



# Backup Advanced Backup Manager (B247PRO) v9

Quick Start Guide for Windows Server Core





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## **Revision History**

Date	Descriptions	Version
11 February 2022	<ul> <li>Ch. 2.1 – updated instructions on how to find download link</li> </ul>	9.1.0.0
	24/7	





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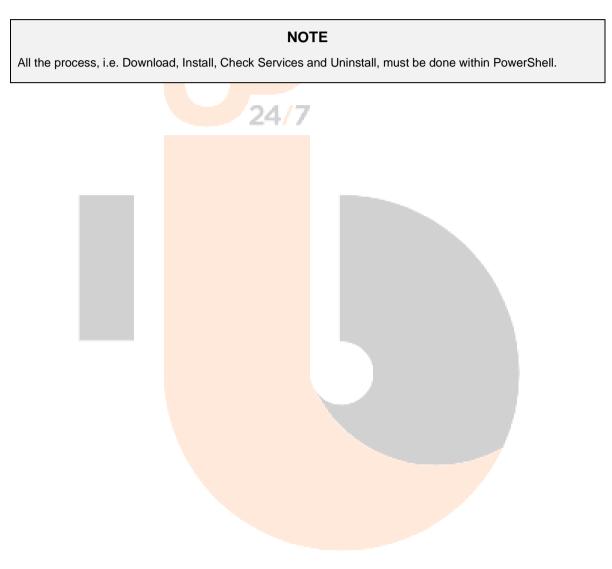


### 1 Summary

This guide is focused on the steps of how to download, install, start, and uninstall Backup247 Advanced Client (B247PRO) on Windows Server Core.

The examples used in the guide are Backup247 Advanced Client (B247PRO) installation on Windows Server 2016 Core, for a complete list of supported operating systems please refer to:

FAQ: Backup247 Advanced Client (B247PRO) Software Compatibility List (SCL) for version 9.1 or above.





# 2 Download and Install Backup247 Advanced Client (B247PRO)

#### 2.1 Find Download Link of Backup247 Advanced Client (B247PRO) Installer

If the Windows Server Core machine does not have a web browser installed, use the following steps on another machine with a web browser to obtain the latest download link so it can be used on the Windows Server Core machine.

Otherwise, use the web browser on the Windows Server Core Machine to download the Backup247 Advanced Client (B247PRO) installer and follow the steps in <u>Chapter 2.2.2 Installing Backup247</u> <u>Advanced Client (B247PRO) Online or Chapter 2.3.2 Installing Backup247 Advanced Client</u> (B247PRO) Offline.

1. In a web browser, click the download view icon on the top right corner to open the

download page for the Backup247 Advanced Client (B247PRO) installation package file from your backup service provider's website.



2. In the Backup247 Advanced Client (B247PRO) tab of the download page, choose the Backup247 Advanced Client (B247PRO) installer for Windows.

B247PRO	B247LITE	Mobile	Restore		
Wi	ndows				
🛃 EX	E online installe	r			
🛃 ZIF	offline installer				



3. Right-click on the **EXE online installer** or **ZIP offline installer** link and select **Copy link address** to save the download link.

B247PRO B2	47LITE Mobile Restore	
Windows		ŧ.
EXE online	installer	+
_	Open link in new tab	Г
🛃 ZIP offline	Open link in new window	Ŀ
_	Open link in incognito window	
	E8 Send link to your devices	•
	Save link as	
	Copy link address	
	Inspect	- L

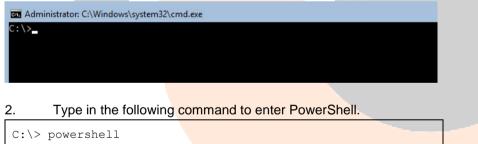
4. Use this download link in the Windows Server Core machine to download the latest Backup247 Advanced Client (B247PRO) package installer.

https://10.3.1.8/cb<mark>s/download/B247PRO-w</mark>in-443-10.3.1.8-https-00.exe

### 2.2 Online Installation

#### 2.2.1 Download Online Backup247 Advanced Client (B247PRO) Installer

1. Login to the Windows server core, and start the command prompt



After successfully entering PowerShell the prompt will change to PowerShell prompt:

