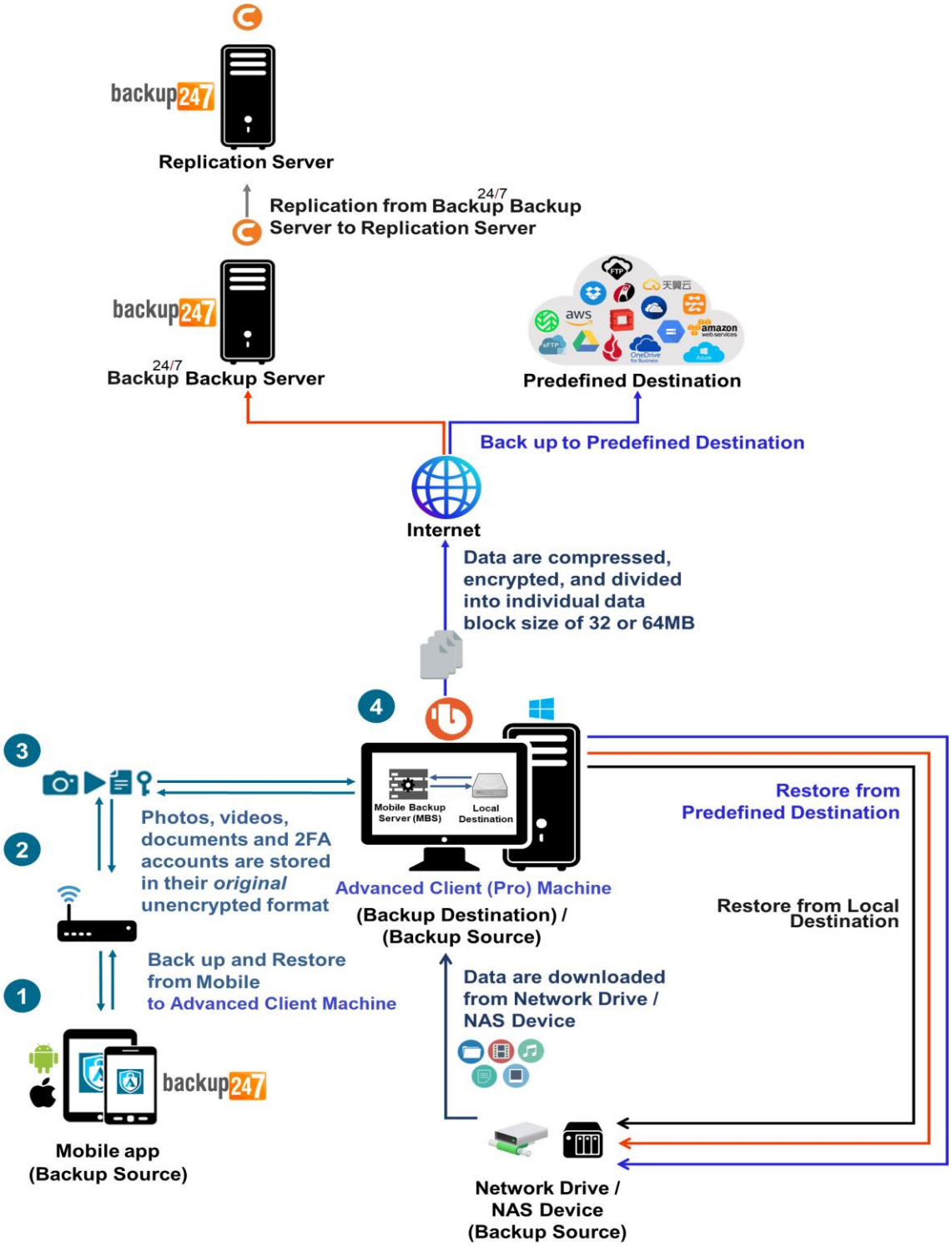
## 1.1 What is this software?

Backup247 brings you specialized client backup software, namely Backup247 Advanced Client (B247PRO), to provide a comprehensive backup solution for your Oracle Database Server. The Oracle Database Server module of Backup247 Advanced Client (B247PRO) provides you with a set of tools to protect your Oracle Server with both full database and archived log backups while your database is online.

## 1.2 System Architecture

Below is the system architecture diagram illustrating the major elements involved in the backup process among the Oracle Server, Backup247 Advanced Client (B247PRO) and B247CBS.

In this user guide, we will focus on the software installation, as well as the end-to-end backup and restore process using Backup247 Advanced Client (B247PRO) as a client backup software.



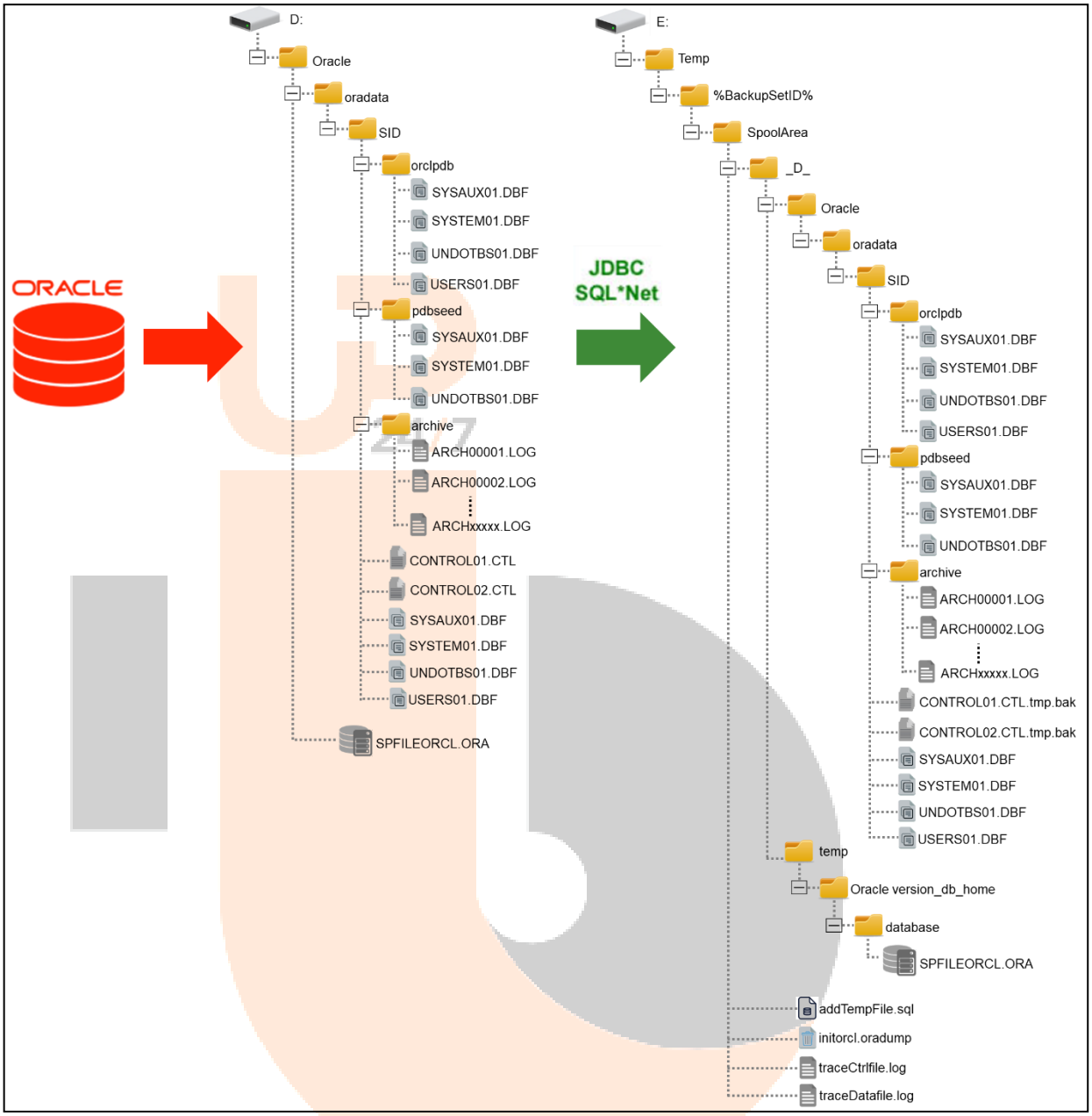

## 1.3 Oracle Database Backup Mode

Backup247 Oracle database and archived log backups use a spooling method to make a consistent snapshot of the database for backup.

For each database backup job, Backup247 Advanced Client (B247PRO) will trigger Oracle to spool or make a copy of the following files to the temporary folder:

- Database files (.DBF)
- Archived Log files

- Control files (.CTL)
- Init.ora file



# 2 Requirements

## 2.1 Hardware Requirement

Refer to the following article for the list of hardware requirements for Backup247 Advanced Client (B247PRO):
FAQ: Backup247 Hardware Requirement List (HRL) for version 9.1 or above

## 2.2 Software Requirement

Refer to the following article for the list of supported operating systems and application versions:
FAQ: Backup247 Software Compatibility List (SCL) for version 9.1 or above

## 2.3 Backup247 Advanced Client (B247PRO) Installation

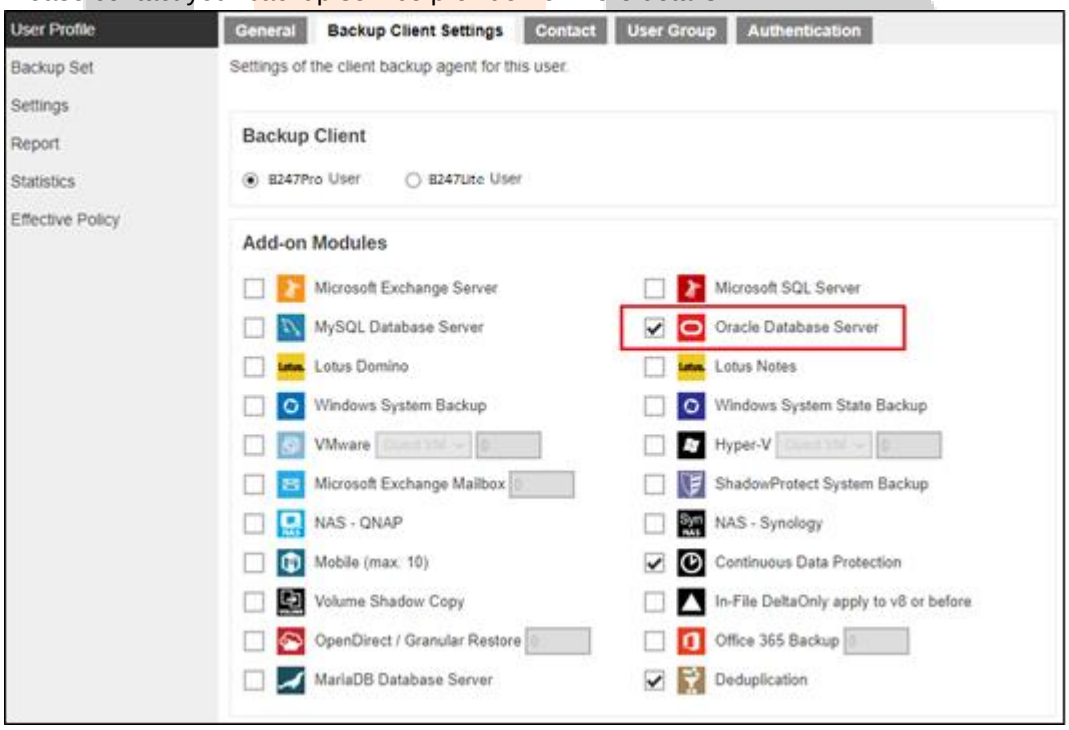
Make sure the latest version of Backup247 Advanced Client (B247PRO) is installed directly on the machine where the Oracle database server is hosted.

> **NOTE**
> Backup and restore of Oracle database(s) running on a remote machine is not supported.

## 2.4 Backup247 Advanced Client (B247PRO) Add-On Module Configuration

Make sure the Oracle Database Server add-on module is enabled on your Backup247 Advanced Client (B247PRO) user account.

Please contact your backup service provider for more details.




## 2.5 Backup Quota Requirement

Make sure that your Backup247 Advanced Client (B247PRO) user account has enough storage quota assigned to accommodate the storage of Oracle database server backup set and retention policy.

## 2.6 Java Heap Size

The default Java heap size setting on Backup247 Advanced Client (B247PRO) is 2048MB. For Oracle database backup, it is highly recommended to increase the Java heap size setting to be at least 4096MB to improve backup and restore performance. The actual heap size is dependent on the amount of free memory available on your Oracle server.

For details on how to modify the Java heap size setting of Backup247 Advanced Client (B247PRO)/Backup247 Standard Backup Suite (B247LITE), refer to the following article:
FAQ: How to modify the Java heap size setting of Backup247 Advanced Client (B247PRO) / Backup247 Standard Backup Suite (B247LITE)?

## 2.7 Temporary Directory Folder

The temporary directory folder is used by Backup247 Advanced Client (B247PRO) during a backup job as the storage of spooled Oracle database(s) and archived log files.

It is strongly recommended that the temporary directory folder is located on a local drive with enough free disk space to be used by the spooled databases and archived log files. The temporary folder should **not** be located on the Windows System C:\ drive or Oracle Home drive.

**NOTE**

The calculation of disk space required on the drive where the temporary folder is located is as follows:

(Total Database Size * Delta Ratio) * number of backup destinations = **Minimum Free Space Required**

Example:

If the default Delta ratio is 50% for in-file delta, and if the total Oracle database size is 1TB and there is only one backup destination, the minimum free space needed on the drive where the temporary directory folder is located = 1.5TB:

1TB = Total Oracle database size

500GB = Total maximum size of incremental or differential delta files generated

To obtain the size of the data files on the Oracle database instance, use the Oracle RMAN REPORT SCHEMA feature and sum up the total “List of Permanent Datafiles” by running the following command.

**NOTE**

The values shown are just examples and might be different on your Oracle instance.

```
C:\Users\Administrator>set ORACLE_SID=orcl

C:\Users\Administrator>rman target /

Recovery Manager: Release 19.0.0.0.0 - Production on Thu Oct 29 18:29:44 2020
Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle and/or its affiliates.  All rights reserved.

connected to target database: ORCL (DBID=1562659286)


RMAN> report schema;

using target database control file instead of recovery catalog
Report of database schema for database with db_unique_name ORCL

List of Permanent Datafiles
```

```
============================
File Size(MB) Tablespace           RB segs  Datafile Name
---- -------- ------------------- -------- ----------------
1    910      SYSTEM              YES      D:\ORACLE\ORADATA\ORCL\SYSTEM01.DBF
3    920      SYSAUX              NO       D:\ORACLE\ORADATA\ORCL\SYSAUX01.DBF
4    60       UNDOTBS1            YES      D:\ORACLE\ORADATA\ORCL\UNDOTBS01.DBF
5    260      PDB$SEED:SYSTEM     NO       D:\ORACLE\ORADATA\ORCL\PDBSEED\SYSTEM01.DBF
6    280      PDB$SEED:SYSAUX     NO       D:\ORACLE\ORADATA\ORCL\PDBSEED\SYSAUX01.DBF
7    5        USERS               NO       D:\ORACLE\ORADATA\ORCL\USERS01.DBF
8    100      PDB$SEED:UNDOTBS1   NO
D:\ORACLE\ORADATA\ORCL\PDBSEED\UNDOTBS01.DBF
9    260      ORCLPDB:SYSTEM      NO       D:\ORACLE\ORADATA\ORCL\ORCLPDB\SYSTEM01.DBF
10   300      ORCLPDB:SYSAUX      NO       D:\ORACLE\ORADATA\ORCL\ORCLPDB\SYSAUX01.DBF
11   100      ORCLPDB:UNDOTBS1    NO
D:\ORACLE\ORADATA\ORCL\ORCLPDB\UNDOTBS01.DBF
12   5        ORCLPDB:USERS       NO       D:\ORACLE\ORADATA\ORCL\ORCLPDB\USERS01.DBF

List of Temporary Files
=======================
File Size(MB) Tablespace    Maxsize(MB) Tempfile Name
---- -------- ------------ ----------- --------------------
1    32       TEMP         32767       D:\ORACLE\ORADATA\ORCL\TEMP01.DBF
2    36       PDB$SEED:TEMP 32767      D:\ORACLE\ORADATA\ORCL\PDBSEED\TEMP012020-03-
12_18-17-27-260-PM.DBF
3    128      ORCLPDB:TEMP  32767      D:\ORACLE\ORADATA\ORCL\ORCLPDB\TEMP01.DBF


RMAN>
```

## 2.8 Windows Requirements

Ensure that the following Windows requirements and conditions are met.

### 2.8.1 Supported Windows Server Version

#### Oracle 19c

The backup of Oracle 19c is supported on the following Windows Server version:

| | |
|---|---|
| **Windows Server 2022** | **Windows Server 2016** |
| **Windows Server 2019** | **Windows Server 2012 R2** |

#### Oracle 18c

The backup of Oracle 18c is supported on the following Windows Server version:

| | |
|---|---|
| **Windows Server 2016** | **Windows Server 2012** |
| **Windows Server 2012 R2** | |

#### Oracle 12c

The backup of Oracle 12c is supported on the following Windows Server version:

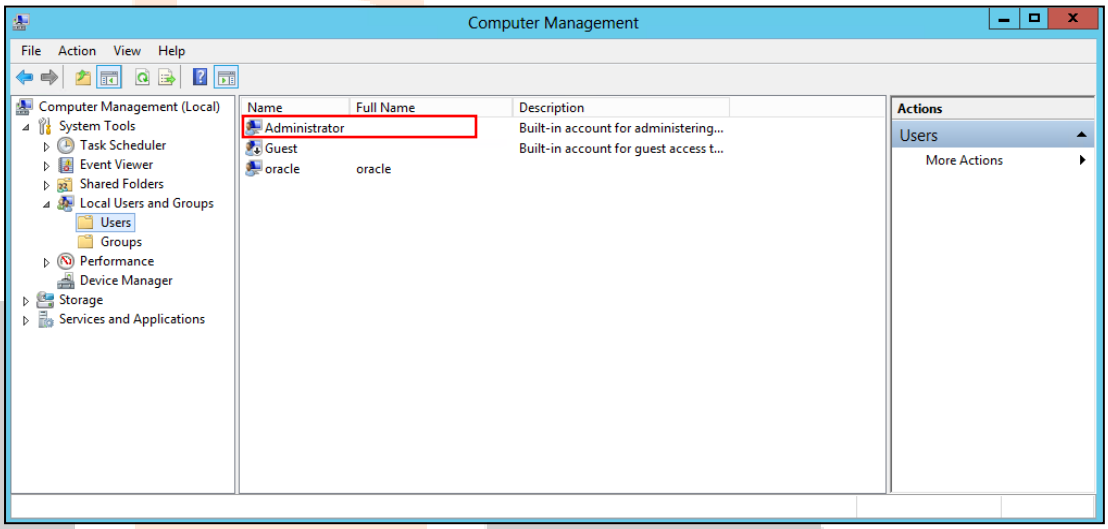
| | |
|---|---|
| **Windows Server 2012 R2** | **Windows Server 2008 R2** |
| **Windows Server 2012** | **Windows Server 2008** |

### 2.8.2 User Account Permission

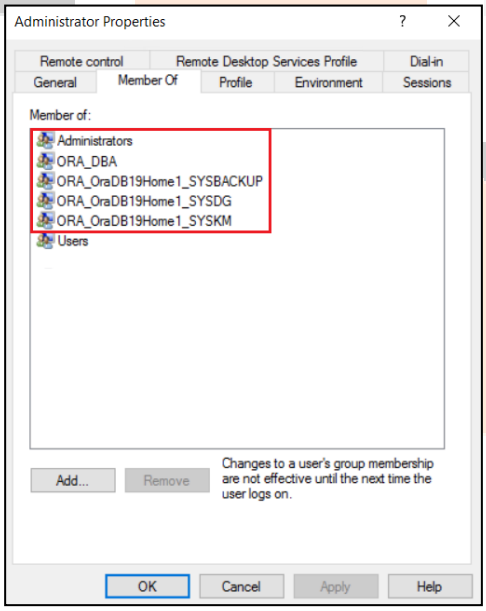
The Windows user account must be a member of the following security groups:

- Administrator
- ORA_DBA
- ORA_OraDB19Home1_SYSBACKUP
- ORA_OraDB19Home1_SYSDG
- ORA_OraDB19Home1_SYSKM

To verify, click the start menu and search for "**Computer Management**". Open the application. Locate the Oracle security groups through *Computer Management (Local)>System Tools>Locals Users and Groups>Users*. Right-click the Administrator and select **Properties**.




Click the **Member Of** tab to see the list of Oracle security groups.

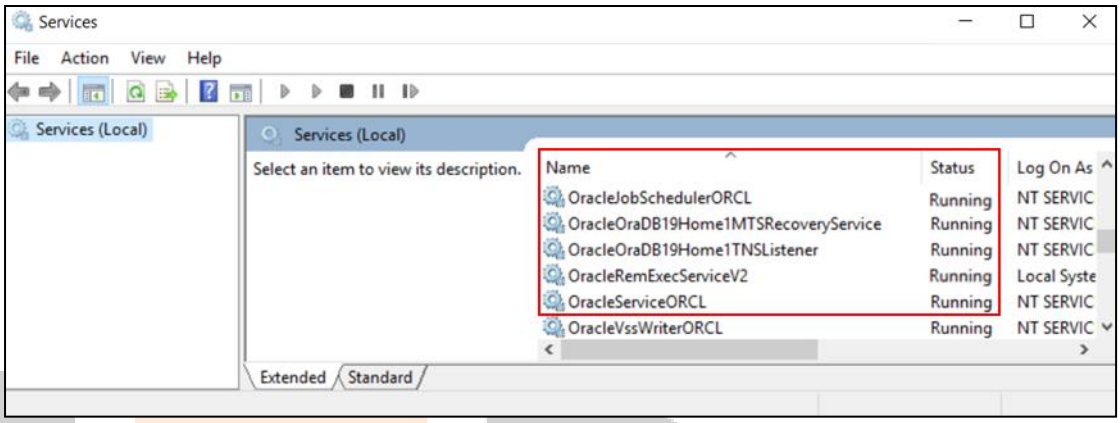


### 2.8.3 Oracle Database-related Windows Services

Ensure that all Oracle database-related services are started:

- OracleJobScheduler$SID$
- OracleOraDB19Home1MTSRecoveryService
- OracleOraDB19Home1TNSListener
- OracleRemExecServiceV2
- OracleService$SID$

To verify, click the start menu and search for "**Services**". Look for the Oracle database-related services. Their statuses should be "Running".




## 2.9 Oracle Backup Requirements

Ensure that the following requirements and conditions on the Oracle database server are met.

**NOTE:** Please consult the Oracle database administrator before making any changes.

### 2.9.1 Oracle Tools

Although the following tools are usually installed by default on all Oracle database installations, ensure that the following tools are installed on the Oracle database server, and they are functioning correctly.

- **RMAN (Recovery manager)** - is required by Backup247 Advanced Client (B247PRO) for both full database and archive log backups.

  To verify if RMAN is installed on the Oracle database server and is working properly, run the following command.

  Example of RMAN running in Oracle 19c

```
C:\Users\Administrator>set ORACLE_SID=orcl

C:\Users\Administrator>rman target /

Recovery Manager: Release 19.0.0.0.0 - Production on Mon
Feb 7 09:36:48 2022
Version 19.3.0.0.0

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All rights reserved.

connected to target database: ORCL (DBID=1562659286)

RMAN>
```

- **SQL*Plus** – is required by Backup247 Advanced Client (B247PRO) during Oracle Backup Set creation, backup and restore.

  To verify if SQL*Plus is installed on the Oracle database server and is working properly, run the following command `sqlplus / as sysdba`.

  Example of SQL*Plus running in Oracle 19c

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Mon Feb 7
09:41:15 2022
Version 19.3.0.0.0

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Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0
- Production
Version 19.3.0.0.0

SQL>
```

### 2.9.2 Oracle Internal Process Checking

For the Oracle instance to run smoothly, ensure that the following internal processes are working well:

- **PMON** (Process Monitor)
- **PSP0** (Process Spawner Process)
- **MMAN** (Memory Manager Process)
- **DBW0** (Database Writer)
- **ARC0** (Archive Process (or thread on Windows))
- **LGWR** (Log Writer)
- **CKPT** (Checkpoint process (thread on Windows) that runs by default on Windows)
- **SMON** (System Monitor)
- **RECO** (Distributed Recovery Background Process)

To check this, click the start menu and search for "**cmd**". Open the command prompt as administrator.

Run the SQLPlus to connect to the Oracle database server. Once connected, use the following SQL query to verify if the internal processes are running.

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Wed Oct 14
14:07:32 2020
Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle.  All rights reserved.

Connected to:
Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production
Version 19.3.0.0.0
```

```
SQL> select name, description from v$bgprocess where PADDR <>
'00';
NAME  DESCRIPTION
----- ----------------------------------------------------
PMON  process cleanup
CLMN  process cleanup
PSP0  process spawner 0
VKTM  Virtual Keeper of TiMe process
GEN0  generic0
MMAN  Memory Manager
W007  space management slave pool
GEN1  generic1
DIAG  diagnosibility process
DBRM  DataBase Resource Manager
VKRM  Virtual sKeduler for Resource Manager
NAME  DESCRIPTION
----- ----------------------------------------------------
SVCB  services background monitor
PMAN  process manager
DIA0  diagnosibility process 0
DBW0  db writer process 0
LGWR  Redo etc.
CKPT  checkpoint
SMON  System Monitor Process
LG00  Log Writer Slave
SMCO  Space Manager Process
LG01  Log Writer Slave
RECO  distributed recovery
NAME  DESCRIPTION
----- ----------------------------------------------------
W000  space management slave pool
LREG  Listener Registration
W001  space management slave pool
PXMN  PX Monitor
FENC  IOServer fence monitor
P000  Parallel query slave
MMON  Manageability Monitor Process
MMNL  Manageability Monitor Process 2
D000  Dispatchers
S000  Shared servers
TMON  Transport Monitor
NAME  DESCRIPTION
----- ----------------------------------------------------
P001  Parallel query slave
M003  MMON slave class 1
P002  Parallel query slave
TT00  Redo Transport
ARC0  Archival Process 0
TT01  Redo Transport
ARC1  Archival Process 1
ARC2  Archival Process 2
ARC3  Archival Process 3
TT02  Redo Transport
```

```
W002  space management slave pool
NAME  DESCRIPTION
----- ------------------------------------------------------------
W003  space management slave pool
AQPC  AQ Process Coord
W004  space management slave pool
P003  Parallel query slave
P004  Parallel query slave
P005  Parallel query slave
P006  Parallel query slave
P007  Parallel query slave
M005  MMON slave class 1
QM02  QMON MS
W005  space management slave pool
NAME  DESCRIPTION
----- ------------------------------------------------------------
M001  MMON slave class 1
Q003  QMON MS
M000  MMON slave class 1
CJQ0  Job Queue Coordinator
M002  MMON slave class 1
W006  space management slave pool
Q00L  QMON MS
62 rows selected.
SQL>
```

### 2.9.3 Supported Oracle Database Server Version

Backup247 Advanced Client (B247PRO) supports the following versions of Oracle database server:

- **Oracle 19c**
- **Oracle 18c**
- **Oracle 12c**

To verify if the Oracle database server version is supported by Backup247 Advanced Client (B247PRO), use the following SQL query.

**Oracle 19c**

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Mon Feb 7 12:04:25
2022

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle.  All rights reserved.

Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production
```

```
Version 19.3.0.0.0
```

**Oracle 18c**

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 18.0.0.0.0 - Production on Mon Jan 4 11:06:36
2021

Version 18.3.0.0.0

Copyright (c) 1982, 2018, Oracle.  All rights reserved.

Connected to:

Oracle Database 18c Enterprise Edition Release 18.0.0.0.0 -
Production

Version 18.3.0.0.0

SQL>
```

**Oracle 12c**

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 12.1.0.1.0 - Production on Mon May 26
15:33:44 2019

Version 12.1.0.1.0

Copyright (c) 1982, 2013, Oracle.  All rights reserved.
Connected to:

Oracle Database 12c Enterprise Edition Release 12.1.0.1.0 -
Production

Version 12.1.0.1.0

SQL>
```

### 2.9.4 System Identifier (SID)

Make sure the System Identifier (SID) is correct by using the following SQL query.

```
SQL> select instance from v$thread;

INSTANCE
------------------------------------------------------------
-
orcl

SQL>
```

**NOTE**

The instance shown is just an example. The SID may be different on your Oracle instance.

Another way to verify the SID is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g. Notepad++).

```
###########################################
# Database Identification
###########################################
db_name="orcl"
```

### 2.9.5 Oracle_Home Path

#### Oracle 19c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 19c is "**D:\app\oracle\19.0.0\dbhome_1**".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
    'DBMS_SUMADV_LIB';

FILE_SPEC
-----------------------------------------------------------------
    -

D:\app\oracle\19.0.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

**NOTE**

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g. Notepad++).

```
###########################################
# File Configuration
###########################################
control_files=("D:\app\oracle\oradata\ORCL\control01.ctl",
"D:\app\oracle\oradata\ORCL\control02.ctl")
 ###########################################
```

#### Oracle 18c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 18c is "**D:\app\oracle\18.0.0\dbhome_1**".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
    'DBMS_SUMADV_LIB';

FILE_SPEC
-----------------------------------------------------------------

D:\app\oracle\18.0.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

**NOTE**

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g., Notepad++).

```
###########################################
# File Configuration
###########################################
control_files=("D:\app\oracle\oradata\orcl18c\control01.ctl",
"D:\app\oracle\oradata\orcl18c\control02.ctl")
 ###########################################
```

### Oracle 12c

The Oracle_Home path can be obtained by using the following SQL query. The Oracle_Home path for Oracle 12c is "**D:\app\oracle\product\12.1.0\dbhome_1**".

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
    'DBMS_SUMADV_LIB';

FILE_SPEC
-----------------------------------------------------------------
    -

D:\app\oracle\product\12.1.0\dbhome_1\bin\oraqsmashr.dll

SQL>
```

**NOTE**

The directory path shown is just an example. The Oracle_Home path may be different on your Oracle instance.

Another way to verify the Oracle_Home path is by checking the **init.ora** file. Go to the **D:\oracle\admin\orcl\pfile** directory and open the **init.ora** file using a text editor (e.g., Notepad++).

```
###########################################
# File Configuration
###########################################
control_files=("D:\app\oracle\oradata\orcl12c\control01.ctl",
"D:\app\oracle\recovery_area\orcl12c\control02.ctl")
db_recovery_file_dest="D:\app\oracle\recovery_area"
db_recovery_file_dest_size=6930m
```

**WARNING**

If any of the following scenario is encountered, please contact the Oracle database administrator for further assistance:

1. The value of the Oracle_Home path in **init.ora** file does not match the value obtained from the SQL query.
2. The SQL query returns an empty or null value.

Example of an SQL query return with a null value of the Oracle_Home path

```
SQL> SELECT file_spec FROM DBA_LIBRARIES WHERE library_name =
    'DBMS_SUMADV_LIB';

no rows selected

SQL>
```

### 2.9.6 Database Status

Ensure that the status of Oracle instance is “Open”. To check, use the following query.

```
SQL> select instance_name, status from v$instance;

INSTANCE_NAME    STATUS
--------------   ------------------------------------------------
orcl             OPEN

SQL>
```

### 2.9.7 Archived Log Mode

Ensure that the database instance is in Archived Log mode. To check, use the following command.

```
SQL> archive log list;

Database log mode                 Archive Mode
Automatic archival                Enabled
Archive destination               USE_DB_RECOVERY_FILE_DEST
Oldest online log sequence        101
Next log sequence to archive      103
Current log sequence              103

SQL>
```

**NOTE**

The values shown are just examples and might be different on your Oracle instance.

### 2.9.8 Java Installation

Java must be installed on the Oracle Database. To check if Java is installed, use the following SQL query. The status of the **JServer JAVA Virtual Machine** and **Oracle Database Java Packages** should be “VALID”.

```
SQL> select comp_name, status from dba_registry;

COMP_NAME                                        STATUS
--------------                                   -------------

Oracle Database Catalog Views                    VALID

Oracle Database Packages and Types               VALID

Oracle Real Application Clusters                 OPTION OFF
```

```
COMP_NAME                                STATUS
---------------                          ------------

JServer JAVA Virtual Machine             VALID

Oracle XDK                               VALID

Oracle Database Java Packages            VALID


COMP_NAME                                STATUS
---------------                          ------------

OLAP Analytic Workspace                  VALID

Oracle XML Database                      VALID

Oracle Workspace Manager                 VALID


COMP_NAME                                STATUS
---------------                          ------------

Oracle Text                              VALID

Oracle Multimedia                        VALID

Spatial                                  VALID


COMP_NAME                                STATUS
---------------                          ------------

Oracle OLAP API                          VALID

Oracle Label Security                    VALID

Oracle Database Vault                    VALID

15 rows selected.

SQL>
```

**WARNING**

If the status of the JServer JAVA Virtual Machine and/or the Oracle Database Java Packages is **INVALID**, please contact the Oracle database administrator for further assistance.

### 2.9.9 JAVASYSPRIV Permission for Oracle System Account

The Oracle **system** account is used by Backup247 Advanced Client (B247PRO) to connect to the Oracle database server to authenticate the backup and restore process. The following permission must be assigned to the system account. Use the following SQL query to assign.

```
SQL> select * from DBA_ROLE_PRIVS where
upper(grantee)='SYSTEM';

GRANTEE         GRANTED_ROLE                    ADM DEL DEF COM INH
-------         ------------                    --- --- --- --- ---
SYSTEM          DBA                             NO  YES NO

SYSTEM          JAVASYSPRIV                     NO  YES NO


GRANTEE         GRANTED_ROLE                    ADM DEL DEF COM INH
-------         ------------                    --- --- --- --- ---
SYSTEM          DBA                             NO  YES NO

SYSTEM          AQ_ADMINISTRATOR_ROLE           YES NO  YES NO

SQL>
```

If not, grant javasyspriv to the system account by using the following SQL query.

```
SQL> grant javasyspriv to system;

Grant succeeded.

SQL>
```

### 2.9.10 SYSDBA Privileges for Oracle System Account

To check if the system account has **sysdba** privileges, use the following SQL query.

```
SQL> select * from v$pwfile_users where sysdba='TRUE';

USERNAME SYSDB SYSOP SYSAS SYSBA SYSDG SYSKM ACCOUNT_STATUS
-------- ----- ----- ----- ----- ----- ----- --------------
SYST     TRUE  FALSE FALSE OPEN

SQL>
```

If not, grant **sysdba** to the system account using the following SQL query.

#### Oracle 19c and Oracle 18c

```
SQL> grant sysdba to system container=ALL;

Grant succeeded.

SQL>
```

**Oracle 12c**

```
SQL> grant sysdba to system;

Grant succeeded.

SQL>
```

### 2.9.11 TNS Listener Service

TNS listener service must be started to allow connections to the Oracle database server. To check if the TNS listener service is running, use the `lsnrctl status` command.
If the TNS listener service is not started, use the `lsnrctl start` command to start the service.

Example: A running TNS Listener service on Oracle 19c.

```
C:\Users\Administrator>lsnrctl status

LSNRCTL for 64-bit Windows: Version 19.0.0.0.0 - Production on
14-OCT-2020 16:45:29

Copyright (c) 1991, 2019, Oracle.  All rights reserved.

Connecting to
(DESCRIPTION=(ADDRESS=(PROTOCOL=TCP)(HOST=ora19c-
w2k16)(PORT=1521)))
STATUS of the LISTENER
------------------------
Alias                     LISTENER
Version                   TNSLSNR for 64-bit Windows: Version
19.0.0.0.0 - Production
Start Date                07-FEB-2022 11:11:04
Uptime                    0 days 5 hr. 34 min. 27 sec
Trace Level               off
Security                  ON: Local OS Authentication
SNMP                      OFF
Listener Parameter File
D:\oracle\19.3.0\dbhome\network\admin\listener.ora
Listener Log File         D:\oracle\diag\tnslsnr\ora19c-
w2k16\listener\alert\log.xml
Listening Endpoints Summary...
  (DESCRIPTION=(ADDRESS=(PROTOCOL=tcp)(HOST=ora19c-
w2k16)(PORT=1521)))

(DESCRIPTION=(ADDRESS=(PROTOCOL=ipc)(PIPENAME=\\.\pipe\EXTPROC
1521ipc)))
  (DESCRIPTION=(ADDRESS=(PROTOCOL=tcps)(HOST=ora19c-
w2k16)(PORT=5500))(Security=(my_wallet_directory=D:\ORACLE\adm
in\orcl\xdb_wallet))(Presentation=HTTP)(Session=RAW))
Services Summary...
Service "52448234712340b69f274bcc790ecfe0" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
```

```
Service "9400891b61bb4c4c8b3997957ffa8c8e" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "CLRExtProc" has 1 instance(s).
  Instance "CLRExtProc", status UNKNOWN, has 1 handler(s) for
this service...
Service "orcl" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclXDB" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
Service "orclpdb" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
service...
The command completed successfully

C:\Users\Administrator>
```

**NOTE**

The values shown are just examples and might be different on your Oracle instance.

### 2.9.12 Localhost is Resolvable

Verify if the localhost IP 127.0.0.1 on the Oracle database server is resolvable using the command **ping 127.0.0.1** as this will be the IP address that Backup247 Advanced Client (B247PRO) will use to connect to the Oracle instance.

```
C:\Users\Administrator>ping 127.0.0.1

Pinging 127.0.0.1 with 32 bytes of data:
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128
Reply from 127.0.0.1: bytes=32 time<1ms TTL=128

Ping statistics for 127.0.0.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 0ms, Average = 0ms

C:\Users\Administrator>
```

### 2.9.13 Oracle Port Number

The default Oracle port number is **1521**. To check, use the **netstat** and **tnsping** commands to verify the actual port number.

**NETSTAT**

```
C:\Users\Administrator>netstat -a|more

Active Connections

Proto  Local Address          Foreign Address        State
TCP    0.0.0.0:135            ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:445            ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:1521           ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:2179           ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:3389           ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:5500           ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:5985           ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:47001          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49664          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49665          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49666          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49667          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49668          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49669          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49670          ora19c-w2k16:0         LISTENING
TCP    0.0.0.0:49697          ora19c-w2k16:0         LISTENING
TCP    10.16.10.123:139       ora19c-w2k16:0         LISTENING
TCP    10.16.10.123:2030      ora19c-w2k16:0         LISTENING
TCP    10.16.10.123:3389      192.168.12.1:56719     ESTABLISHED
TCP    10.16.10.123:49671     40.90.189.152:https    ESTABLISHED
TCP    10.16.10.123:49690     40.90.189.152:https    ESTABLISHED
TCP    10.16.10.123:51761     ti-in-f95:https        ESTABLISHED
TCP    127.0.0.1:1521         ora19c-w2k16:51740     ESTABLISHED
TCP    127.0.0.1:51740        ora19c-w2k16:1521      ESTABLISHED
TCP    172.16.10.123:139      ora19c-w2k16:0         LISTENING
-- More  --
```

**NOTE**

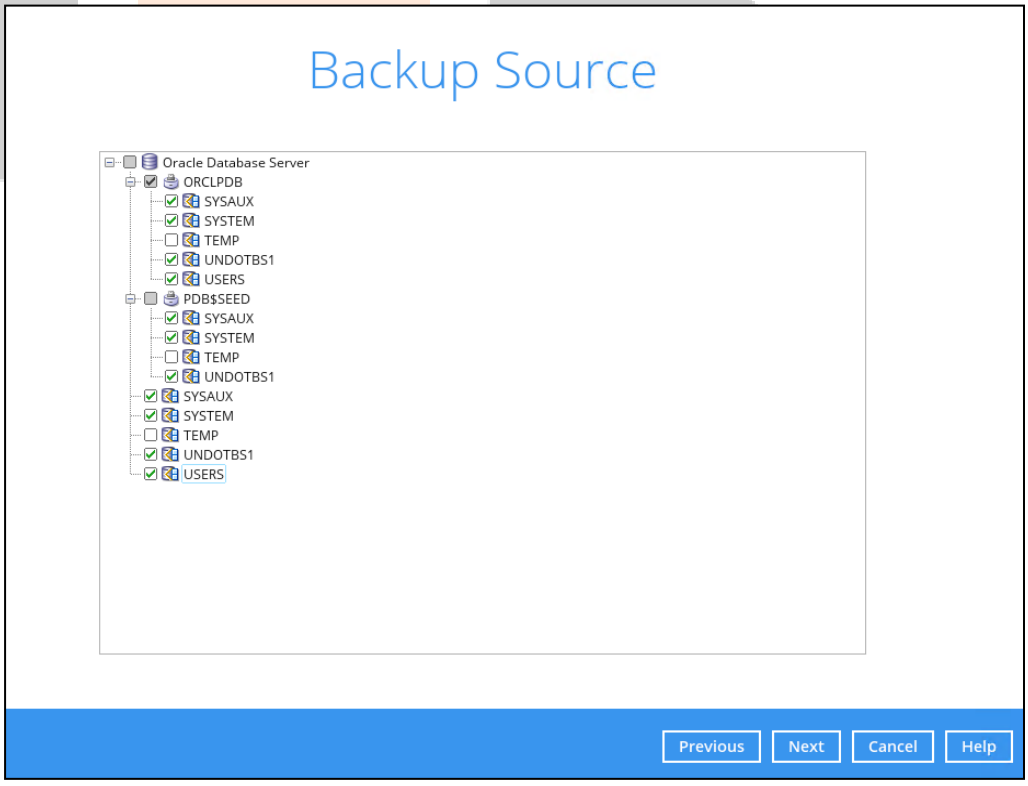
The values shown are just examples and might be different on your Oracle instance.

**TNSPING**

```
C:\Users\Administrator>tnsping 127.0.0.1

TNS Ping Utility for 64-bit Windows: Version 19.0.0.0.0 -
Production on 14-OCT-2020 16:54:27

Copyright (c) 1997, 2019, Oracle.  All rights reserved.

Used parameter files:

D:\oracle\19.3.0\dbhome\network\admin\sqlnet.ora

Used EZCONNECT adapter to resolve the alias

Attempting to contact
(DESCRIPTION=(CONNECT_DATA=(SERVICE_NAME=))(ADDRESS=(PROTOCOL=
tcp)(HOST=127.0.0.1)(PORT=1521)))

OK (10 msec)

C:\Users\Administrator>
```

## 2.10 Limitations

1. Backup247 Advanced Client (B247PRO) does not support Oracle Express Edition or Oracle XE.
2. Backup and restore of Oracle database(s) running on a remote machine is not supported.
3. Backup247 Advanced Client (B247PRO) Oracle database module only supports backup and/or restore of standalone Oracle installations. The following advanced Oracle database setups are not supported:
   - Clusterware or RAC (Real Application Clusters)
   - ASM (Automatic Storage Management)
   - Data Guard etc.
4. An Backup247 Advanced Client (B247PRO) Oracle database backup set supports the backup and restore of one Oracle instance. For Oracle database server's setup with multiple instances, a separate backup set is required for each instance.
5. To recover a full Oracle database instance, the following items must be selected in the backup source:
   - Oracle Database Server must be selected.
   - All databases including **SYSAUX**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for "TEMP" must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.




**NOTE**

Even if the "TEMP" is selected in the backup source, this database will be skipped during a backup job.

## 2.11 Best Practices and Recommendations

1. To enable a full Oracle database instance recovery, all databases including **SYSAUX**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for “TEMP” must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.
2. Full database backup or incremental / differential database backups should be scheduled when system activity is low to achieve the best possible performance and to minimize the impact on the database server performance (for example: scheduled to run on weekends).
3. For **Archived Log backups**, the backup frequency should be dependent on the number of transactions or activity on the database. Databases with more transaction should run archived log backup more frequently (for example: instead of a daily backup, it should be run multiple times a day).
4. To provide **maximum data protection** and **flexible restore options**, it is recommended to configure:
   - At least one offsite or cloud destination
   - At least one local destination for fast recovery
5. Perform **test restores** periodically to ensure that your backup is set up and data are backed up properly.

   Performing recovery tests can also help identify potential issues or gaps in your recovery plan. It is important that you do not try to make the test easier, as the objective of a successful test is not to demonstrate that everything is flawless. There might be flaws identified in the plan throughout the test and it is important to identify those flaws.
6. The **Restore Raw File** option is for advanced Oracle database administrators and should only be used if you have in-depth knowledge and understanding of Oracle database engine, Oracle database schema, knowledge of the database server and network infrastructure. Therefore, it is not recommended to use this restore option as there is need to utilize additional Oracle techniques and scripts to facilitate a manual database restore.

   Please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

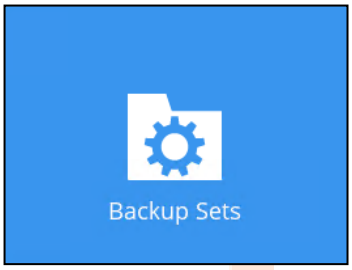
   **Oracle 19c**
   https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html

   **Oracle 18c**
   https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html

   **Oracle 12c**
   https://docs.oracle.com/database/121/BRADV/title.htm
7. To ensure an optimal backup/restoration performance, it is highly recommended to set the temporary directory folder to a local disk location with sufficient free disk space. It must be on another location other than Drive C: (e.g., Drive E:).

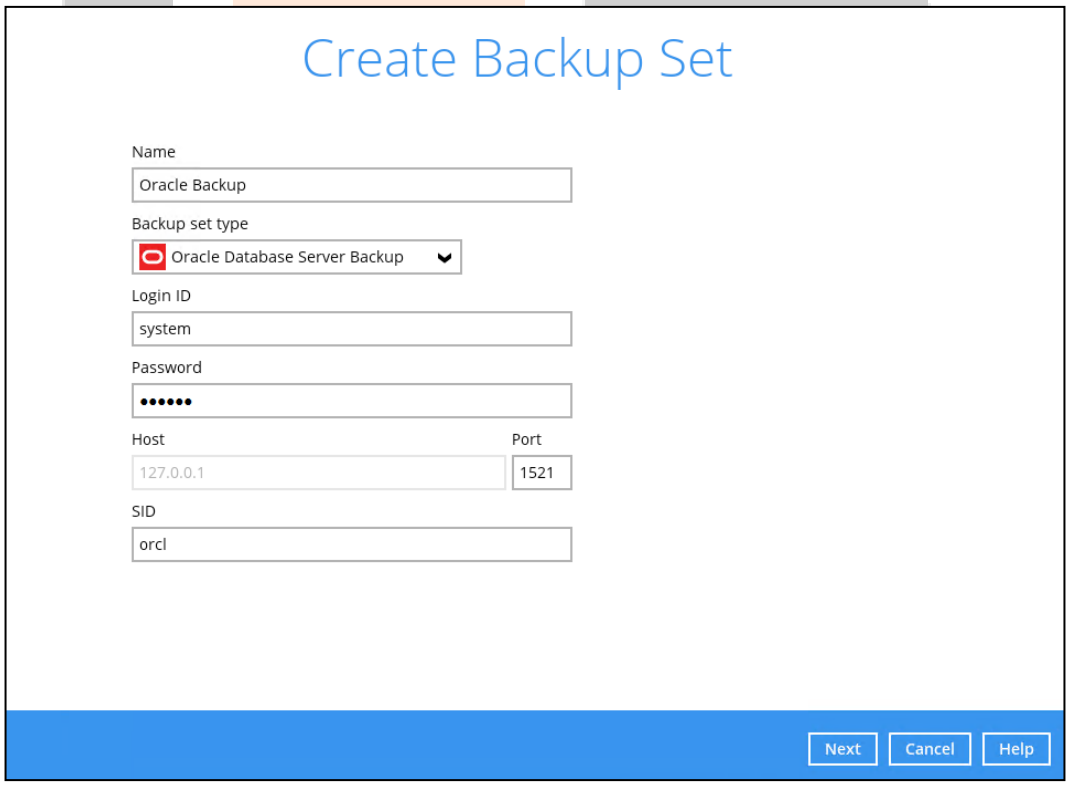
# 3 Creating an Oracle Database Backup Set

1. Click the Backup Sets icon on the Backup247 Advanced Client (B247PRO) main interface.

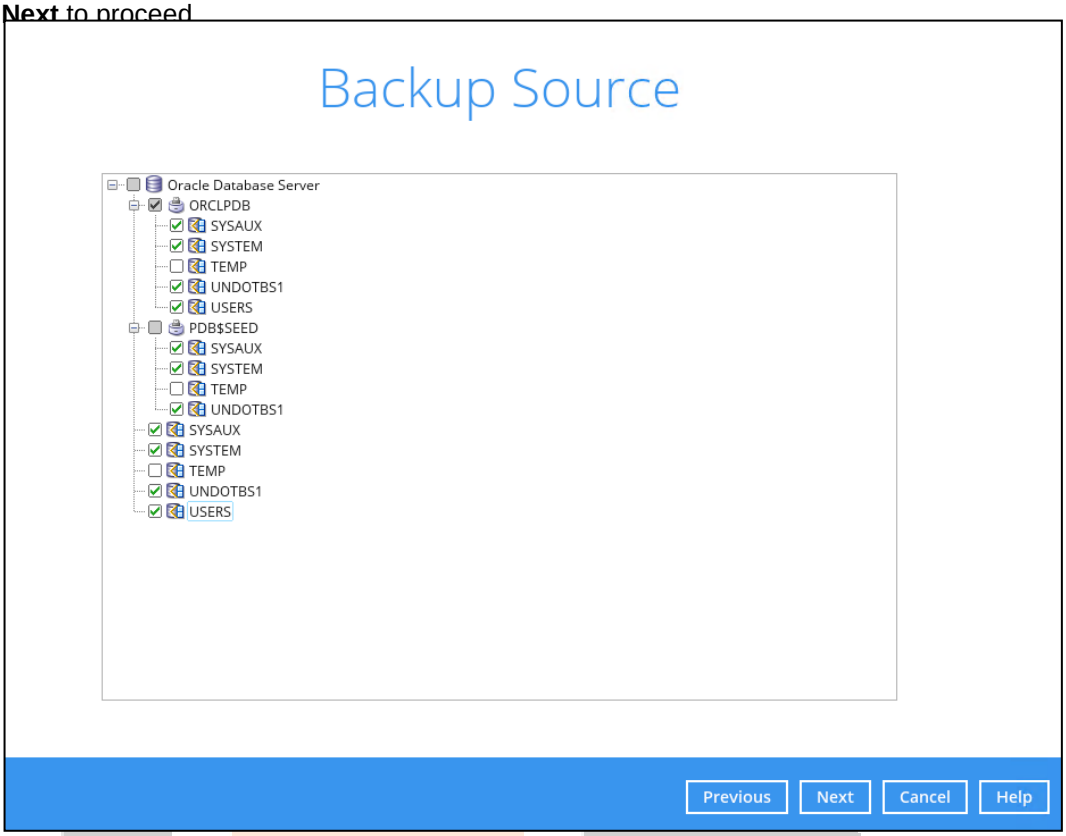



2. Create a new backup set by clicking the **Add** button.
3. In the Create Backup Set window, select Oracle Database Server Backup as the Backup set type. Configure the following settings:
    - **Name** - the name of the backup set.
    - **Backup set type** – the type of the backup set (i.e. Oracle Database Server Backup).
    - **Login ID** – the login ID of the Oracle server. The default login ID is "*system*".
    - **Password** – the password of the login account.
    - **Host** – this value is not user configurable.
    - **Port** – the port where the connections to the Oracle server is made. The default port is "*1521*".
    - **SID** – the Oracle System Identifier. For more details, please refer to Ch. 2.9.4.