Administra	tor: C:\Wind	lows\system32\	md.exe - powershe	11				
C:\>powers Windows Po Copyright	werShell		Corporation.	A11	rights	reserved.		
PS C:∖>								

3. Use the following command to download the online Backup247 Advanced Client (B247PRO) installer to Windows Server Core C:\temp folder

```
PS C:\>Invoke-WebRequest
http://YOUR_BACKUP_SERVER/cbs/download/B247PRO-win-80-
YOUR_BACKUP_SERVER-http-<OwnerID>0.exe -OutFile
'c:\temp\B247PRO-win-80-YOUR_BACKUP_SERVER-http-
<OwnerID>0.exe'
```



Example: Invoke-WebRequest http://10.3.1.8/cbs/download/B247PRO-win-80-10.3.1.8-http-25212O.exe -OutFile 'c:\temp\B247PRO-win-80-10.3.1.8-http-25212O.exe' (The Owner ID is 25212)

OR

PS C:\> Invoke-WebRequest https://YOUR\_BACKUP\_SERVER/cbs/download/B247PRO-win-443-YOUR\_BACKUP\_SERVER-https-<OwnerID>O.exe -OutFile `c:\temp\B247PRO-win-443-YOUR\_BACKUP\_SERVER-https-<OwnerID>O.exe'

Example: Invoke-WebRequest https://10.3.1.8/cbs/download/B247PRO-win-443-10.3.1.8-https-25212O.exe -OutFile 'c:\temp\B247PRO-win-443-10.3.1.8-https-25212O.exe' (The Owner ID is 25212)

#### NOTE

• You can download using both *"http"* or *"https"*, but *https* will not work with default Backup247 self-signed dummy certificate, so it is recommended to use *http* in this case.

• The above command will download the Backup247 Advanced Client (B247PRO) installer to the path of "*C*:\*temp*".

• You can change the download path of the file, which is "*C*:\*temp*\" to other path, but **DO NOT** change the file name of the Backup247 Advanced Client (B247PRO) installer downloaded, i.e. "*B247PRO-win-80-YOUR\_BACKUP\_SERVER-http-<OwnerlD>0.exe*".

• You can obtain the "<OwnerID>" value from the download page of Backup247CBS. It will be in the Synology installer part.



Please copy and paste the following URL information into the "URL" text field during installation https://10.90.10.14:4431 ownerid=0

• Aside from the IP address, "YOUR\_BACKUP\_SERVER" can also be the FQDN (hostname.domain.com) of either the primary Backup247CBS site or the sub-admin site.

• Another way to get the address to be used in downloading the installer is by opening another machine's web browser to copy the link.

• Ports "80" and "443" are default HTTP and HTTPS ports, if custom connector ports are used then it should be replaced with the custom connector port.



4. During downloading of Backup247 Advanced Client (B247PRO) installer the following message will be displayed:



After completing the download of the Backup247 Advanced Client (B247PRO) online installer the screen above would disappear. Press **Enter** button to continue.

#### 2.2.2 Installing Backup247 Advanced Client (B247PRO)

1. Use the following command to execute the installer:



Example: B247PRO-win-443-10.3.1.8-https-25212O.exe or B247PRO-win-80-10.3.1.8-http-25212O.exe

2. When the Backup247 Advanced Client (B247PRO) Setup Wizard is shown. Click **Next** to continue.

😴 Setup - B247PRO	- 🗆 X
	Welcome to the B247PRO Setup Wizard
	This will install B247PRO on your computer.
	It is recommended that you close all other applications before continuing.
	Click Next to continue, or Cancel to exit Setup.
<b>D</b> PRO	
	Next > Cancel

3. Select "**I accept the agreement**" after reading the license agreement. Then click **Next** to continue.



Setup - B247PRO					×
License Agreement Please read the following important informat	ion before co	ntinuing	l.		C
Please read the following License Agreemer agreement before continuing with the install		iccept t	he terms o	of this	
Terms of Use 1. All Software provided by BACKUP247 PT warranties of any kind and BACKUP247 PT damages of any kind arising from the use. E all warranties, express and implied, includin warranties of merchant-ability or fitness for 2. BACKUP247 PTY LTD grants you a non-e free, limited license to use the binary form of BACKUP247 PTY LTD for personal use only by BACKUP247 PTY LTD, unless explicitly of strictly prohibited.	Y LTD will no BACKUP247 P Ig without limi r a particular p exclusive, nor f the softwar r. Redistributio	t be liab TY LTD tation, a purpose n-transf re provi on of pr	le for any ) further d iny implied e. ferable, roj ded by ograms ov	isclaims I yalty- wned	
I accept the agreement     I do not accept the agreement					
	< Back		Next >		Cancel
Choose the installation directory. T Setup - B247PRO Select Destination Location	hen click N	lext to	continu —	е.	×
Where should B247PRO be installed?					U
Setup will install B247PRO into the	following fold	er.			
To continue, click Next. If you would like to s	elect a differe	ent folde			
C:\Program Files\B247PRO				Browse.	
At least 249.4 MB of free disk space is requ	ired.				
	< Back		Next >		Cancel

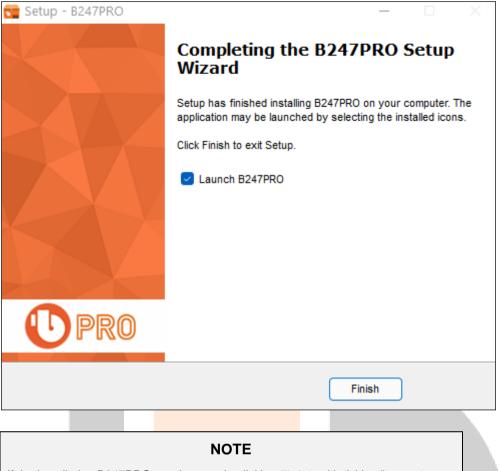


5. Select the B247PROgram group to which the software will be installed. Then click **Next** to continue

continu	
📩 Set	up - B247PRO — 🗆 🗙
Sel	ect Additional Tasks
١	Which additional tasks should be performed?
	Select the additional tasks you would like Setup to perform while installing B247PRO, then click Next.
1	Please select the program group to which the software will be installed
	<ul> <li>Anyone who uses this computer</li> </ul>
	O Me Only
	< Back Next > Cancel
0	
6.	Click Install to start installation.
Set Set	tup - B247PRO — — X
Rea	ady to Install
1	Setup is now ready to begin installing B247PRO on your computer.
	Click Install to continue with the installation, or click Back if you want to review or
	change any settings.
	Destination location:
	C:\Program Files\B247PRO
	Additional tasks:
	Please select the program group to which the software will be installed
	Anyone who uses this computer
	· ▼
	4 Þ
	< Back Install Cancel



7. Click **Finish** to complete the installation.



If the installation B247PROcess is smooth, clicking **Finish** with ticking **'Launch Backup247 Advanced Client (B247PRO)**" would complete the installation and start Backup247 Advanced Client (B247PRO) user interface directly.

### 2.3 Offline Installation

#### 2.3.1 Download Offline Backup247 Advanced Client (B247PRO) Installer

1. Login to the Windows server core, and start the command Prompt



#### 2. Type in the following command to enter PowerShell.

C:\> powershell

After successfully entering PowerShell the prompt will change to PowerShell prompt:

Administrator: C:\Windows\system32\cmd.exe - powershell C:\>powershell Windows PowerShell Copyright (C) 2016 Microsoft Corporation. All rights reserved.



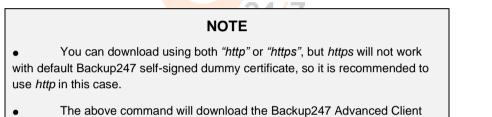
## 3. Use the following command to download the offline Backup247 Advanced Client (B247PRO) installer to Windows Server Core C:\temp folder

```
PS C:\> Invoke-WebRequest
http://YOUR_BACKUP_SERVER/cbs/download/B247PRO-win.zip
-OutFile 'c:\temp\B247B247PRO-win.zip'
```

Example: Invoke-WebRequest http://10.3.1.8/cbs/download/B247B247PRO-win.zip -OutFile 'c:\temp\B247PRO-win.zip'

```
PS C:\> Invoke-WebRequest
https://YOUR_BACKUP_SERVER/cbs/download/B247PRO-win.zip
-OutFile 'c:\temp\B247B247PRO-win.zip'
```

Example: Invoke-WebRequest https://10.3.1.8/cbs/download/B247B247PRO-win.zip -OutFile /c:\temp\B247PRO-win.zip'



(B247PRO) installer to the path of "C:\temp".