Once all the fields are configured, click **Next** to proceed.



4. In the Backup Source menu, select the Oracle database(s) you would like to back up. Click **Next** to proceed.

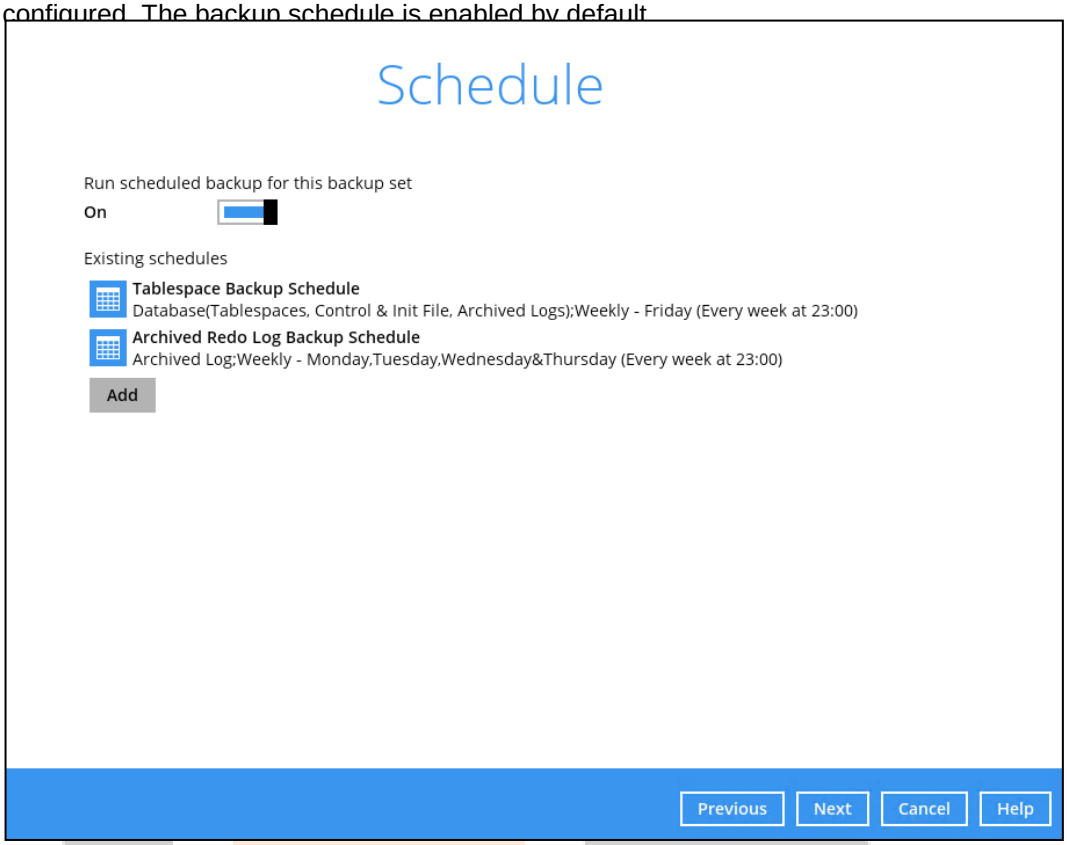



**NOTE**

All databases including **SYSAUX**, **SYSTEM**, **UNDOTBS1**, **USERS** and related application databases except for “TEMP” must be selected in the backup source when creating the backup set. Otherwise, without a backup of these databases, a full Oracle database instance recovery will NOT be possible.

Even if the “TEMP” is selected in the backup source, this database will be skipped during a backup job.

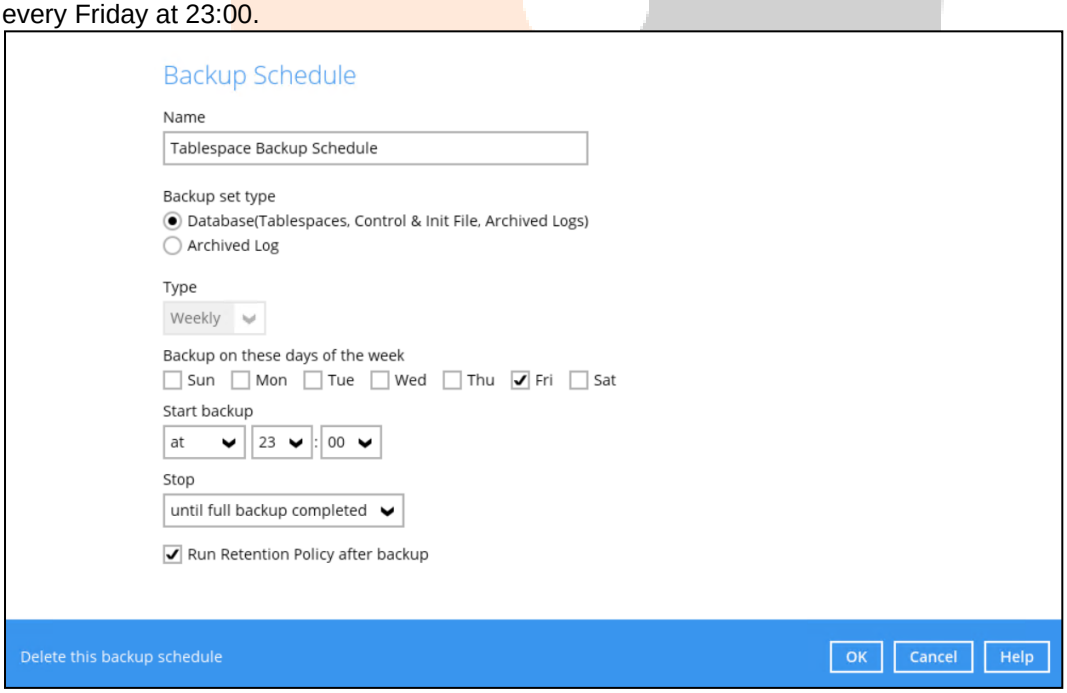
5. A backup schedule for a backup job to run automatically at your specified time interval can be configured. The backup schedule is enabled by default.



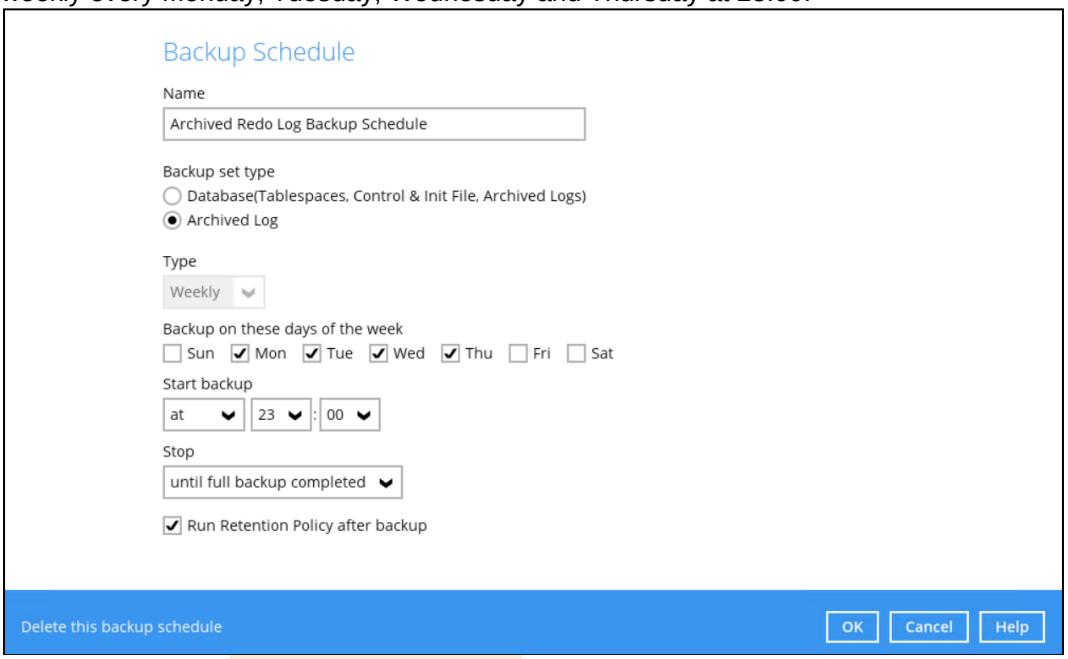

There are two default backup schedules:

- **Tablespace Backup Schedule**
- **Archived Redo Log Backup Schedule**

**Tablespace Backup Schedule** – This type of backup schedule will automatically run weekly every Friday at 23:00.

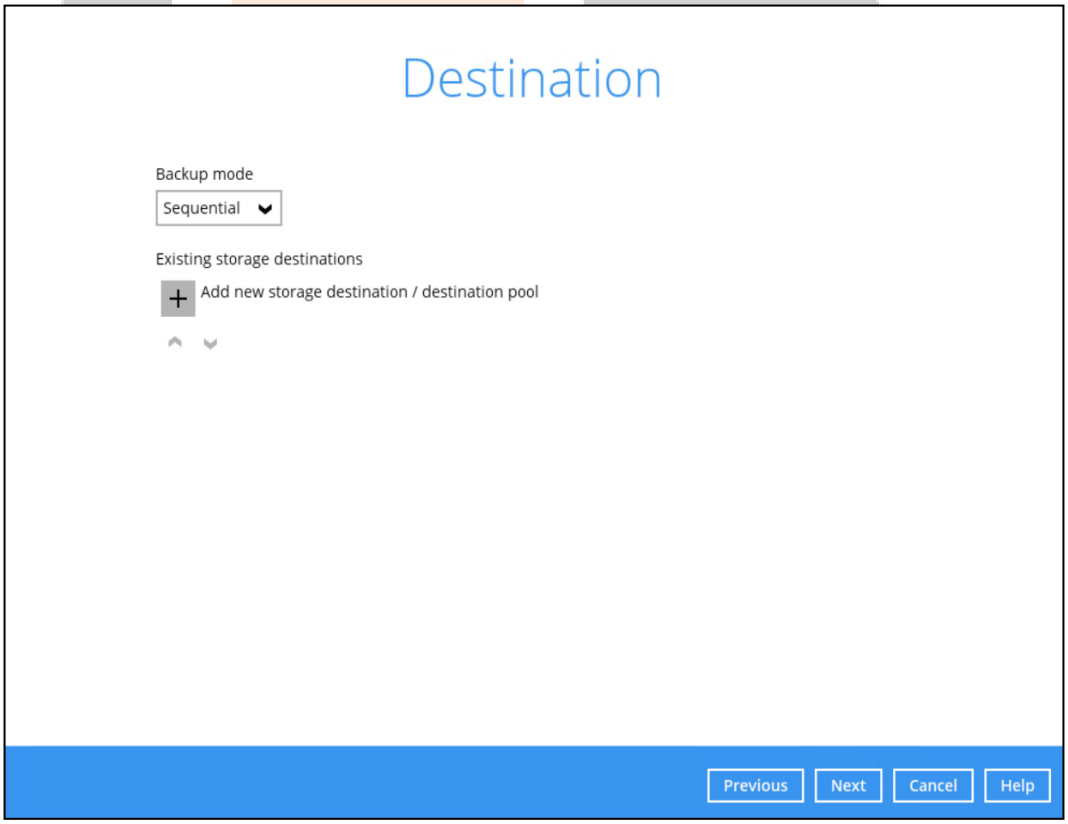


**Archived Redo Log Backup Schedule** – This type of backup schedule will automatically run weekly every Monday, Tuesday, Wednesday and Thursday at 23:00.

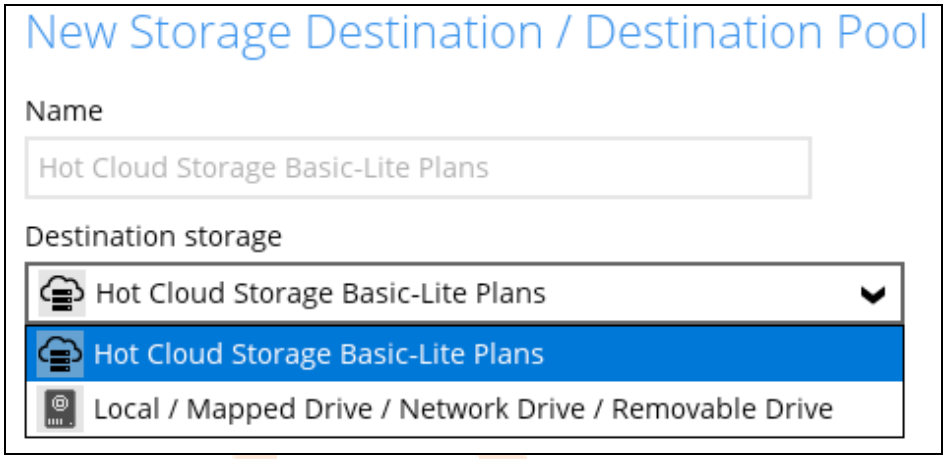



To change the backup schedule settings of an existing schedule, double-click the schedule to be modified. Otherwise, click **Next** to proceed.

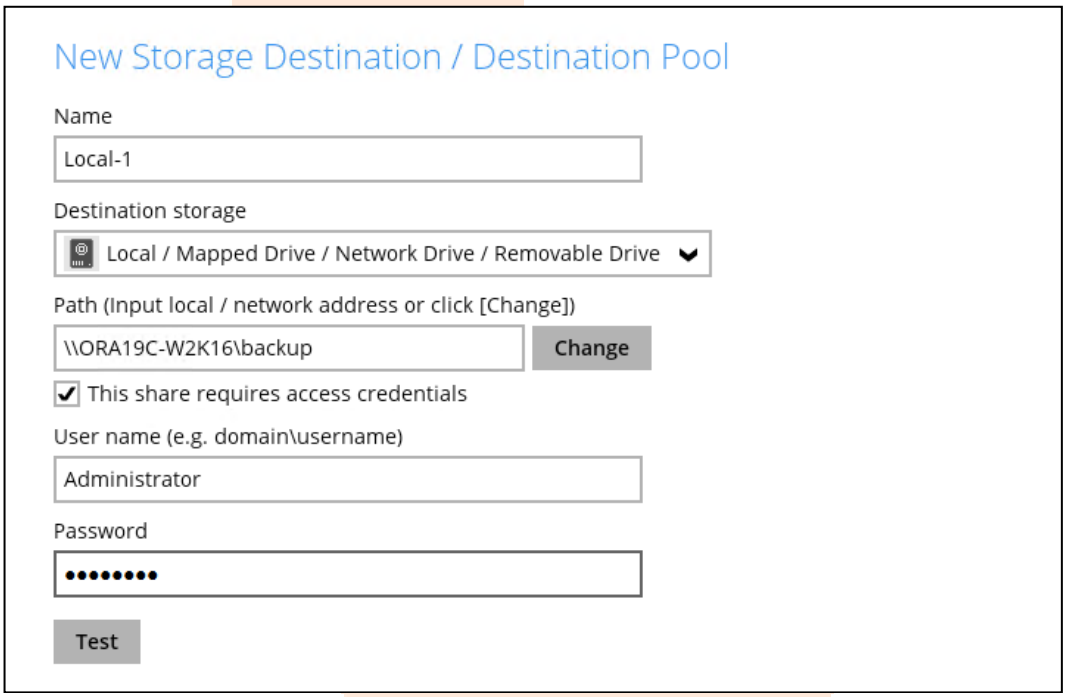
6. In the **Destination** window, select a backup mode then click the + button to add a backup storage destination.



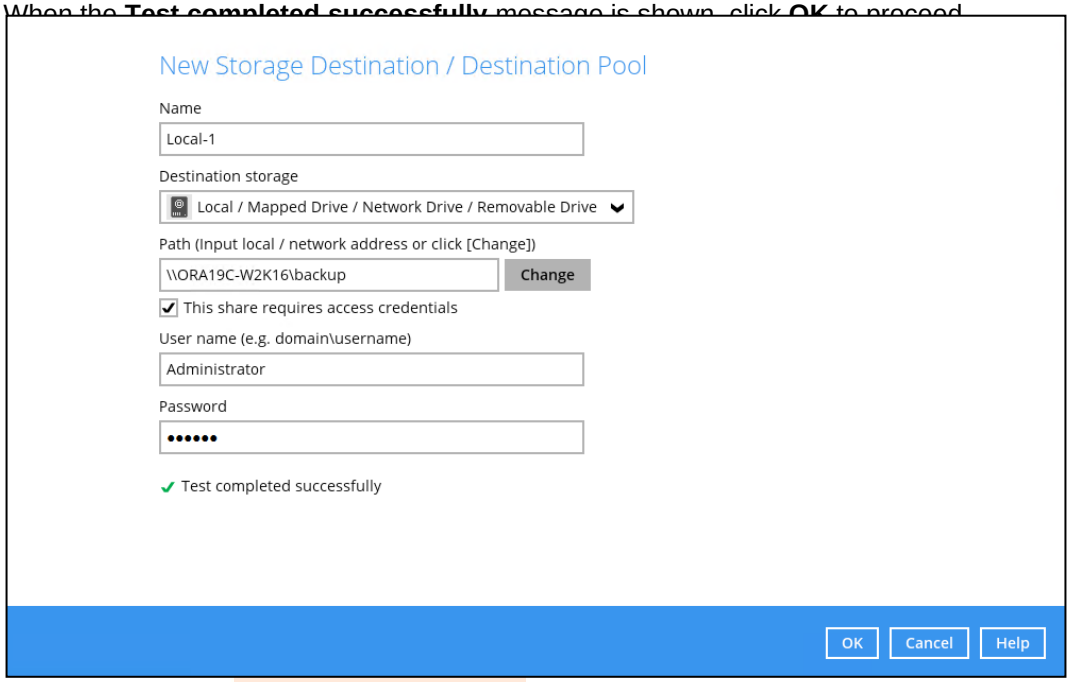

In the **New Storage Destination / Destination Pool** window, select the destination storage. Then, click **OK** to confirm your selection. Oracle backup module is offered on Business & Enterprise Plans



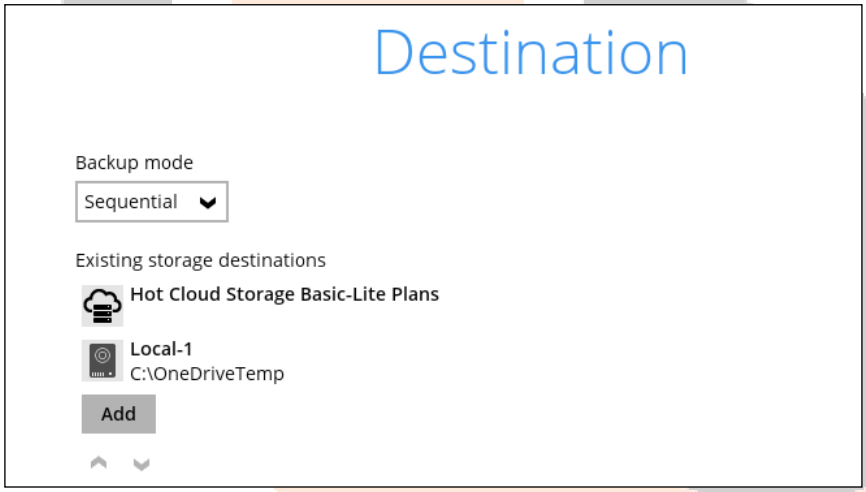

If **Local / Mapped Drive / Network Drive / Removable Drive** is selected, you need to specify the path by clicking **Change** to select the path or you can manually enter it. Once a network address is entered, **This share requires access credentials** check box will be enabled. Check the box beside it if access credentials are required to connect to the destination storage then enter the User name and Password. Otherwise, leave it unchecked. Click **Test** to check the connection.



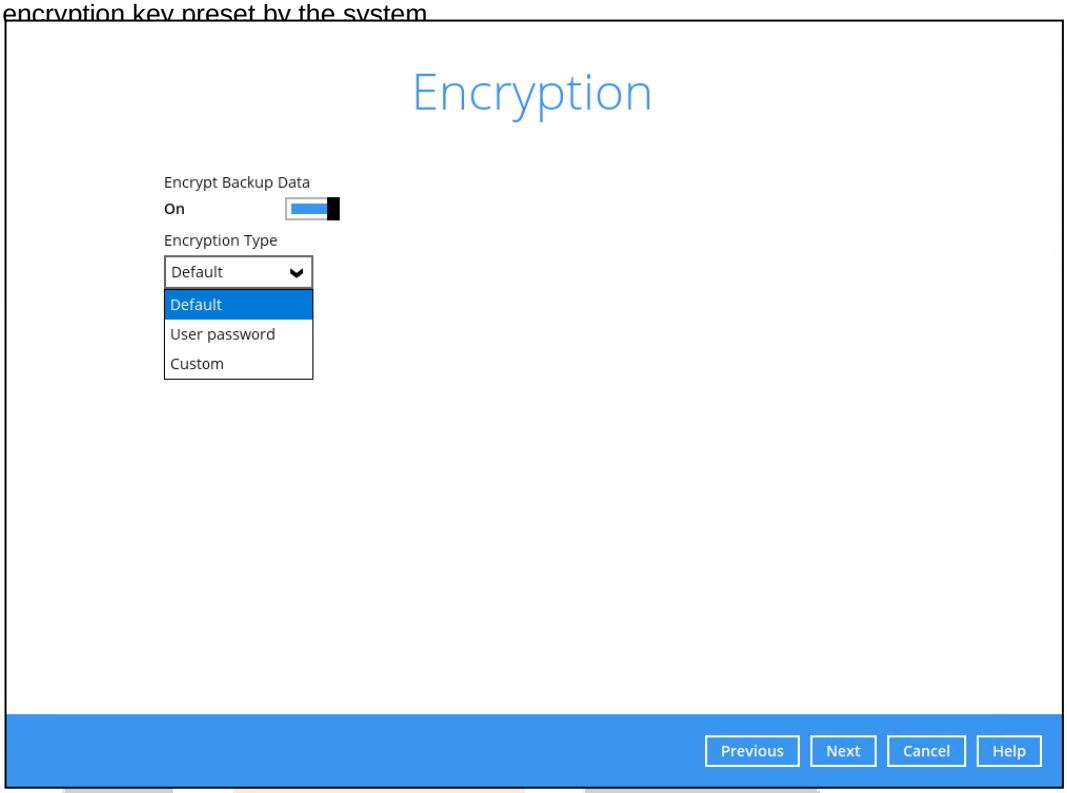
When the **Test completed successfully** message is shown, click **OK** to proceed.




7. In the **Destination** window, your selected storage destination will be shown. Click **Next** to proceed.

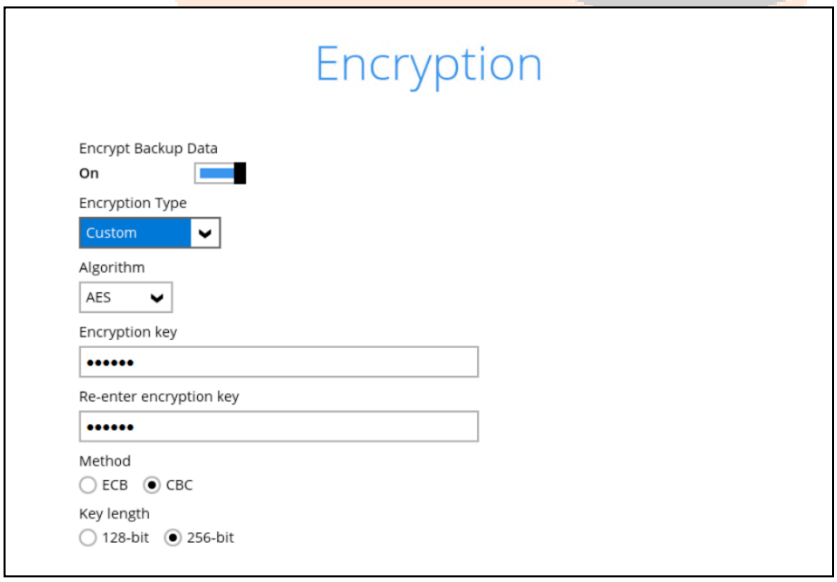


8. In the Encryption window, the **Encrypt Backup Data** option is enabled by default with an encryption key preset by the system.



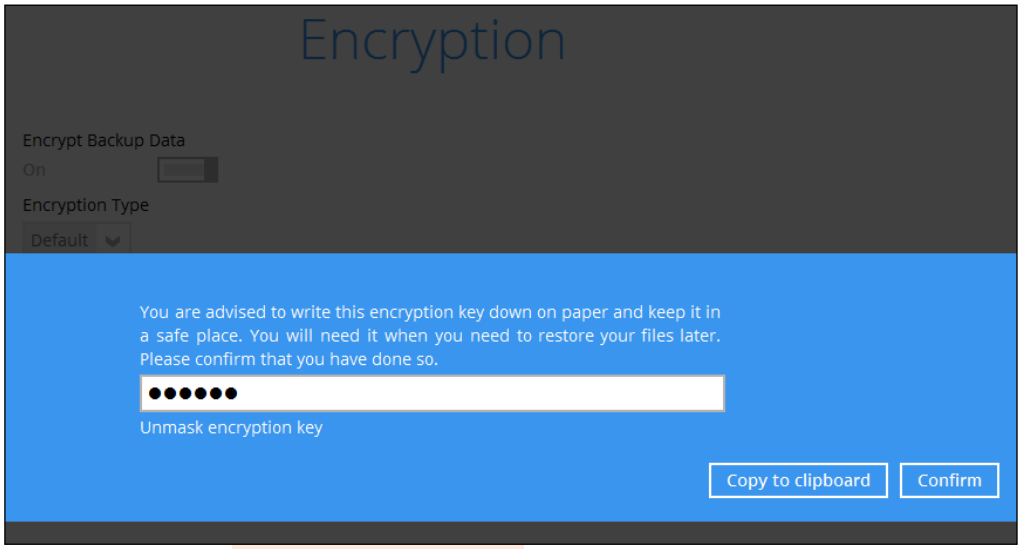

There are three (3) types of Encryption to choose from:

- **Default** – an encryption key with forty-four (44) alpha numeric characters will be randomly generated by the system.
- **User password** – the encryption key will be the same as the login password of your Backup247 Advanced Client (B247PRO) at the time when this backup set is created. Please be reminded that if you change the Backup247 Advanced Client (B247PRO) login password later, the encryption keys of the backup sets previously created with this encryption type **will remain unchanged**.
- **Custom** – the encryption key can be customized where the user can select the Algorithm, Method and Key length, and then input an Encryption key.



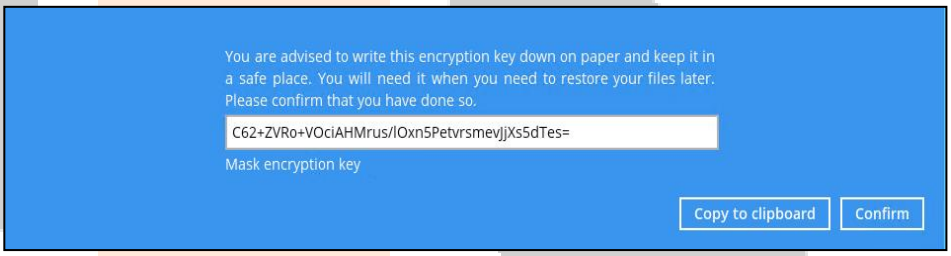
Click **Next** once done with the Encryption settings.

9. If the Encryption feature is enabled in the previous step, the following window will pop-up whichever encryption type is selected.



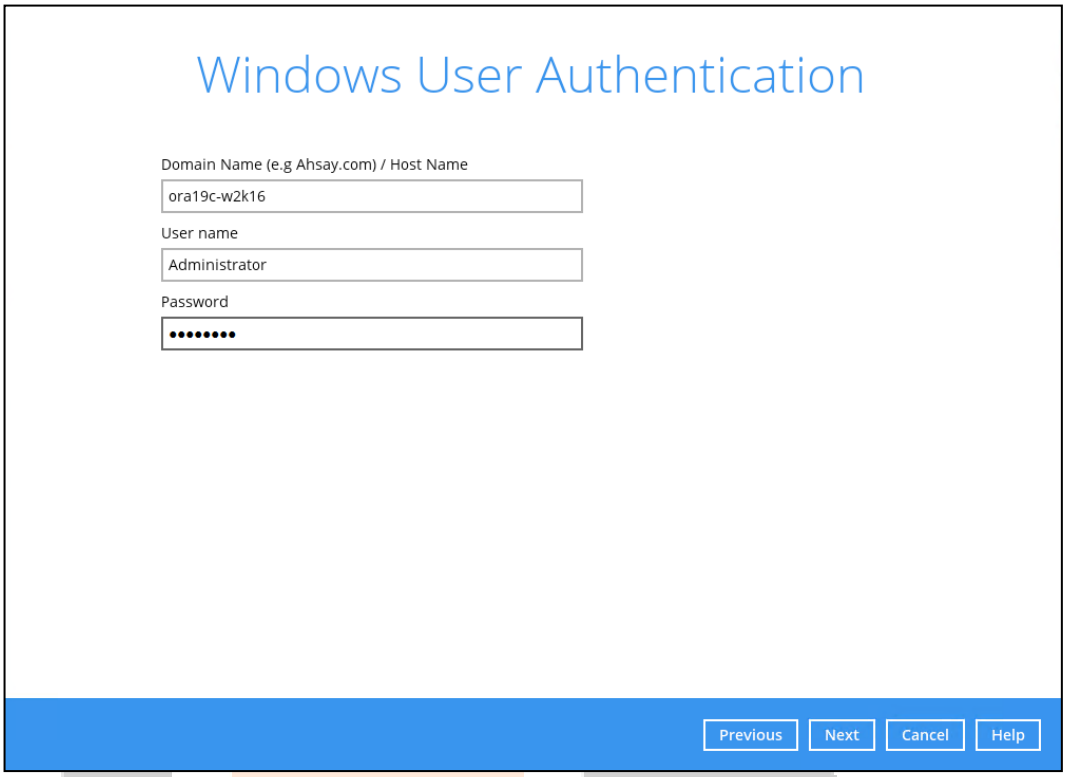

This pop-up window has three (3) options to choose from:

- **Unmask encryption key** – The encryption key is masked by default. Click this option to display the encryption key.




- **Copy to clipboard** – Select this option to copy the encryption key. Once copied, you can paste it to a text editor (e.g., Notepad) and save to a location.
- **Confirm** – Select this option to exit the pop-up window and proceed to the next step.

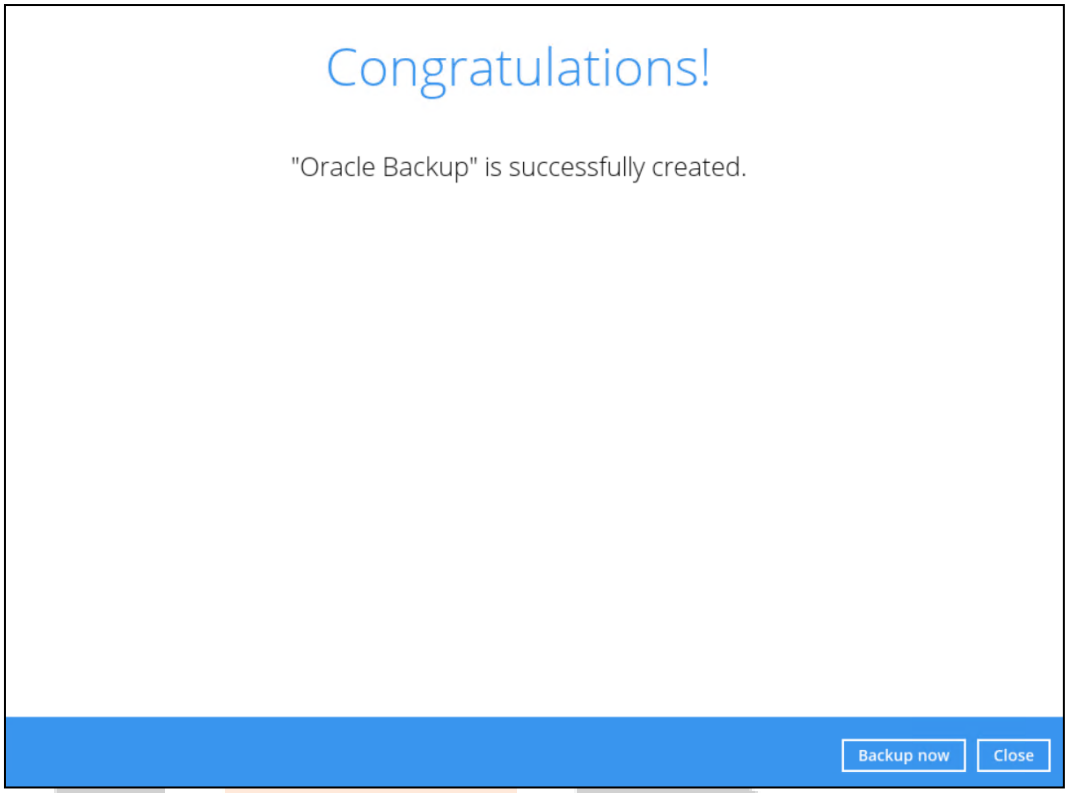
10. Enter the Windows login credentials used by Backup247 Advanced Client (B247PRO) to authenticate the scheduled or continuous backup job and click on **Next** to proceed.



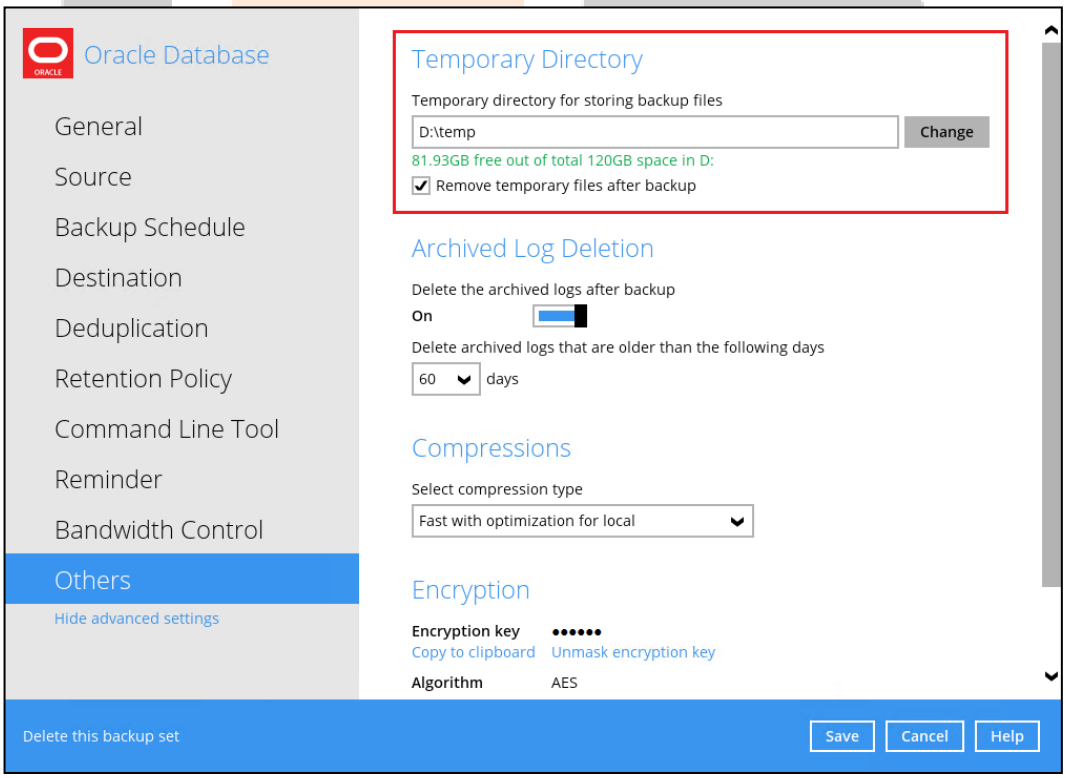

**NOTE**

If the backup schedule is turned off for the backup set the Windows User Authentication screen will be automatically skipped. The Windows User Authentication login credentials can be added or updated post backup set creation.

11. After completing all the configuration settings, the Oracle database server backup set will be created.




12. According to Best Practices and Recommendations, it is highly recommended to set the temporary directory to another location other than Drive C: (e.g., Drive E:). To do this, click the **Backup Sets** icon on the Backup247 Advanced Client (B247PRO) main interface, then select a backup set. Click **Show advanced settings** link. Go to Others > Temporary Directory and click the **Change** button to browse for another location.

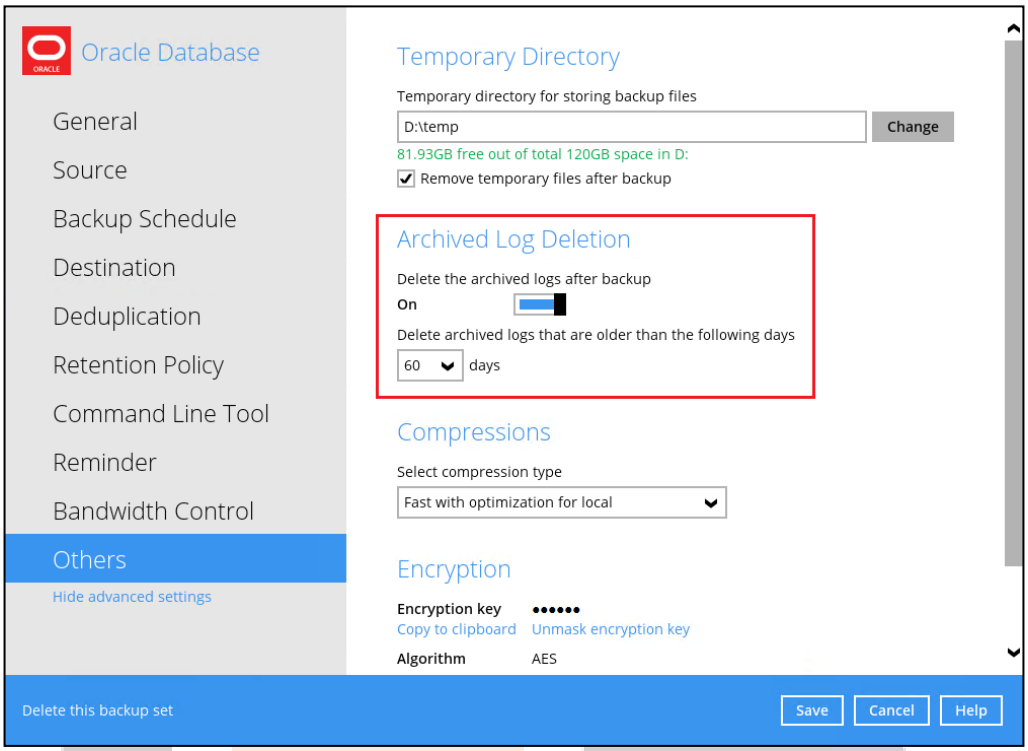



Tick the “Remove temporary files after backup” option.

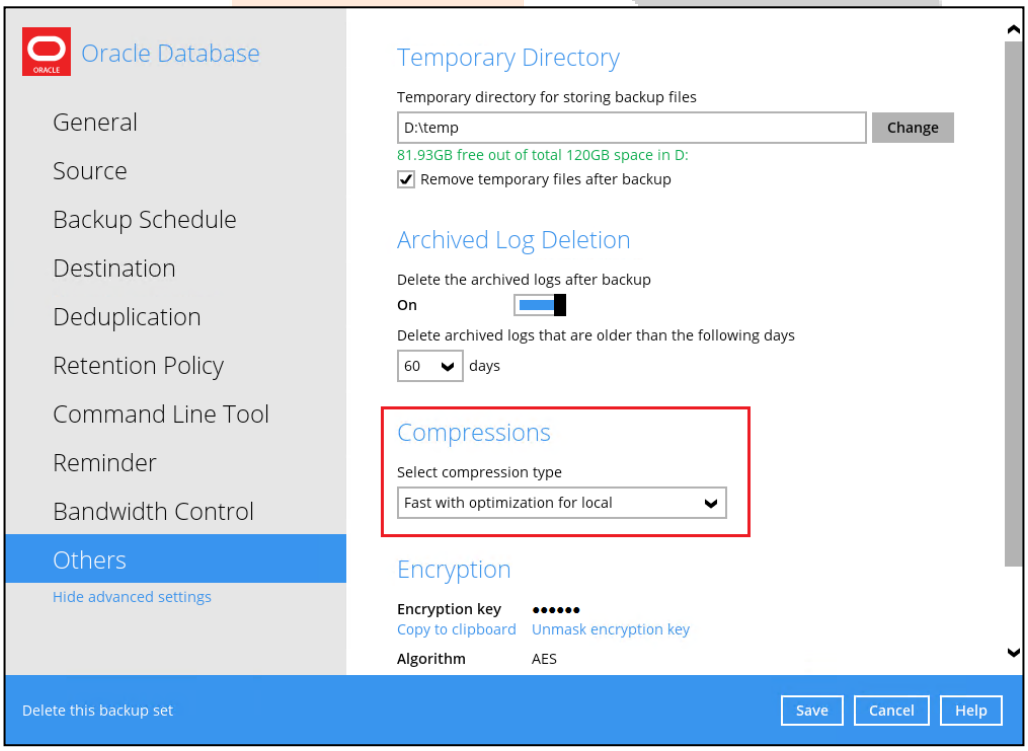
13. Optional: **Archived Log Deletion**

The deletion of the archived logs is enabled by default and archived logs more than 60 days are deleted from the Oracle database instance. This process is done after every databases and archived log backup job.

For example, if the Oracle database instance generates a lot of archived log files, you may want to reduce the number of days before they are deleted.

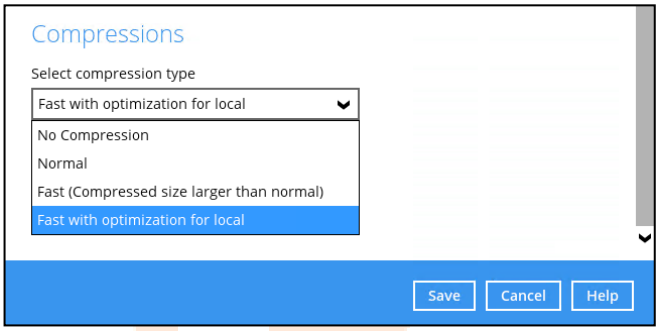



14. Optional: Select your preferred **Compression** type. The compression type is set to **Fast with optimization for local** by default. To change the compression type, go to Others > Compressions.




Select from the following:

- No Compression
- Normal
- Fast (Compressed size larger than normal)
- Fast with optimization for local




15. Click **Save** to apply the changes.

# 4 Overview on the Backup Process

The following steps are performed during an Oracle Server backup job in Database and Archived Log backup modes.

For an overview of the detailed process for Steps **3**, **5**, **11**, and **14**, please refer to Chapter 12 of the Backup247 Advanced Client (B247PRO) v9 Quick Start Guide for Windows.

- Periodic Data Integrity Check (PDIC) Process **(Step 3)**
- Backup Set Index Handling Process
  - Start Backup Job **(Step 5)**
  - Completed Backup Job **(Step 14)**
- Data Validation Check Process **(Step 11)**

## 4.1 Database Backup

## 4.2 Archived Log Backup

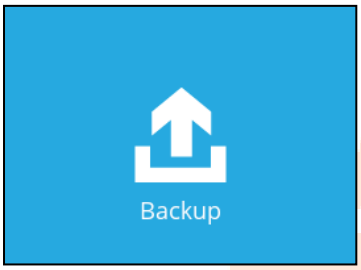
# 5 Running Backup Jobs

## 5.1 Login to Backup247 Advanced Client (B247PRO)

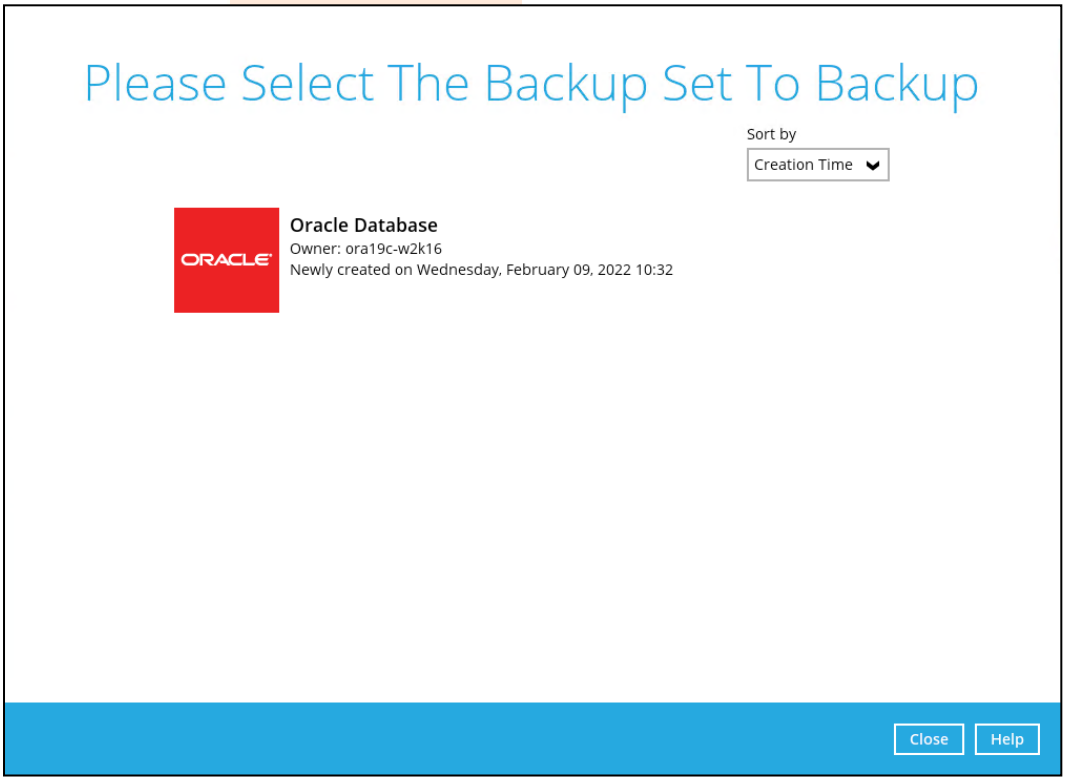
For instructions on how to do this refer to Chapter 8 of Backup247 Advanced Client (B247PRO) v9 Quick Start Guide for Windows.