4. During downloading of Backup247 Advanced Client (B247PRO) installer the following message will be displayed:

Writing web request Writing request stream... (Number of bytes written: 3223857)

After completing the download of the Backup247 Advanced Client (B247PRO) offline installer, the screen above would disappear. Press Enter button to continue.

#### 2.3.2 Installing Backup247 Advanced Client (B247PRO)

After the B247PRO-win.zip installation file has been downloaded.

1. Use the following PowerShell command to unzip the installation files to directory C:\temp\

```
PS C:\> Expand-Archive C:\temp\B247PRO-win.zip C:\temp\
```

#### 2. Check the installation files are extracted.

```
PS C:\> dir C:\temp
 Directory: C:\temp
Mode
      LastWriteTime
                        Length
                                  Name
        _____
____
                          _____
                                    ____
d----
       7/10/2019 3:24 PM
                                    app.pkg
-a---- 7/10/2019 11:36 AM
                          473888 B247PRO-win.exe
-a----
       7/10/2019 11:36 AM 70643765 B247PRO-win.zip
```



3. Use the following commands to execute the installer:

```
PS C:\> cd \temp
PS C:\temp> .\B247PRO-win.exe
```

4. When the Backup247 Advanced Client (B247PRO) Setup Wizard is shown. Click **Next** to continue.



5. Select "I accept the agreement" after reading the license agreement. Then click Next to continue.



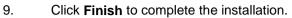
🚼 Setup - B247PRO — 🗆 🗙
License Agreement Please read the following important information before continuing.
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.
Terms of Use 1. All Software provided by BACKUP247 PTY LTD is on an "as is" basis with no warranties of any kind and BACKUP247 PTY LTD will not be liable for any damages of any kind arising from the use. BACKUP247 PTY LTD further disclaims all warranties, express and implied, including without limitation, any implied warranties of merchant-ability or fitness for a particular purpose. 2. BACKUP247 PTY LTD grants you a non-exclusive, non-transferable, royalty- free, limited license to use the binary form of the software provided by BACKUP247 PTY LTD for personal use only. Redistribution of programs owned by BACKUP247 PTY LTD, unless explicitly granted by BACKUP247 PTY LTD, is strictly prohibited.
I accept the agreement I do not accept the agreement
< Back Next > Cancel
Choose the installation directory. Then click Next to continue.     Setup - B247PRO
Select Destination Location Where should B247PRO be installed?
Setup will install B247PRO into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files\B247PRO Browse
At least 249.4 MB of free disk space is required.
< Back Next > Cancel