## 5.2 Start a Manual Backup

1. Click the **Backup** icon on the Backup247 Advanced Client (B247PRO) main interface.

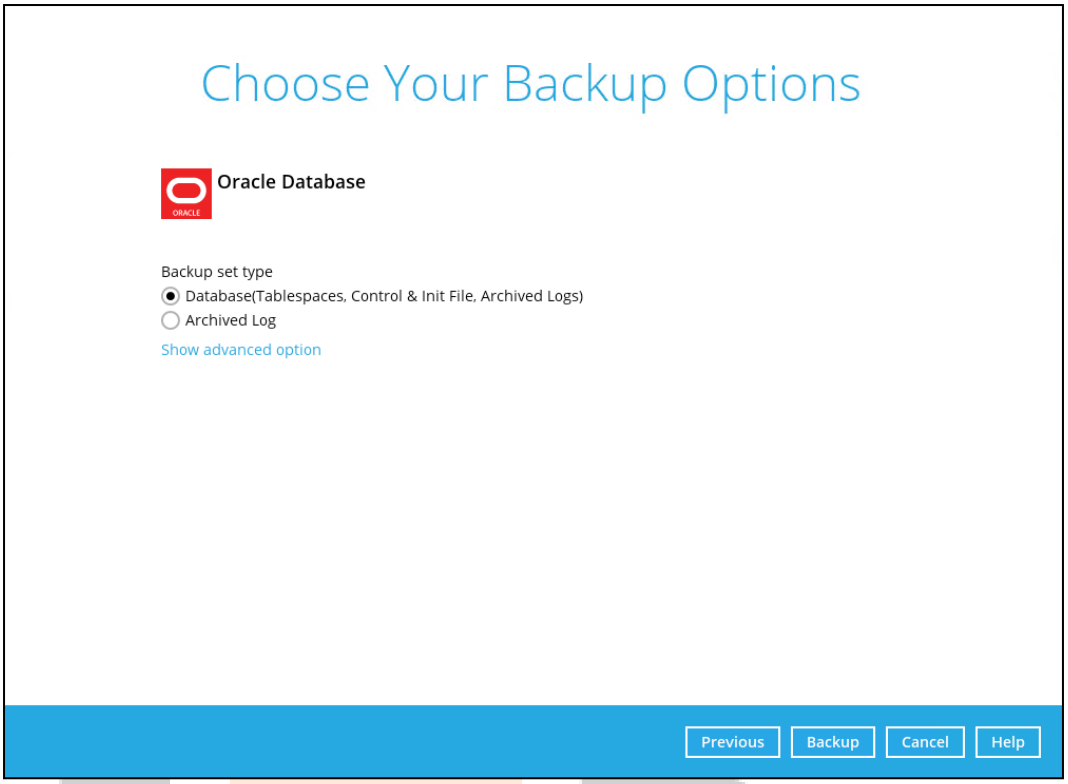



2. Select the Oracle database backup set which you would like to start a manual backup on.



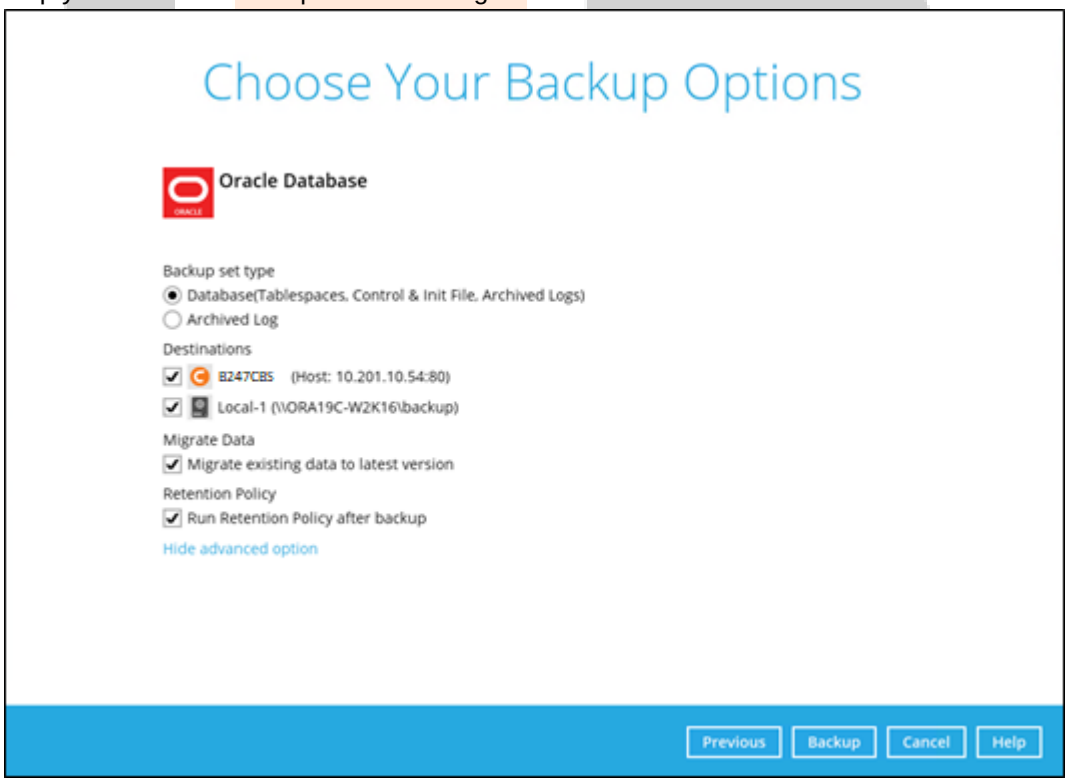

3. There are two (2) types of backup mode in an Oracle database backup set:

   - **Database** – this type of backup includes Tablespaces, Control and Init File, and Archived Log Files. To see the steps during a Database backup job, please refer to Ch. 4.1 Overview on the Database Backup Process.
   - **Archived Log** – this type of backup is for Archived Log Files. To see the steps during an Archived Log backup job, please refer to Ch. 4.2 Overview on the Archived Log Backup Process.




To modify the Destinations, Migrate Data or Retention Policy settings before running a backup, click the **Show advanced option** link.

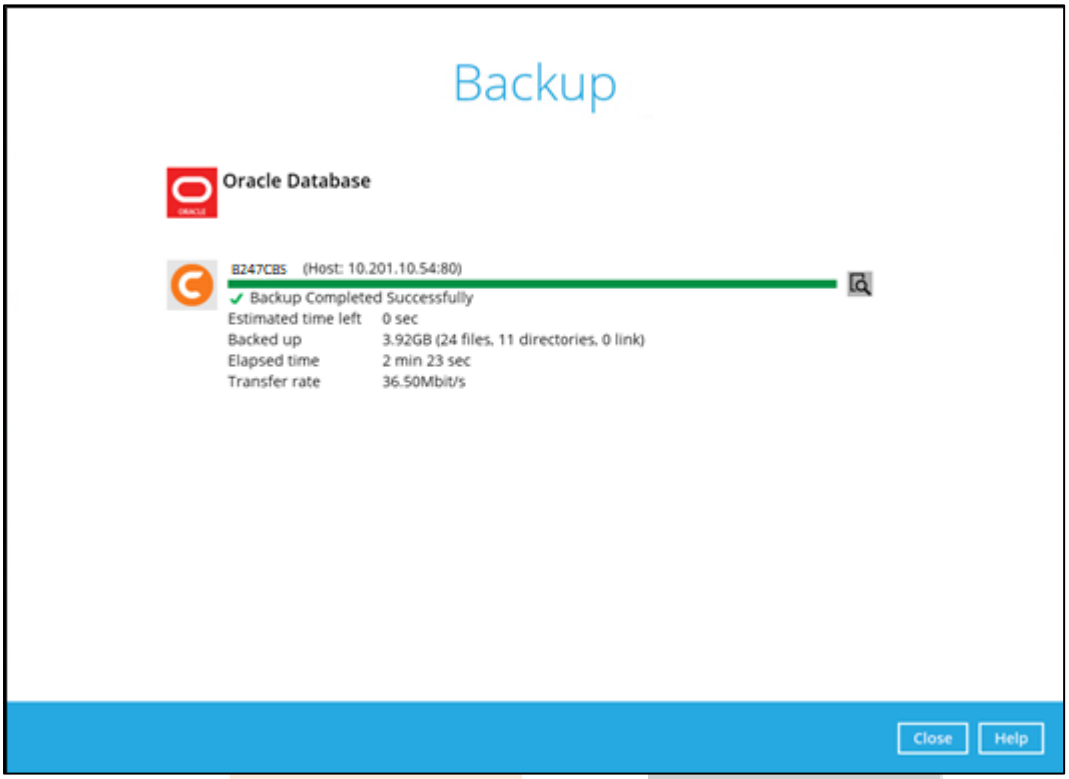
When advanced options are shown, it is recommended that you tick the checkbox next to **Run Retention Policy after backup** in the Retention Policy section at the bottom. This will help you save hard disk quota in the long run.



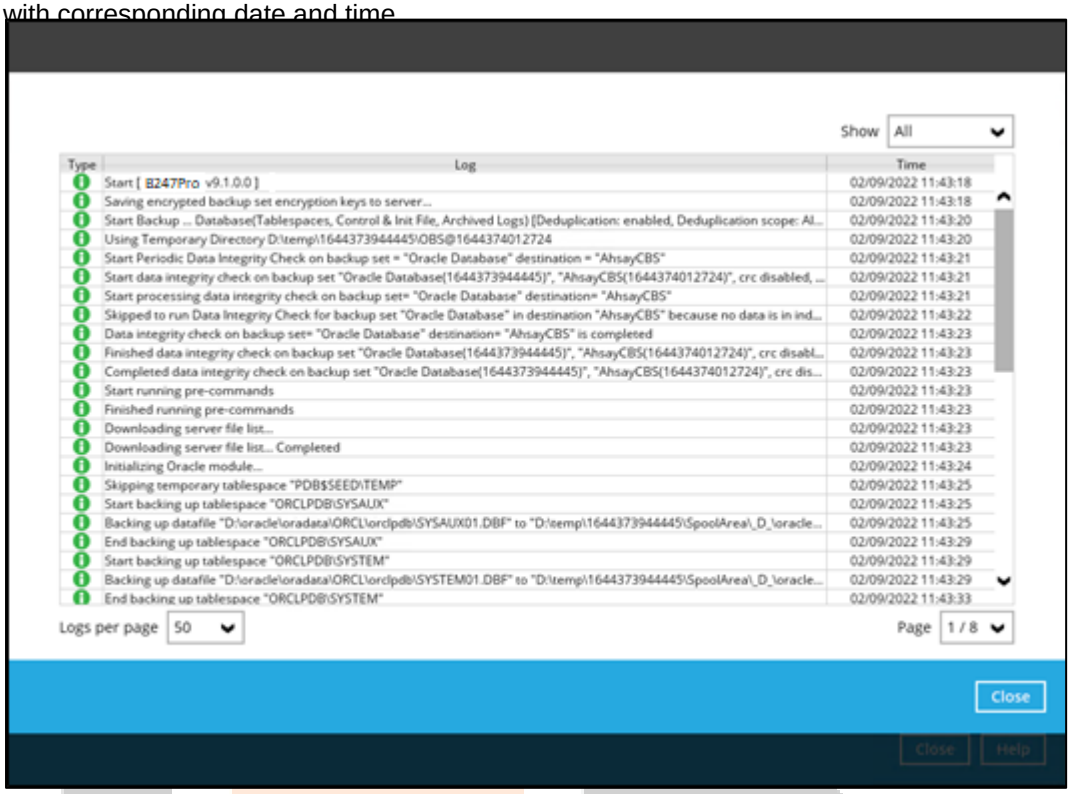
**NOTE**

The Migrate Data option will only be displayed if Deduplication is enabled for the backup set. When the Migrate Data option is enabled, the existing data will be migrated to the latest version during a backup job. Backup job(s) for backup sets with Migrate Data enabled may take longer to finish. For more information about this feature, refer to B247CBS v9 New Features Datasheet.

4. Click **Backup** to start the backup job. Once finished, “Backup Completed Successfully” will be displayed.

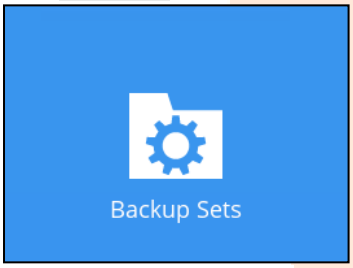


To check the log of your backup, click this icon . It will show you the log of your backup with corresponding date and time.

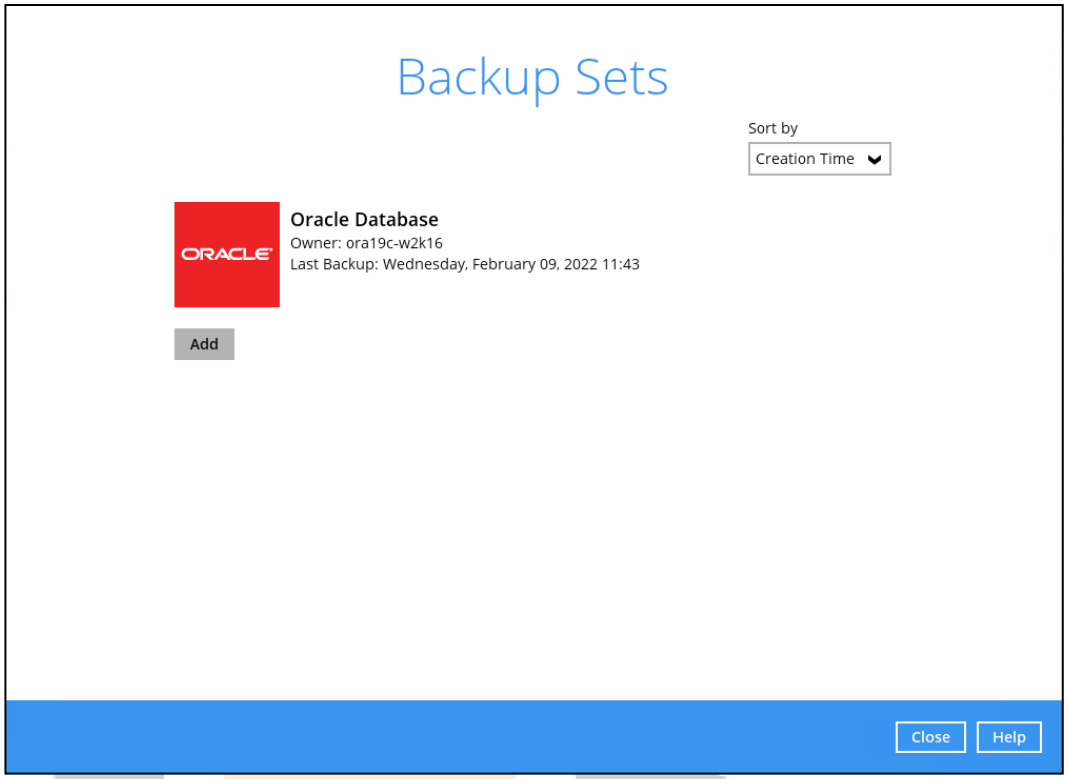



## 5.3 Configure Backup Schedule for Automated Backup

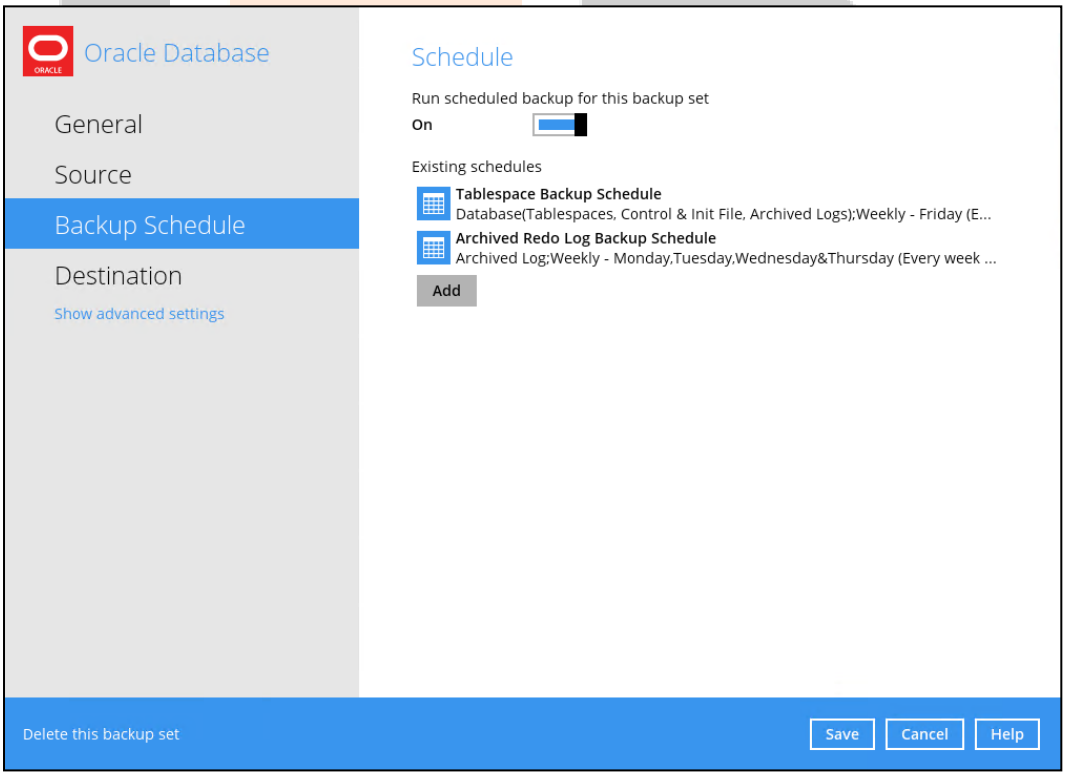
1. Click the **Backup Sets** icon on the Backup247 Advanced Client (B247PRO) main interface.



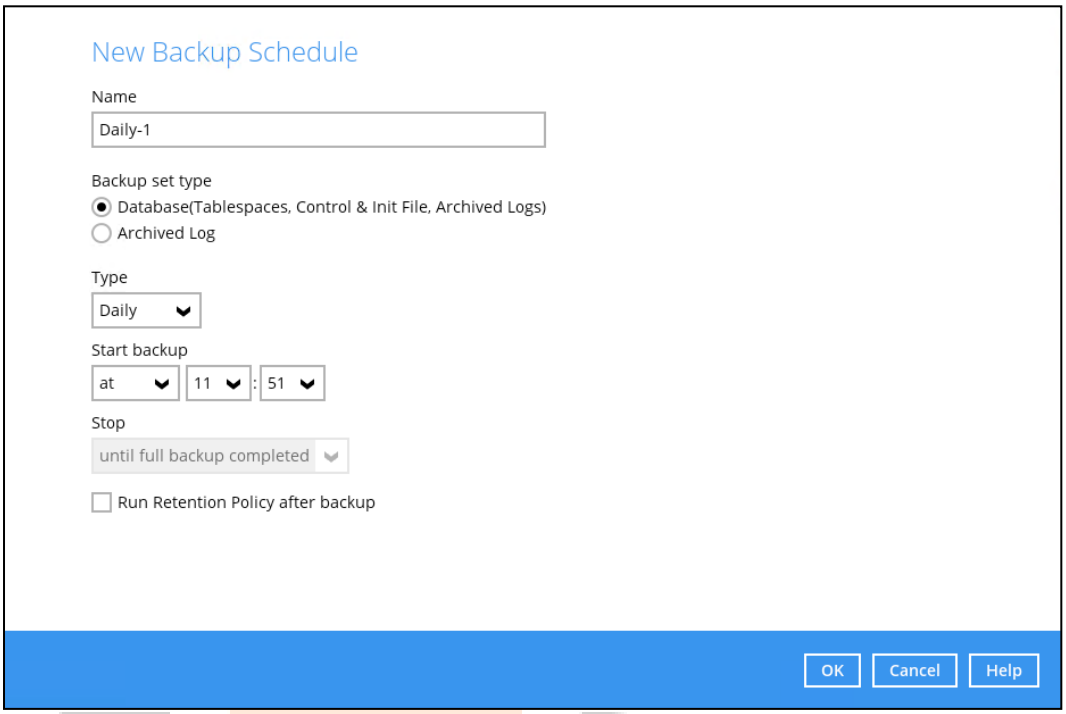

2. Select the backup set that you would like to create a backup schedule for.



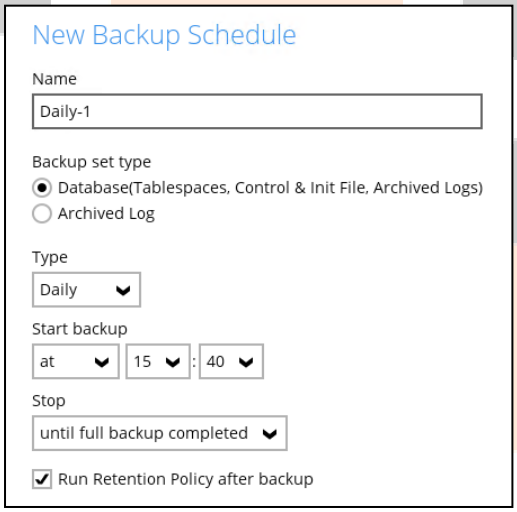

3. Go to the **Backup Schedule** tab. To modify an existing schedule, click the backup schedule to be modified. Or click the **Add** button to add a new one.



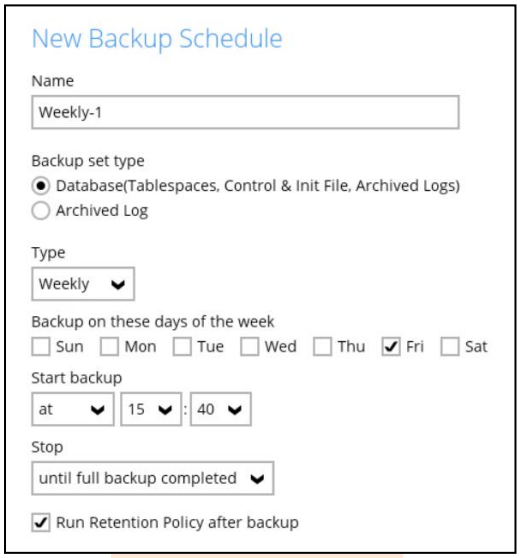
4. In the New Backup Schedule window, configure the following settings:



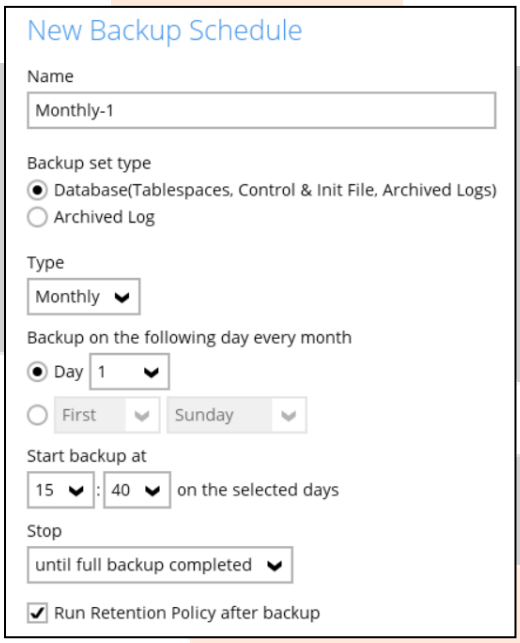

- **Name** – the name of the backup schedule
- **Backup set type** – the type of backup mode (i.e. Database and Archived Log)
- **Type** – the type of backup schedule. There are four (4) different types of backup schedule: Daily, Weekly, Monthly and Custom
  - **Daily** – the time of the day or interval in minutes/hours when the backup job will run



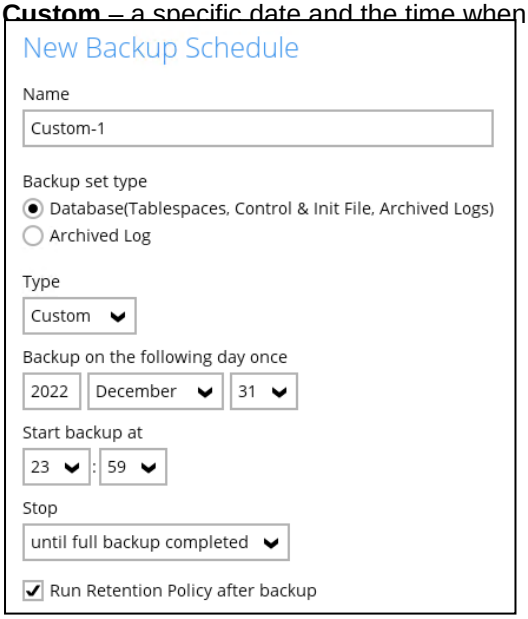
- **Weekly** – the day of the week and the time of the day or interval in minutes/hours when the backup job will run



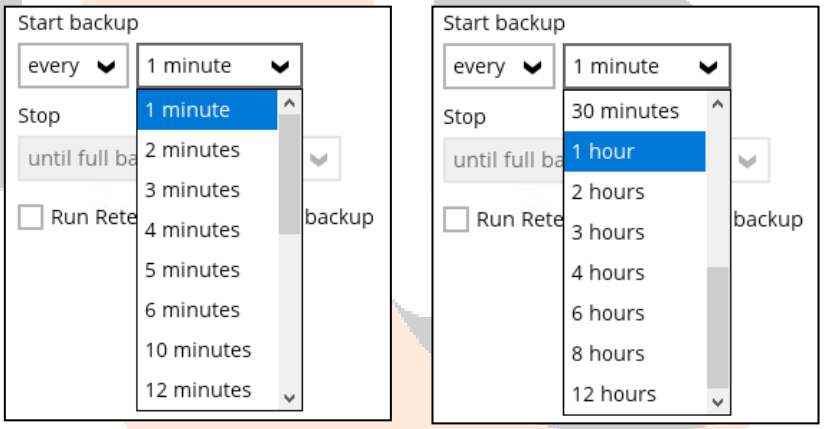

- **Monthly** – the day and time of the month when the backup job will run



- **Custom** – a specific date and the time when the backup job will run




- **Start backup** – the start time of the backup job
  - **at** – this option will start a backup job at a specific time
  - **every** – this option will start a backup job in intervals of minutes or hours



Here is an example of a backup set that has a periodic and normal backup schedule.

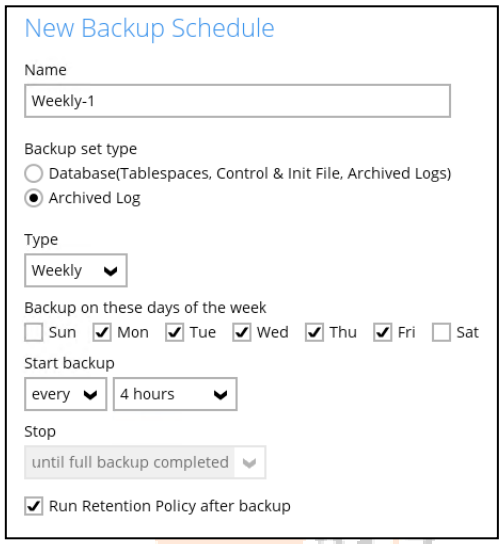



*Figure 1.1*

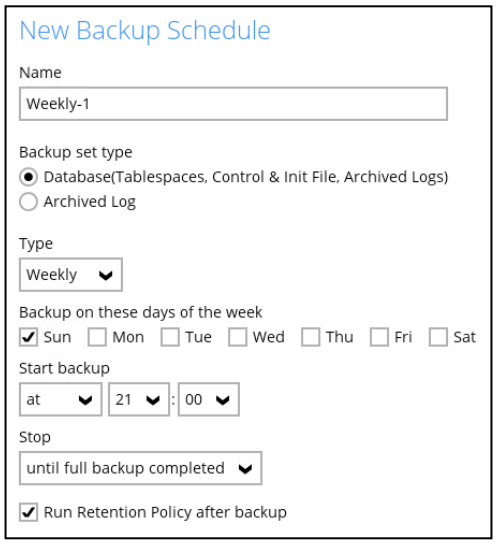



*Figure 1.2*

**Figure 1.1** – Periodic backup schedule runs every 4 hours from Monday – Friday during business hours for Archived Log backup

**Figure 1.2** – Normal backup schedule runs at 21:00 or 9:00 PM every Sunday during non-business hours for Database backup

- **Stop** – the stop time of the backup job. This only applies to schedules with start backup "at" and is not supported for periodic backup schedule (start backup "every")
  - **until full backup completed** – this option will stop a backup job once it is complete. This is the configured stop time of the backup job by default.
  - **after (defined no. of hrs.)** – this option will stop a backup job after a certain number of hours regardless of whether the backup job has completed or not. This can range from 1 to 24 hrs.

    The number of hours must be enough to complete a backup of all files in the backup set. For small files in a backup, if the number of hours is not enough to back up all files, then the outstanding files will be backed up in the next backup job. However, if the backup set contains large files, this may result in partially backed up files.

    For example, if a backup has 100GB file size which will take approximately 15 hours to complete on your environment, but you set the "stop" after 10 hours, the file will be partially backed up and cannot be restored. The next backup will upload the files from scratch again.

    The partially backed up data will have to be removed by running the data integrity check.

    As a general rule, it is recommended to review this setting regularly as the data size on the backup machine may grow over time.
- **Run Retention Policy after backup** – if enabled, the Backup247 Advanced Client (B247PRO) will run a retention policy job to remove files from the backup destination(s) which have exceeded the retention policy after performing a backup job

5. Before closing the Backup Schedule menu, click the **Save** button to apply the backup schedule settings.

# 6 Restoring Backup for Oracle Database Server

There are three (3) restore options to choose from:

- **Original location** – Backup247 Advanced Client (B247PRO) will restore the database(s) from the backup destination and apply them to the original production Oracle instance.
- **Alternate location** – Backup247 Advanced Client (B247PRO) will restore the database(s) from the backup destination and apply them to either the original Oracle instance or another Oracle instance on the production machine. This option can also be used to clone a database by changing the database name.
- **Restore raw file** – Backup247 Advanced Client (B247PRO) will restore the Oracle database files to a location on the local machine, which then can be copied to another Oracle server on another machine for recovery.

  The **Restore Raw File** option is for advanced Oracle database administrators and should only be used if you have in-depth knowledge and understanding of Oracle database engine, Oracle database schema, knowledge of the database server and network infrastructure. Therefore, it is not recommended to use this restore option as there is a need to utilize additional Oracle techniques and scripts to facilitate a manual database restore.

  Please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

  **Oracle 19c**
  https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html

  **Oracle 18c**
  https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html

  **Oracle 12c**
  https://docs.oracle.com/database/121/BRADV/title.htm

Before restoring your Oracle database, check the following:

1. TNS listener service must be started to allow connections to the Oracle database server for the restore process. To check if the TNS listener service is running, use the *lsnrctl status* command. If the TNS listener service is not started, use the *lsnrctl start* command to start the service.

   Example: A running TNS Listener service on Oracle 19c.

```
C:\Users\Administrator>lsnrctl status

LSNRCTL for 64-bit Windows: Version 19.0.0.0.0 - Production on
   09-FEB-2022 14:07:29

Copyright (c) 1991, 2019, Oracle.  All rights reserved.

Connecting to (DESCRIPTION=(ADDRESS=(PROTOCOL=TCP)(HOST=ora19c-
   w2k16)(PORT=1521)))
STATUS of the LISTENER
------------------------
Alias                     LISTENER
```

```
Version                   TNSLSNR for 64-bit Windows: Version
    19.0.0.0.0 - Production
Start Date                07-FEB-2022 17:32:55
Uptime                    1 days 20 hr. 34 min. 56 sec
Trace Level               off
Security                  ON: Local OS Authentication
SNMP                      OFF
Listener Parameter File
    D:\oracle\19.3.0\dbhome\network\admin\listener.ora
Listener Log File         D:\oracle\diag\tnslsnr\ora19c-
    w2k16\listener\alert\log.xml
Listening Endpoints Summary...
  (DESCRIPTION=(ADDRESS=(PROTOCOL=tcp)(HOST=ora19c-
    w2k16)(PORT=1521)))

    (DESCRIPTION=(ADDRESS=(PROTOCOL=ipc)(PIPENAME=\\.\pipe\EXTPROC
    1521ipc)))
  (DESCRIPTION=(ADDRESS=(PROTOCOL=tcps)(HOST=ora19c-
    w2k16)(PORT=5500))(Security=(my_wallet_directory=D:\ORACLE\adm
    in\orcl\xdb_wallet))(Presentation=HTTP)(Session=RAW))
Services Summary...
Service "52448234712340b69f274bcc790ecfe0" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
    service...
Service "9400891b61bb4c4c8b3997957ffa8c8e" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
    service...
Service "CLRExtProc" has 1 instance(s).
  Instance "CLRExtProc", status UNKNOWN, has 1 handler(s) for
    this service...
Service "orcl" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
    service...
Service "orclXDB" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
    service...
Service "orclpdb" has 1 instance(s).
  Instance "orcl", status READY, has 1 handler(s) for this
    service...
The command completed successfully

C:\Users\Administrator>
```

**NOTE**

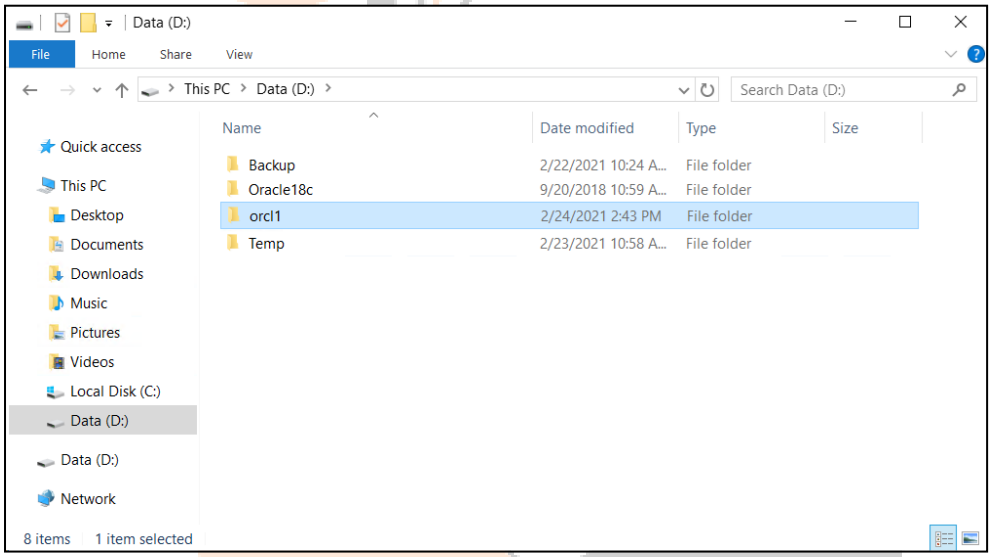
The values shown are just examples and might be different on your Oracle instance.

2. Run the *sqlplus / as sysdba* command to verify if the Oracle service is active.

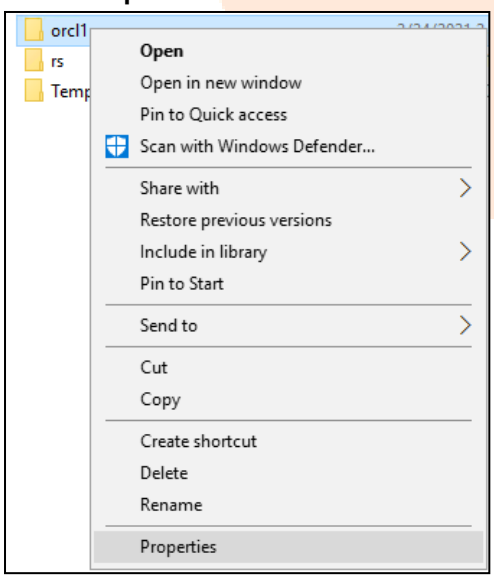
   The following is just an example after an Oracle instance failure due to corrupted data and/or configuration files. It might be different on your Oracle instance.

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Wed Feb 9 14:12:58
2022

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle.  All rights reserved.