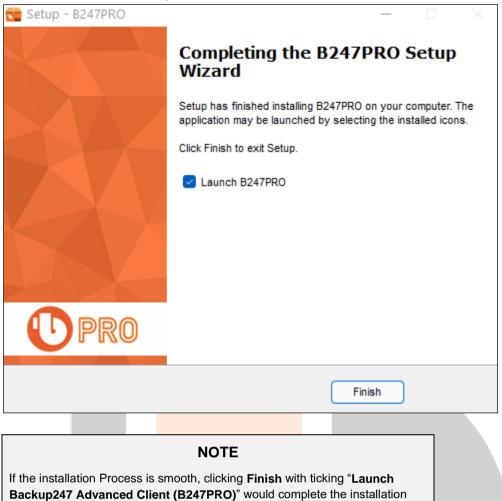


7. Select the Program group to which the software will be installed. Then click **Next** to continue.

Setup - B247PRO       —       ×         Ready to Install       Setup is now ready to begin installing B247PRO on your computer.       Image: Click Install to continue with the installation, or click Back if you want to review or change any settings.         Destination location:       C:\Program Files\B247PRO
Which additional tasks should be performed?   Select the additional tasks you would like Setup to perform while installing B247PRO, then click Next. Please select the program group to which the software will be installed Anyone who uses this computer I le Only Setup - B247PRO Ready to Install Setup is now ready to begin installing B247PRO on your computer. Click Install to continue with the installation, or click Back if you want to review or change any settings. Destination location: C:\Program Files\B247PRO
then click Next.  Please select the program group to which the software will be installed  Anyone who uses this computer  Me Only  Me Only Back Next > Cancel Click Install to start installation. Setup - B247PRO - × Ready to Install Setup is now ready to begin installing B247PRO on your computer. Click Install to continue with the installation, or click Back if you want to review or change any settings. Destination location: C:Program Files/B247PRO
<ul> <li>Anyone who uses this computer <ul> <li>Me Only</li> </ul> </li> <li>8. Click Install to start installation.</li> </ul> <li>8. Click Install to start installation. <ul> <li>Setup - B247PRO</li> <li>Keady to Install</li> <li>Setup is now ready to begin installing B247PRO on your computer.</li> </ul> </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: <ul> <li>C:Program Files\B247PRO</li> </ul> </li>
<ul> <li>Me Only</li> <li>Back Next &gt; Cancel</li> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer.</li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO</li> </ul>
<ul> <li>&lt; Back Next&gt; Cancel</li> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install</li> <li>Setup is now ready to begin installing B247PRO on your computer.</li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO</li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>8. Click Install to start installation.</li> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer. </li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO </li> </ul>
<ul> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer.</li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO</li> </ul>
<ul> <li>Setup - B247PRO</li> <li>Ready to Install Setup is now ready to begin installing B247PRO on your computer.</li> <li>Click Install to continue with the installation, or click Back if you want to review or change any settings.</li> <li>Destination location: C:\Program Files\B247PRO</li> </ul>
Ready to Install         Setup is now ready to begin installing B247PRO on your computer.         Click Install to continue with the installation, or click Back if you want to review or change any settings.         Destination location:         C:\Program Files\B247PRO
Setup is now ready to begin installing B247PRO on your computer.         Click Install to continue with the installation, or click Back if you want to review or change any settings.         Destination location:         C:\Program Files\B247PRO
Click Install to continue with the installation, or click Back if you want to review or change any settings. Destination location: C:\Program Files\B247PRO
C:\Program Files\B247PRO
C:\Program Files\B247PRO
Additional tasks: Please select the program group to which the software will be installed Anyone who uses this computer
4
< Back Install Cancel







and start Backup247 Advanced Client (B247PRO) user interface directly.



### 3 Backup247 Advanced Client (B247PRO) Services Check

After installation, check whether "*Backup247 Online Backup Manager Services*" and "*NFS Services (Backup247 Systems Corporation)*" are running.

#### NOTE

• "OBScheduler" is used to kick automated or scheduled backup jobs, and "OBNfsServer" is used for Run Direct function.

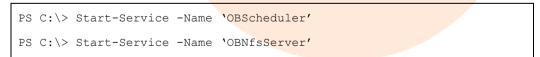
• Please start both of the services if you find them not running, to ensure both backup jobs and Run Direct function work.

There are two methods to check the services status:

#### 3.1 Method 1: Use PowerShell command Prompt

PS C:\>	Get-Service -Na	me 'OBScheduler'		
PS C:\te	emp> Get-Servic	e -Name 'OBSchedu	ler	
Status	Name	DisplayName		
Running	OBScheduler	B247PRO Back	up Manager Se	rvices
PS C:\>	Get-Service <mark>-Na</mark>	me 'OBNfsServer'		
PS C:\>	Get-Service -Na	ame 'OBNEsServer'		
Status	Name	DisplayName		
Running		NFS Service	(B247PRO Systems	Corporat
				_

If the services are not running, use the command to start the service.





### 4 Starting Backup247 Advanced Client (B247PRO)

Then there are three methods to start Backup247 Advanced Client (B247PRO) on Windows server core using PowerShell.