Connected to an idle instance.
```

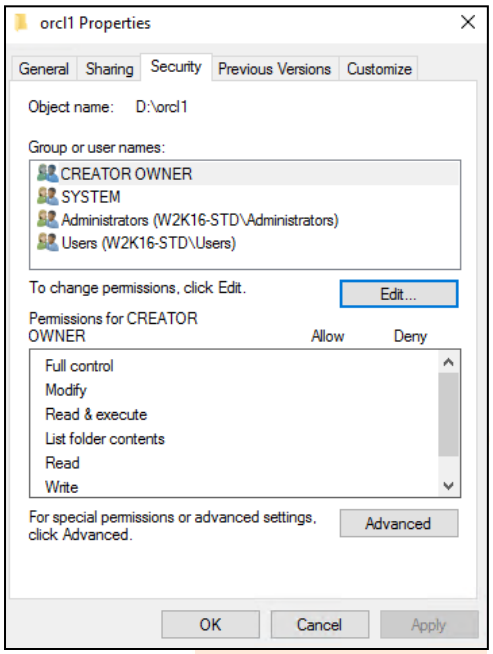
3. This step is only for restoring to an Alternate location. Create a top level folder that will be used as the Alternate location of the database instance that will be restored. For example, `D:\orcl1`



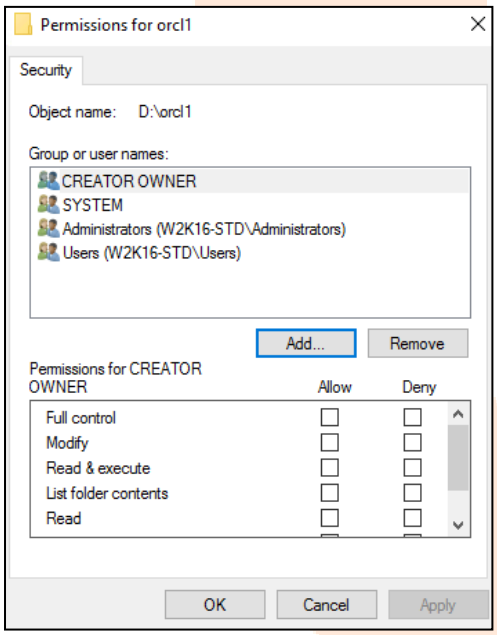

   Assign correct permission to the created folder. To assign, right-click on the folder then select **Properties**.

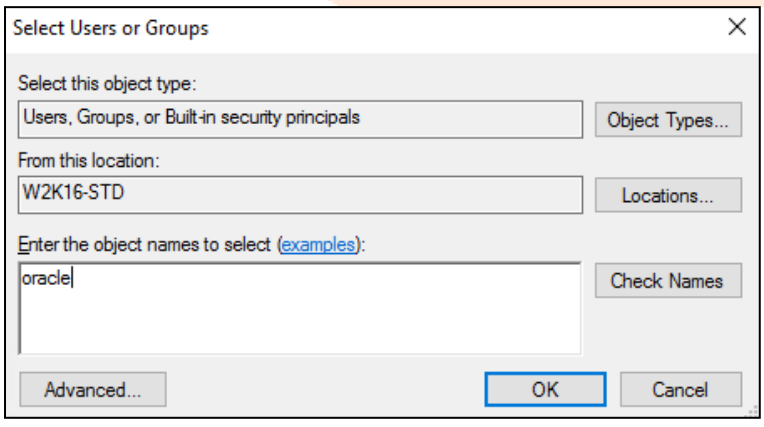


Go to the **Security** tab then click **Edit**.

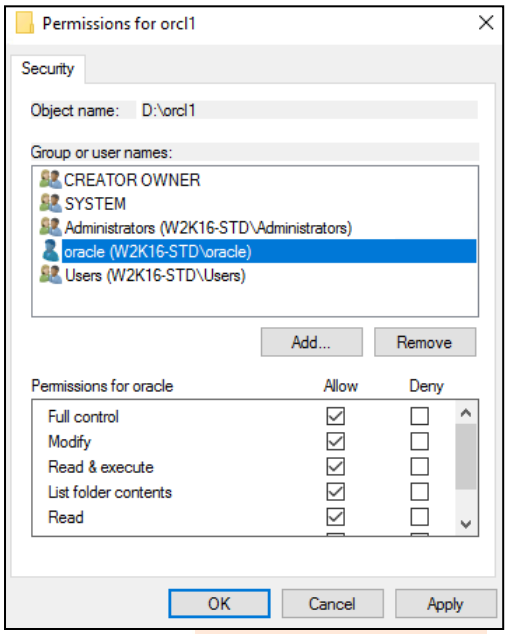



Click the **Add** button then add the the **oracle** user account to the folder with **Full control**.



Click **Apply** then click **OK** to save changes.




**NOTE**

Please refer to Appendix B for more details.

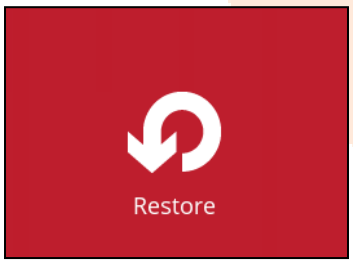
## 6.1 Login to Backup247 Advanced Client (B247PRO)

For instructions on how to do this refer to Chapter 8 of Backup247 Advanced Client (B247PRO) v9 Quick Start Guide for Windows

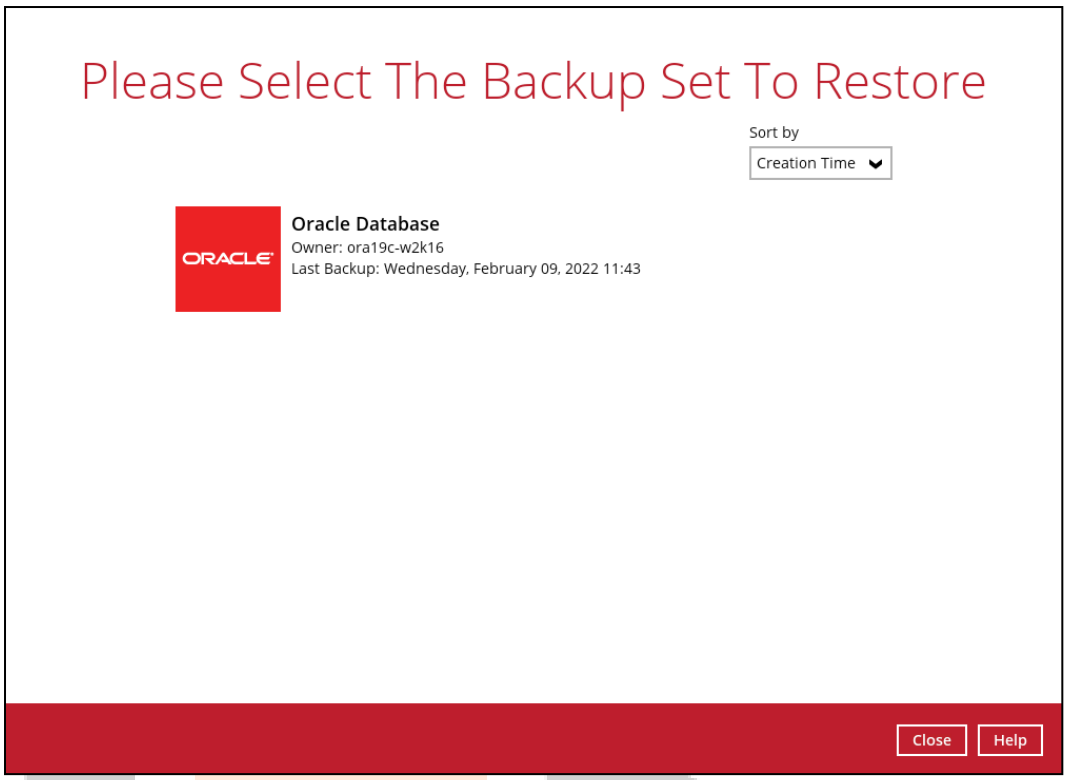
## 6.2 Automatic Oracle Database Restore

This feature is used to restore the Oracle database(s) from your backup destination and apply them either to the original production Oracle instance or another Oracle instance on the production machine.

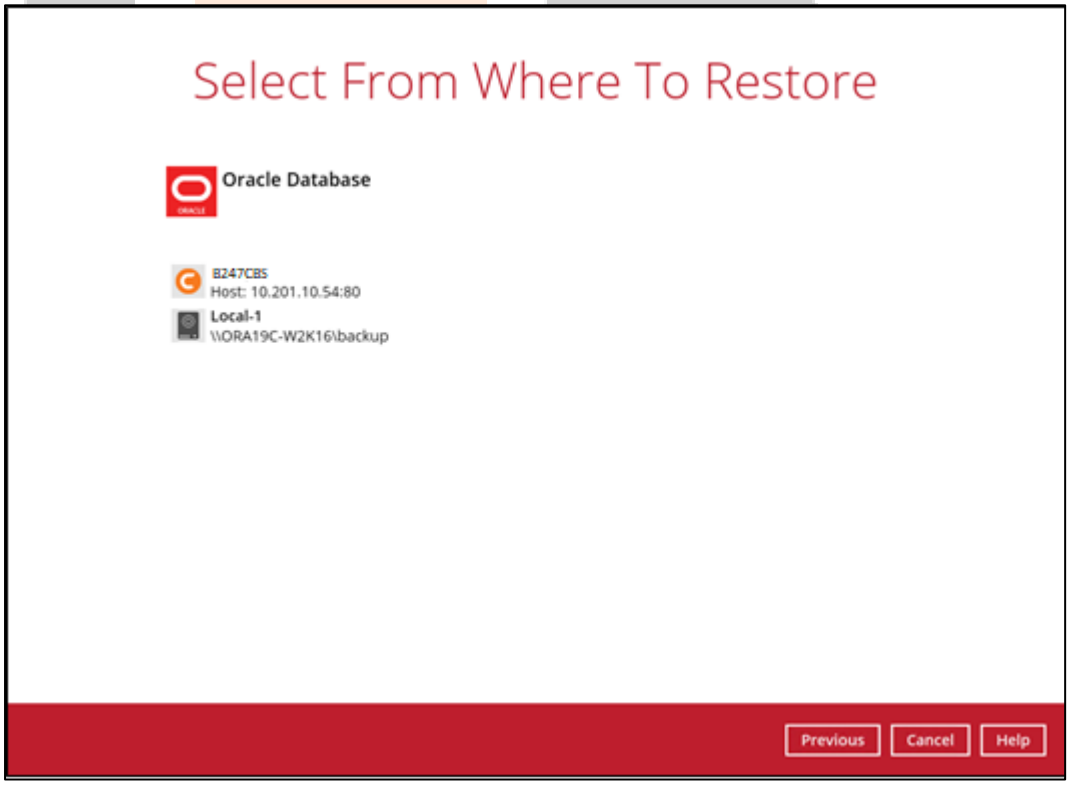
1. On the Backup247 Advanced Client (B247PRO) main interface, click the **Restore** icon.



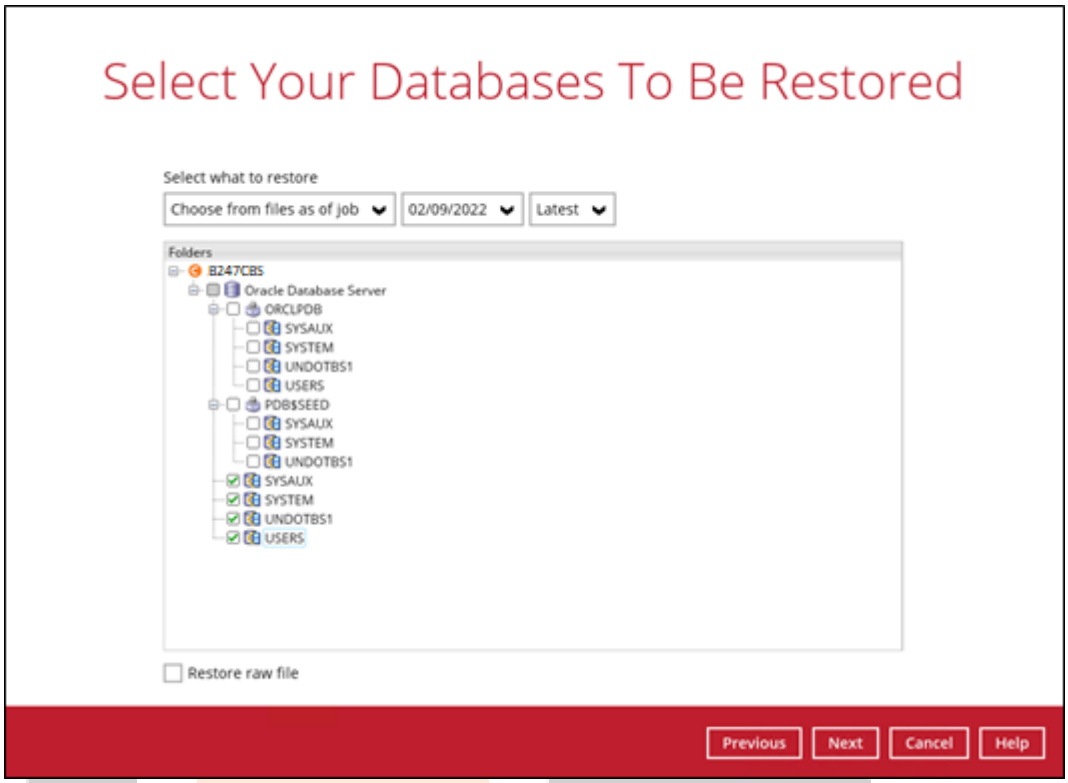

2. Select the backup set that you would like to restore the Oracle database from.



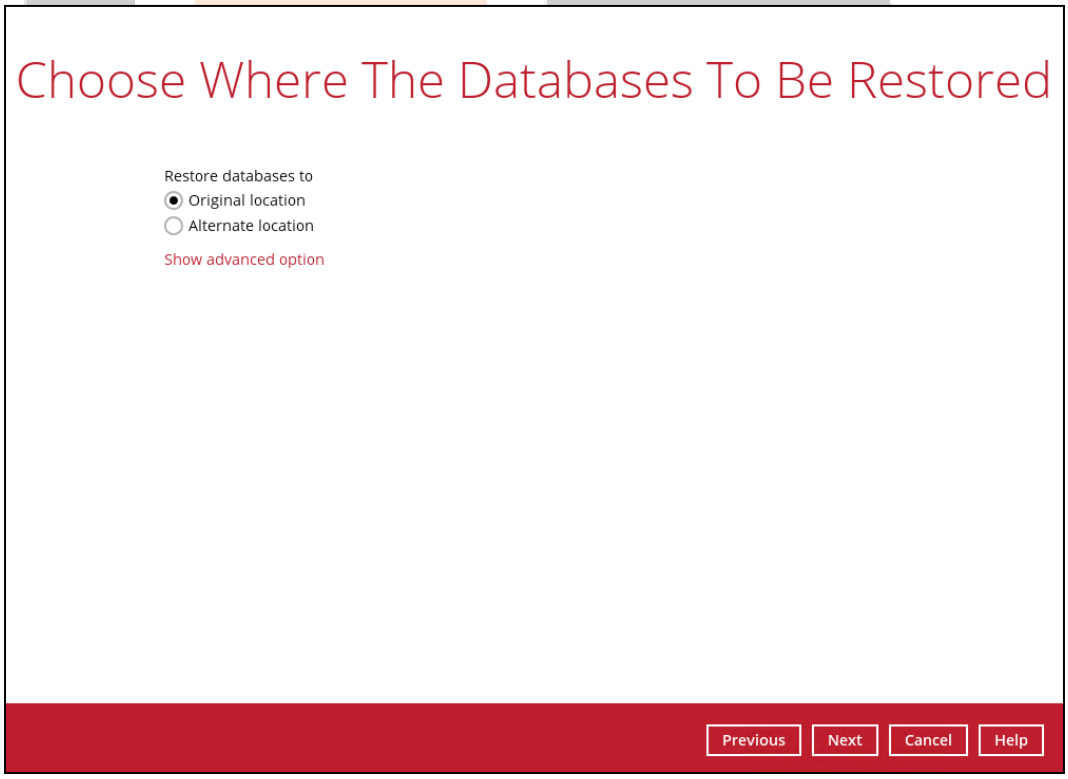

3. Select the destination storage that contains the Oracle database(s) that you would like to restore from.



4. Select the database(s) that you would like to restore. You can also choose to restore backed up database from a specific backup job using the **Select what to restore** drop-down menu. Click **Next** to proceed.




5. Select where to restore the database, either to Original location or Alternate location.



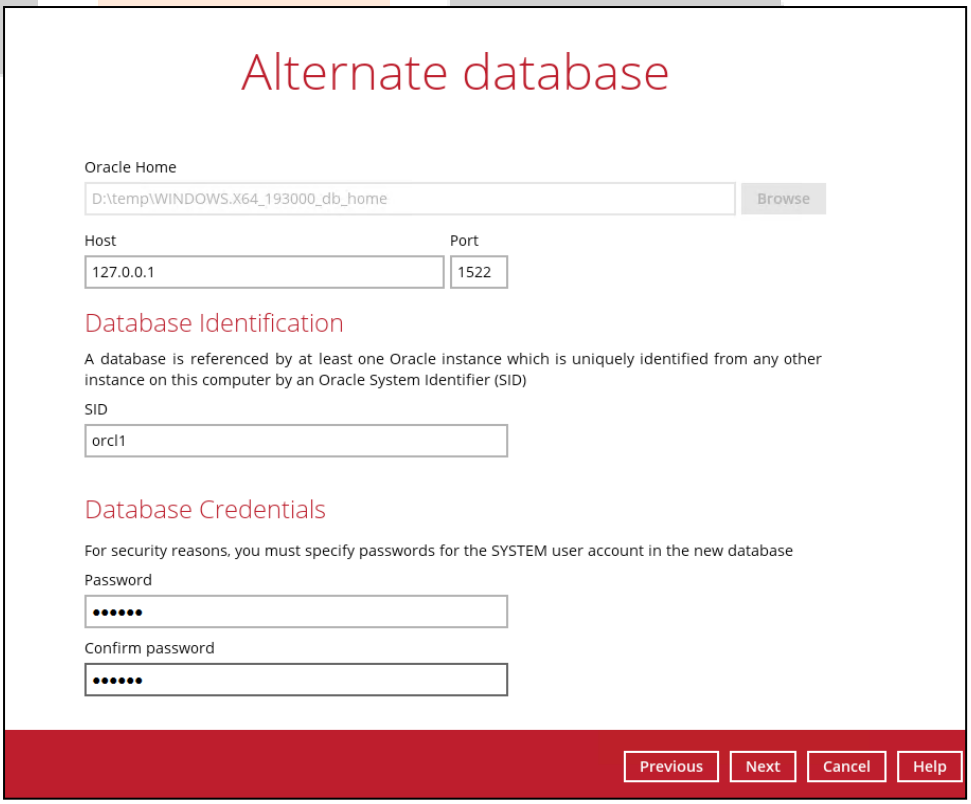
If you would like to enable the 'Verify checksum of in-file delta files during restore' setting, click the **Show advanced option** link.


If Alternate location is selected, configure the following settings in the Alternate database screen:

- **Oracle Home** – where the Oracle_Home path is located. This is already set to the location of the Oracle_Home by default.
- **Host** – this value is set to 127.0.0.1.
- **Port** – the new port number of the alternate Oracle database instance.
- **SID** – the new SID for the alternate Oracle database instance.

> **NOTE**
> If a restore will be performed to an alternate location, it is required to change the Oracle SID and port number.

- **Password** – the password for the system user account in the new database.



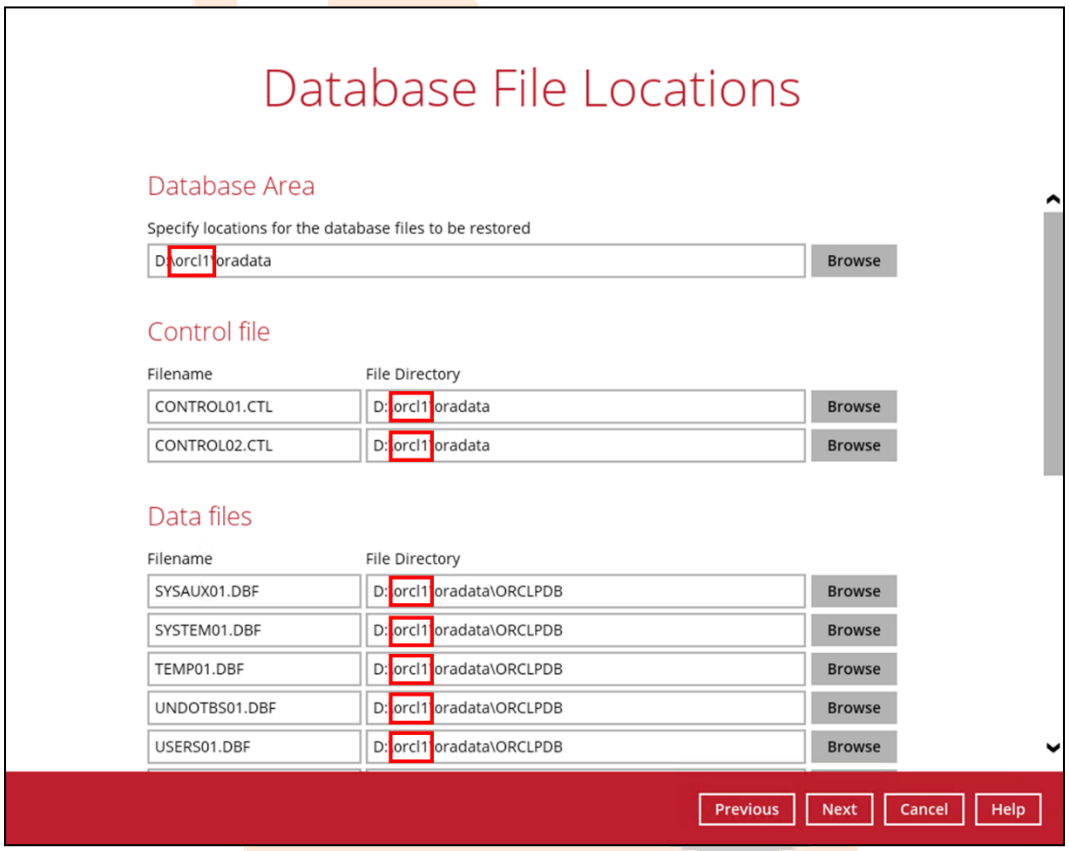
**NOTE**

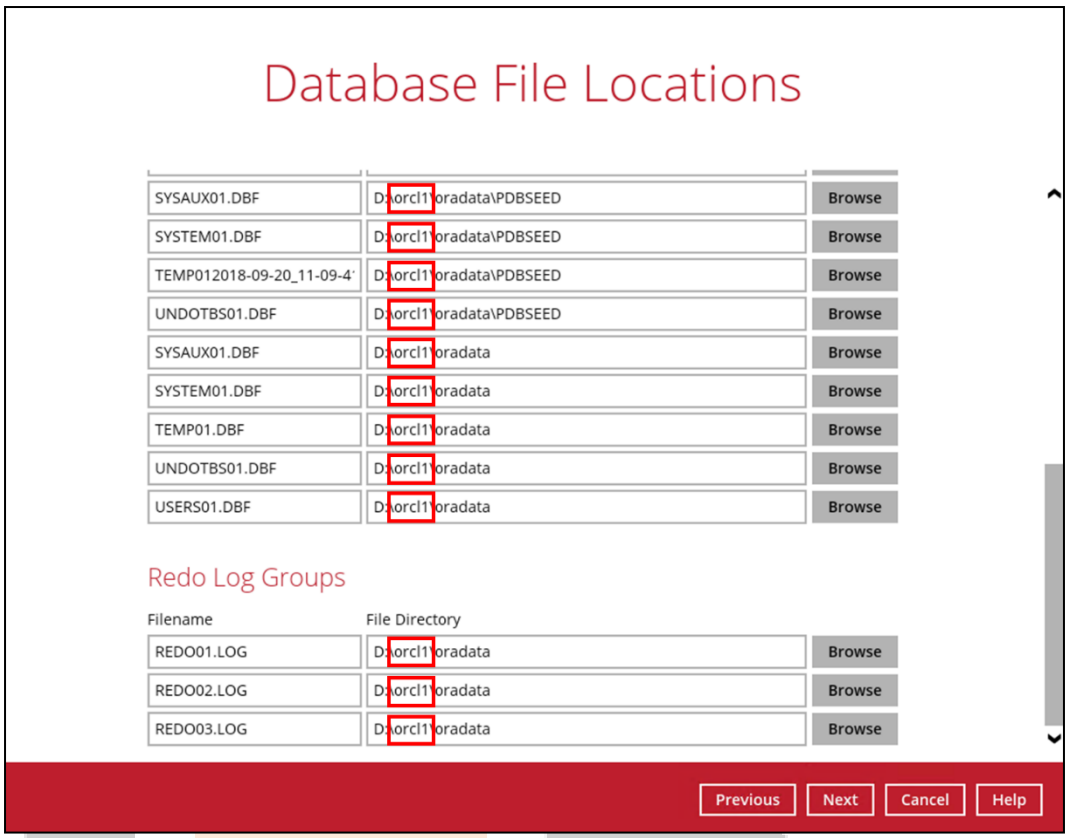
As the password validation is performed during the start of the actual restore process after the hostname, port number, SID, and all the database file locations are confirmed, ensure that you have entered the correct password in the Database Credentials.

If a mistake in entering the correct password is made, this will result to a failed restore process and will require to go back at the beginning to start all the configuration settings again. Please refer to Appendix A for more details.

Once configured, click **Next** to proceed.

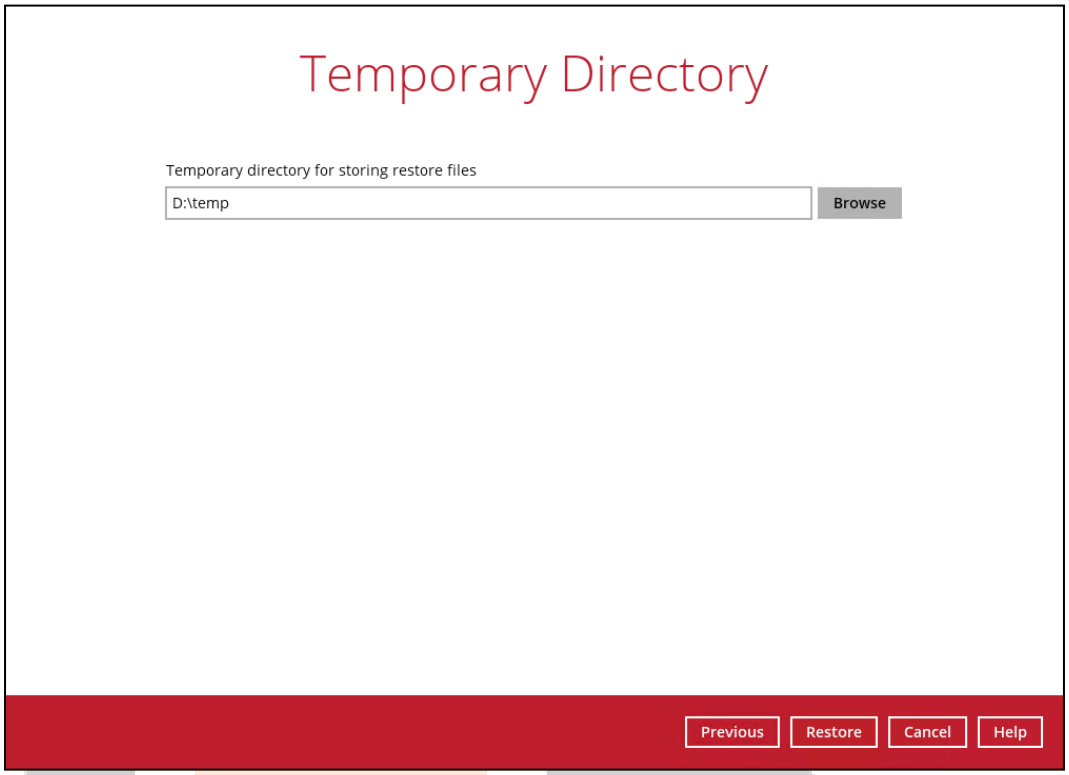
Once the Oracle database instance has been modified, it will reflect on the original Database File Locations automatically. Click **Next** to proceed.



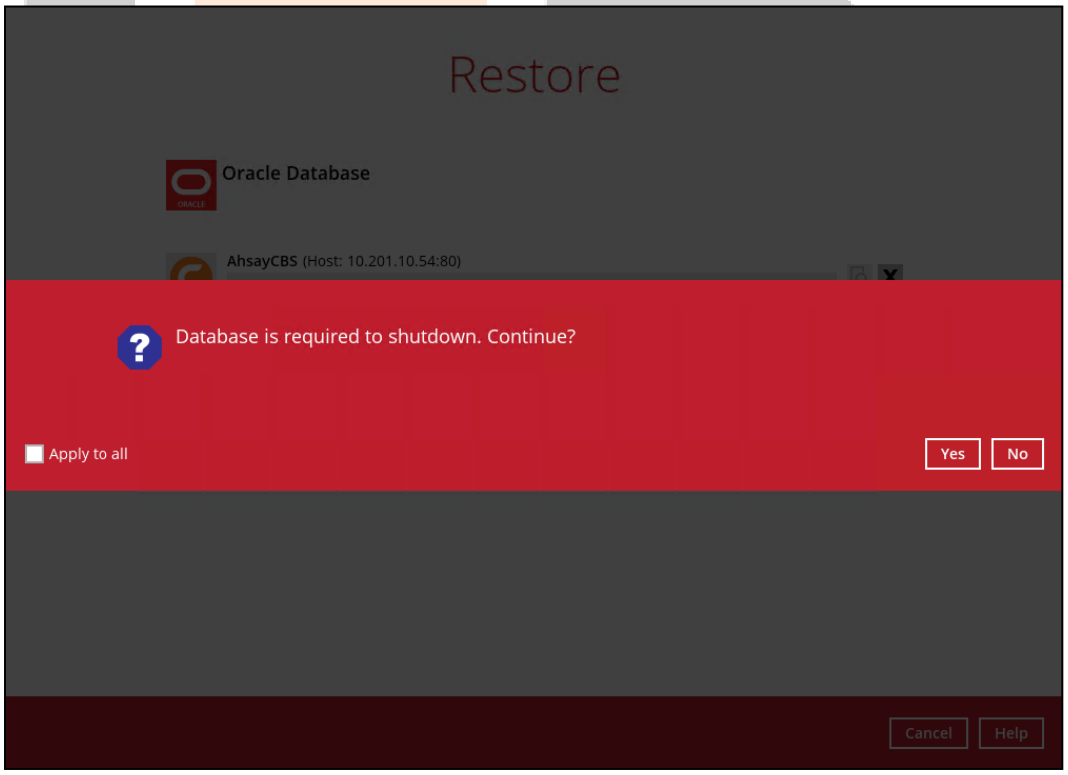



Select the path of the **Recovery Location**. Click **Next** to proceed.

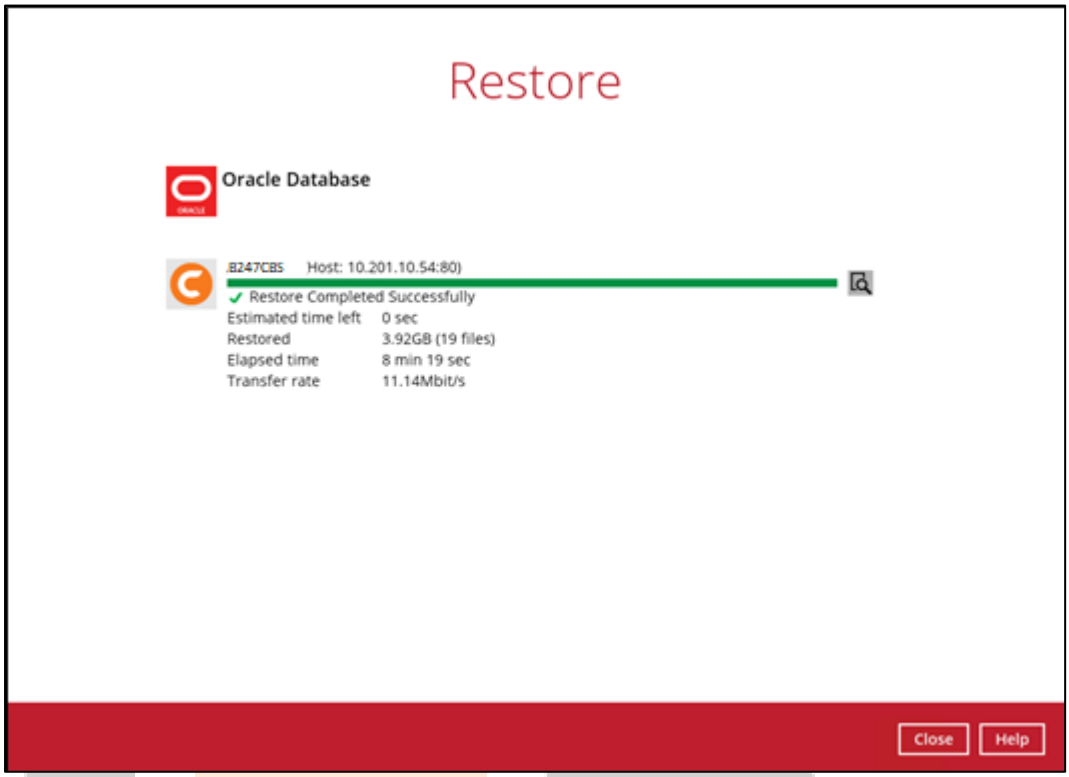
6. Make sure that the temporary directory path is correct. To change its location, click **Browse** then click **OK** to select. Click **Restore** to start the restore process.




7. When this pop-up message is displayed, click **Yes** to continue.



8. Restore job has completed successfully.



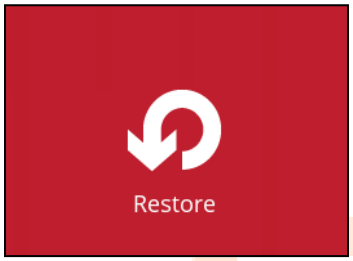

9. After the restore job is completed, verify if the Oracle database instance has been restored using the following SQL query to verify if the instance is online.

```
C:\Users\Administrator>sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Wed Oct 14 14:07:32
2020

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle.  All rights reserved.

Connected to:

Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 -
Production

Version 19.3.0.0.0

SQL> select instance from v$thread;