# 4.1 Method 1: Start Backup247 Advanced Client (B247PRO) from link file in the desktop of the user

```
PS C:\> .\Users\Public\Desktop\Backup247 Advanced Client
(B247PRO).lnk
```

## 4.2 Method 2: Start Backup247 Advanced Client (B247PRO) from exe file in the bin of installation directory

1. Change the directory to the bin folder of installation directory.

```
PS C:\> cd `.\Program Files\Backup247 Advanced Client
(B247PRO)\bin\'
```

2. Run the systemTray.exe (for 32-bit OS) or systemTray64.exe (for 64-bit OS) with argument -UI.

PS C:\> .\systemTray.exe -UI

OR

```
PS C: \> .\systemTray64.exe -UI
```

## 4.3 Method 3: Start Backup247 Advanced Client (B247PRO) from RunCB.bat in installation directory

1. Change the directory to the bin folder of installation directory.

```
PS C:\> cd `.\Program Files\Backup247 Advanced Client
(B247PRO)\bin\'
```

2. Run RunCB.bat to startup Backup247 Advanced Client (B247PRO).

PS C:\> start .\RunCB.bat



Another PowerShell command prompt would pop out and show like following. The upper one is the original, while the lower one is new for RunCB.bat.

Star Administrator: C:\Windows\system32\cmd.exe - powershell - powershell - powershell	<b>– –</b> X	
PS C:\Program Files\AhsayOBM\bin> PS C:\Program Files\AhsayOBM\bin>	<	
C:\Windows\system32\cmd.exe	<b>– – ×</b>	
<pre>SETTING_HOME=."" JAVA_HOME=\jvm JAVA_EXE=\jvm\bin\java.exe JAVA_OPTS=-Xms128m -Xmx2048m -XX:MaxDirectMemorySize=1024m -Dsun.java2d.noddraw -Ds gnDirectMemory=true JAVA_LIB_PATH=-Djava.library.path=\bin PATH=\bin\X64;\jvm\bin\jvva.exe -Djava.library.path=\bin -cpjar -Xms128m -Xmx2048m -XX:MaxDirectMemorySize=1024m -Dsun.java2d.noddraw -Dsun.ni ectMemory=true Gui "" "" JComFlashPlayer failed to start. Please update your Flash player and try again logdj:WARN vpaese initialize the log4j system properly. log4j:WARN See http://logging.apache.org/log4j/1.2/faq.html#noconfig for more info.</pre>	.\jvm\bin;\j ₩indowsPowerSh \bin;\bin\cb o.PageAlignDir	
		_
Login Login name MobileUser Password Save password	English	·
Forgot password		
Forgot password Show advanced option		

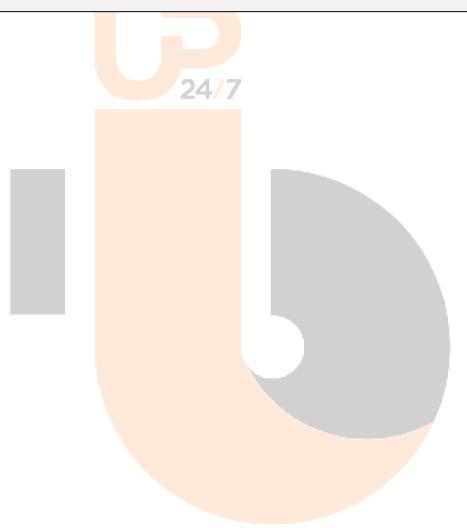


#### NOTE

• Please keep running the prompt for RunCB.bat while running the whole process of Backup247 Advanced Client (B247PRO). Any time when you close the new prompt, Backup247 Advanced Client (B247PRO) user interface will be shut down.

• Once done using Backup247 Advanced Client (B247PRO), you can close the prompt for RunCB.bat to quit Backup247 Advanced Client (B247PRO) user interface, or you can close Backup247 Advanced Client (B247PRO) user interface and then press any key in the RunCB.bat prompt to shut it down.

• During new prompt for RunCB.bat running, you can still make use of the original one to perform other operations.





## 5 Technical Assistance

To contact Backup247 support representatives for technical assistance, visit our website https://backup247.com.au/Support.php