INSTANCE

------------------------------------------------------------

orcl

SQL>
```

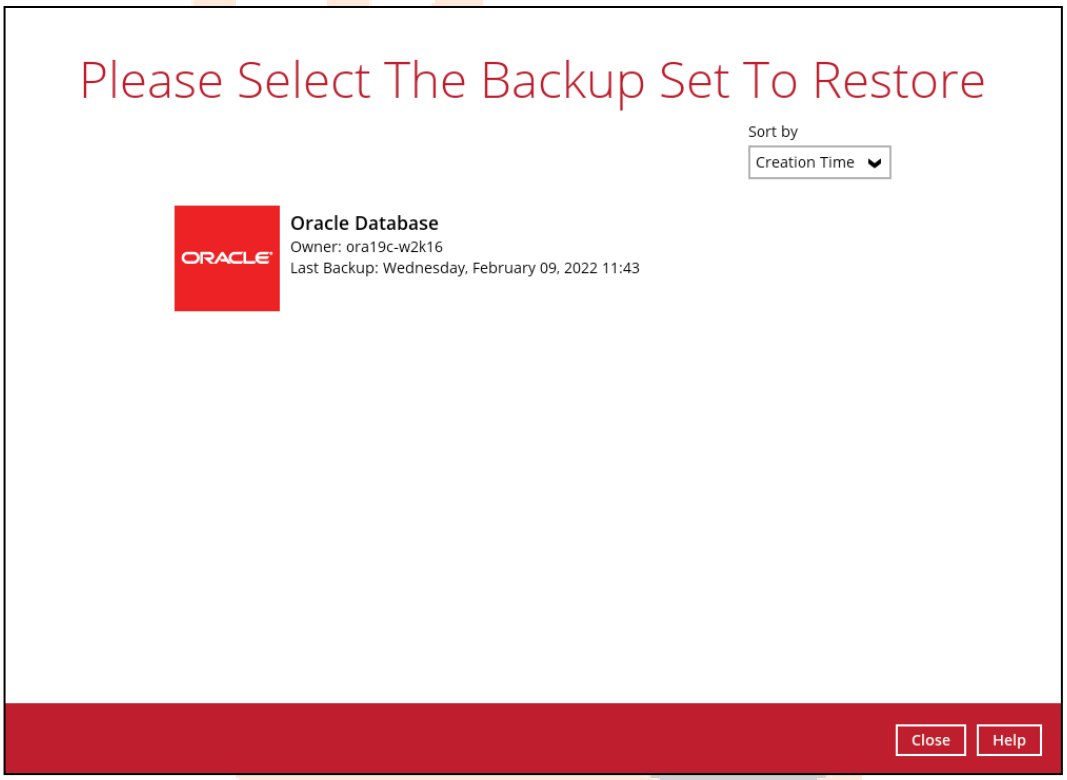
## 6.3 Manual Oracle Database Restore

This feature is used to restore the Oracle database(s) from your storage destination to a location on disk and manually recover the databases.

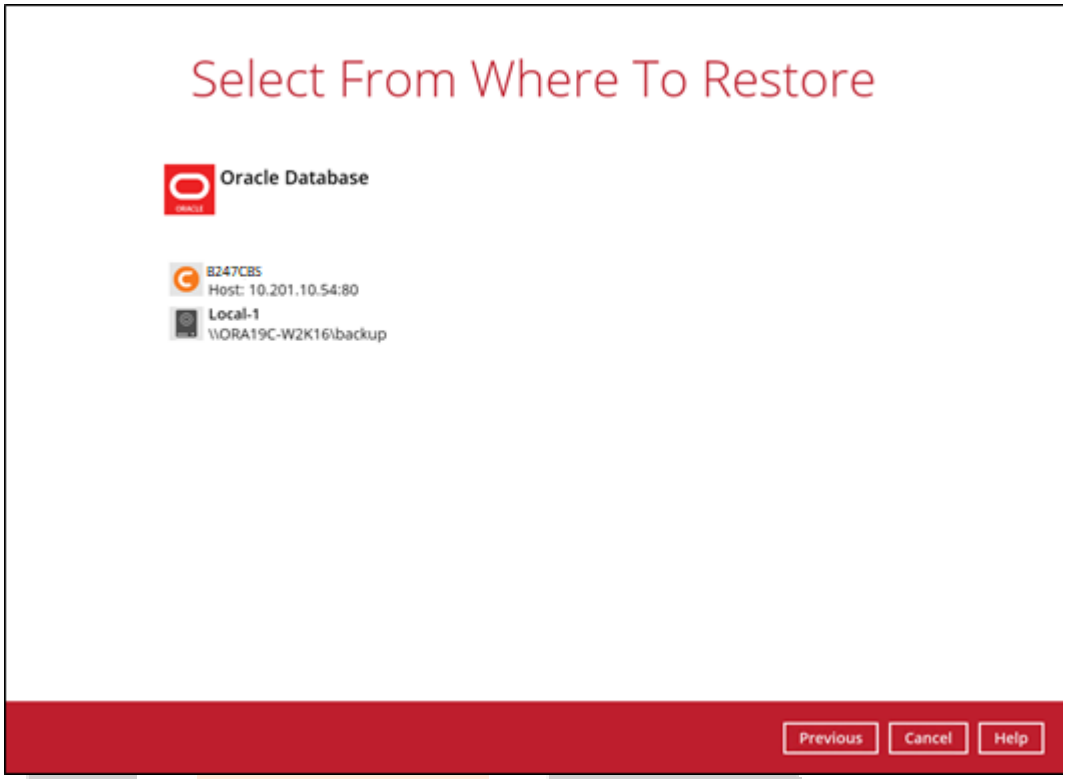
1. On the Backup247 Advanced Client (B247PRO) main interface, click the **Restore** icon.



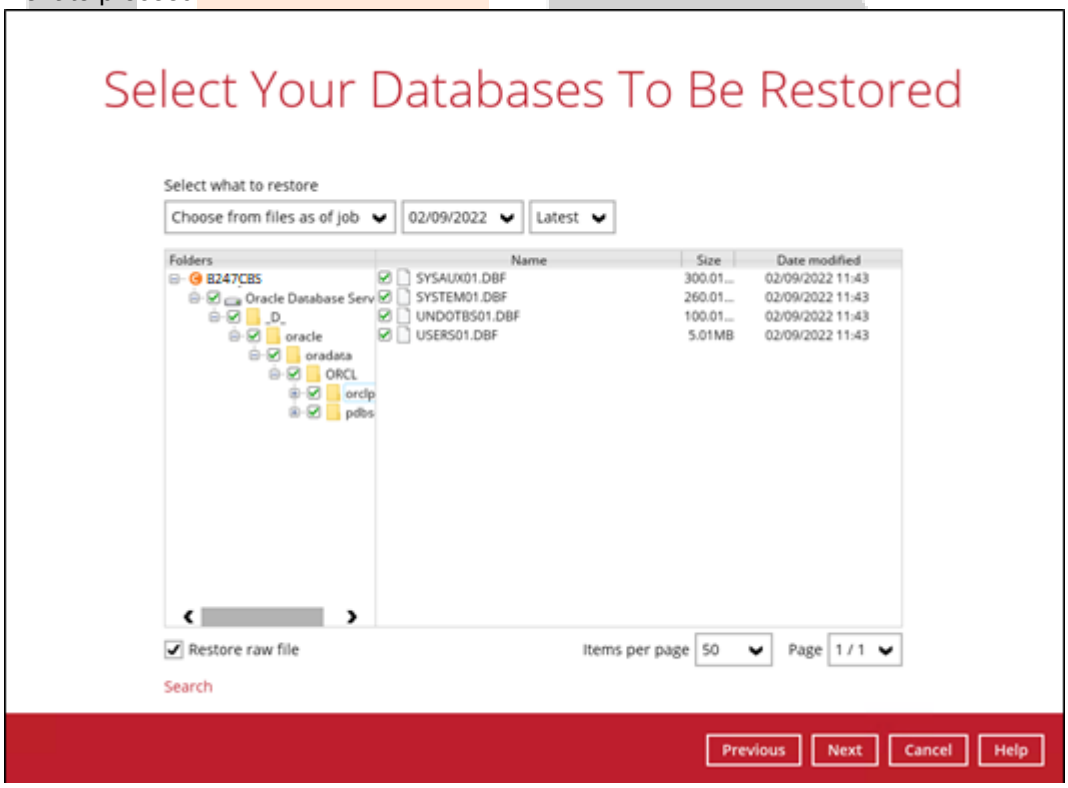

2. Select the backup set that you would like to restore the Oracle database from.



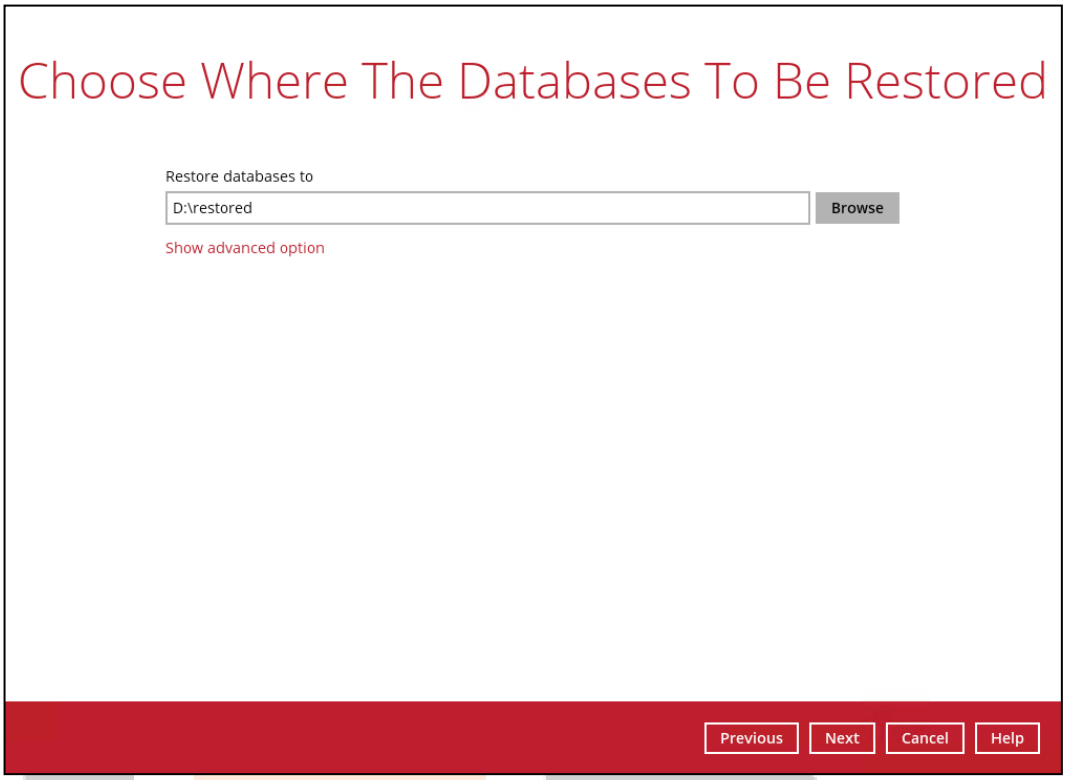
3. Select the destination storage that contains the Oracle database(s) that you would like to restore from.



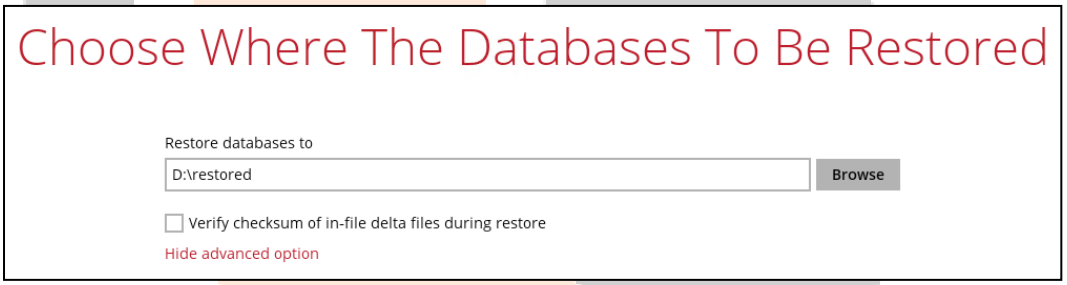

4. Click the **Restore raw file** option then select the Oracle database(s) to be restored. Click **Next** to proceed.



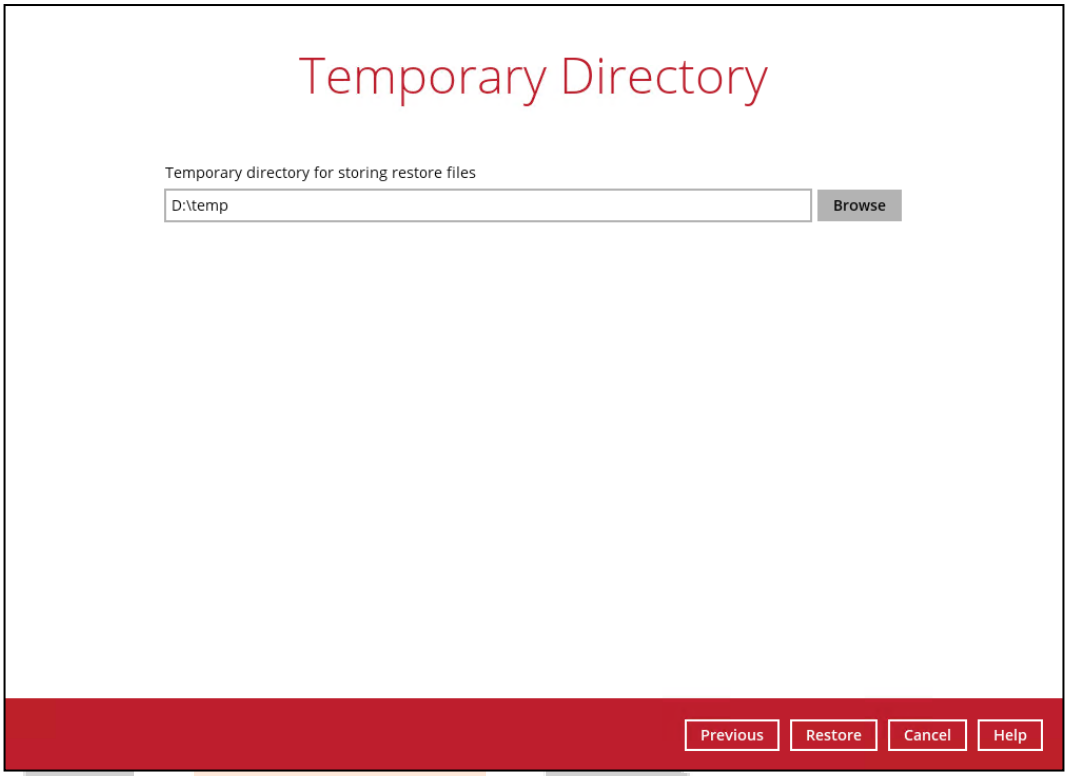
5. Click **Browse** to select the location on the local machine where you wish to restore the Oracle database(s) to. Click **Next** to proceed.



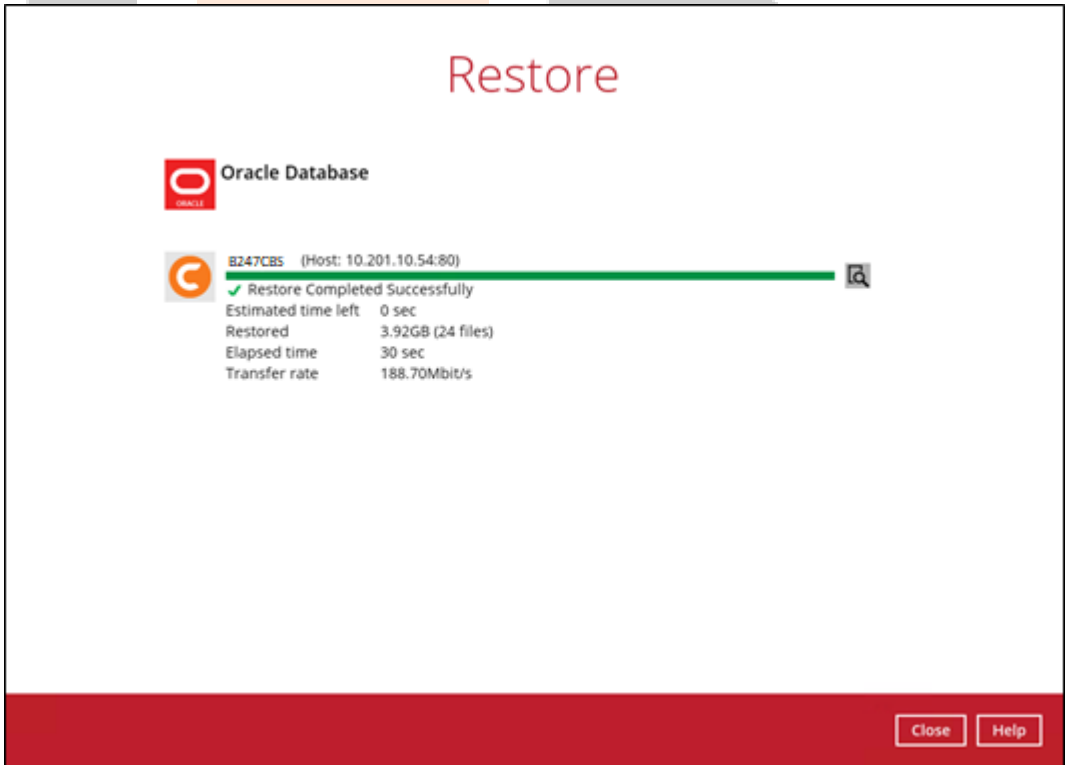

If you would like to enable the **Verify checksum of in-file delta files during restore** setting, click the **Show advanced option** link.




6. Make sure that the temporary directory path is correct. To change its location, click **Browse** then click **OK** to select. Click **Restore** to start the restore process.

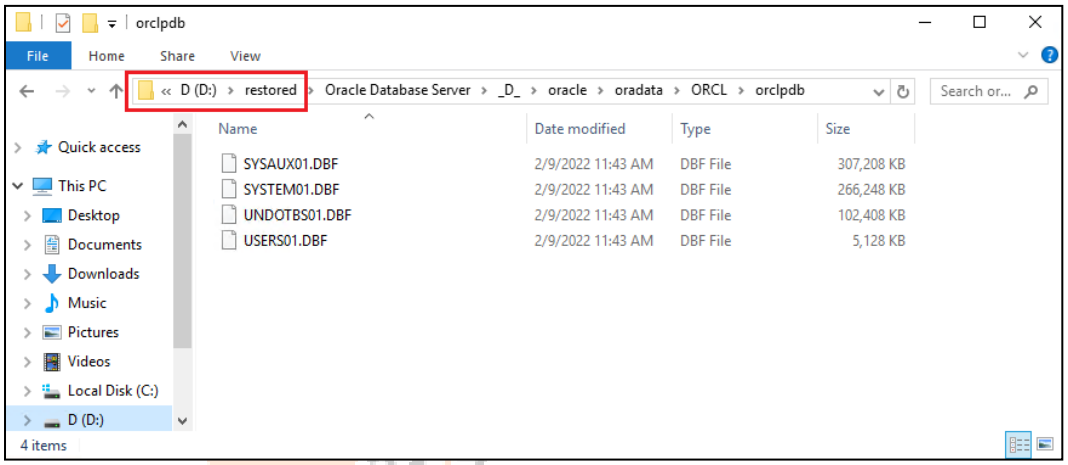



7. Restore job has completed successfully.



8. After the restore job is completed, verify if the Oracle database(s) have been restored. Go to the designated path on the local machine where you restored the Oracle database files.

   Example: using Windows File Explorer




9. Recovering RAW Oracle databases

   To recover RAW databases, please refer to the following articles of Oracle Database Backup and Recovery User's Guide for details:

   **Oracle 19c**
   https://docs.oracle.com/en/database/oracle/oracle-database/19/bradv/index.html

   **Oracle 18c**
   https://docs.oracle.com/en/database/oracle/oracle-database/18/bradv/index.html

   **Oracle 12c**
   https://docs.oracle.com/database/121/BRADV/title.htm

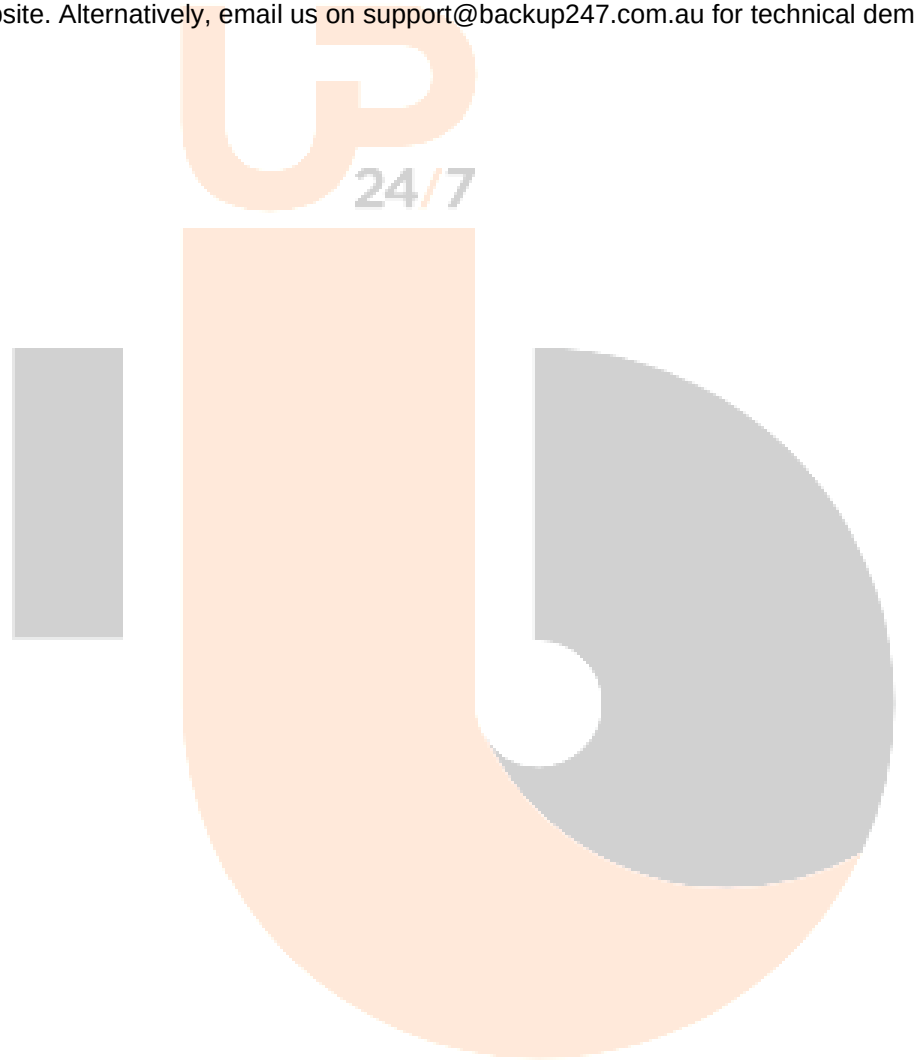
# 7 Contacting Backup247

## 7.1 Technical Assistance

To contact Backup247 support representatives for technical assistance, visit our website https://backup247.com.au/Support.php

## 7.2 Documentation

Documentations for all Backup247 modules, user guide and QuickStart are available on our website. Alternatively, email us on support@backup247.com.au for technical demo.



# Appendix

## Appendix A. Example of Restore Log with Error Due to Incorrect Password Entered

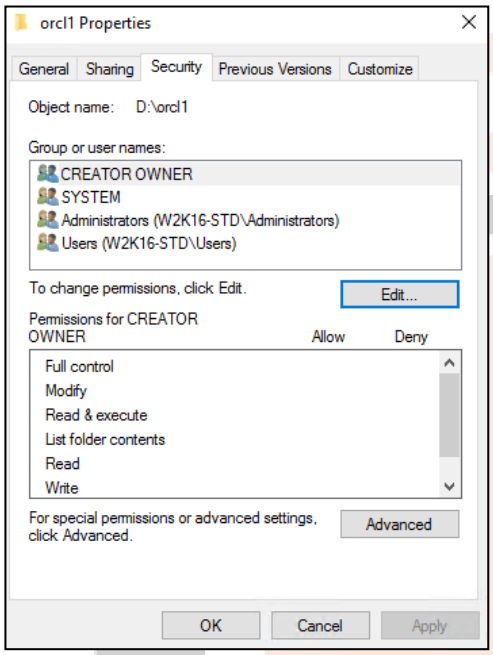
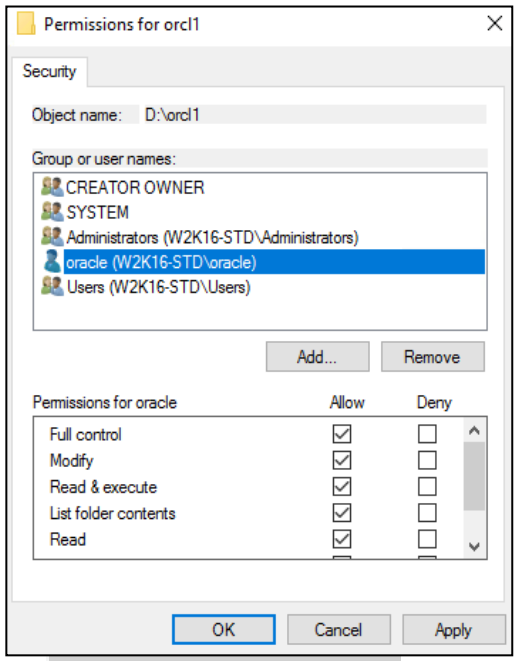
The following log highlighted in red is an example of a common restore error message that may be shown during Restore to Alternate location if an incorrect password is detected during the password validation at the start of the actual restore process.

```
[2021/02/23 09:52:49] [cbs] info,"Start restore database from
\"orcl18c\" to \"orcl123\"",0,0,0,1613960327406,0,0
[2021/02/23 09:52:51] [info] Create win service
[2021/02/23 09:52:51] [cbs] info,Create win
service,0,0,0,1613960327406,0,0
[2021/02/23 09:54:03] [erro] Enter password for Oracle service user:
DIM-00097: User name or password is invalid.
[2021/02/23 09:54:03] [cbs] erro,Enter password for Oracle service user:
DIM-00097: User name or password is invalid.,0,0,0,1613960327406,0,0
[2021/02/23 09:54:03] [info] Remove win service
[2021/02/23 09:54:03] [cbs] info,Remove win
service,0,0,0,1613960327406,0,0
[2021/02/23 09:54:04] [erro] [hV] Restore database fail., Reason = "New
Oracle service fail"
[2021/02/23 09:54:04] [cbs] erro,"[hV] Restore database fail., Reason =
\"New Oracle service fail\"",0,0,0,1613960327406,0,0
[2021/02/23 09:54:04] [erro] Restore completed with error(s)
[2021/02/23 09:54:04] [cbs]
end,RESTORE_STOP_SUCCESS_WITH_ERROR,0,0,0,1613960327406,0,0
```

# Appendix B Example of Restore Log for Alternate Location with Incorrect Permission Setup

The following log highlighted in red is an example of a common restore error message that may be shown during Restore to Alternate Location if the oracle user is not added to the access permission for the alternate location folder with **Full control**.

This example is for Oracle 18c even if Backup247 Advanced Client (B247PRO) is running using administrator account.

| Incorrect Permission Setup | Correct Permission Setup |
|---|---|
|  |  |





**Restore Log**

```
[2021/02/22 14:12:11] [erro] SQL*Plus: Release 18.0.0.0.0 - Production
on Mon Feb 22 14:12:07 2021
[2021/02/22 14:12:11] [cbs] erro,SQL*Plus: Release 18.0.0.0.0 -
Production on Mon Feb 22 14:12:07 2021,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Copyright (c) 1982, 2018, Oracle.  All
rights reserved.
[2021/02/22 14:12:11] [cbs] erro,"Copyright (c) 1982, 2018, Oracle.  All
rights reserved.",0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Connected to:
[2021/02/22 14:12:11] [cbs] erro,Connected to:,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Oracle Database 18c Enterprise Edition
Release 18.0.0.0.0 - Production
[2021/02/22 14:12:11] [cbs] erro,Oracle Database 18c Enterprise Edition
Release 18.0.0.0.0 - Production,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
```

```
[2021/02/22 14:12:11] [erro] ORA-00283: recovery session canceled due to
errors
[2021/02/22 14:12:11] [cbs] erro,ORA-00283: recovery session canceled
due to errors,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] ORA-17528: A read-only file or a file
opened read-only cannot be written to:
[2021/02/22 14:12:11] [cbs] erro,ORA-17528: A read-only file or a file
opened read-only cannot be written to:,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] D:\RS\ORADATA\ORCL123\SYSTEM01.DBF.
[2021/02/22 14:12:11] [cbs]
erro,D:\RS\ORADATA\ORCL123\SYSTEM01.DBF.,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] SP2-0042: unknown command "auto" - rest of
line ignored.
[2021/02/22 14:12:11] [cbs] erro,"SP2-0042: unknown command \"auto\" -
rest of line ignored.",0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Disconnected from Oracle Database 18c
Enterprise Edition Release 18.0.0.0.0 - Production
[2021/02/22 14:12:11] [cbs] erro,Disconnected from Oracle Database 18c
Enterprise Edition Release 18.0.0.0.0 -
Production,0,0,0,1613960327406,0,0
[2021/02/22 14:12:11] [erro] Version 18.3.0.0.0
[2021/02/22 14:12:11] [cbs] erro,Version
18.3.0.0.0,0,0,0,1613960327406,0,0
[2021/02/22 14:12:19] [info] Remove win service
[2021/02/22 14:12:19] [cbs] info,Remove win
service,0,0,0,1613960327406,0,0
[2021/02/22 14:12:30] [erro] [hV] Restore database fail., Reason =
"Recover database fail"
[2021/02/22 14:12:30] [cbs] erro,"[hV] Restore database fail., Reason =
\"Recover database fail\"",0,0,0,1613960327406,0,0
[2021/02/22 14:12:31] [erro] Restore completed with error(s)
[2021/02/22 14:12:31] [cbs]
end,RESTORE_STOP_SUCCESS_WITH_ERROR,0,0,0,1613960327406,0,0
```